

CPQ on Salesforce Spring 2018 Patch 11 Release Notes

15 October 2018

Table of Contents

| About Release Notes | 3 |
|---------------------------------------------|----|
| Packages | 4 |
| System Requirements and Supported Platforms | 5 |
| Resolved Issues | 7 |
| Known Issues | 8 |
| Apttus Copyright Disclaimer | 10 |

About Release Notes

Apttus Release Notes contain the following information about this release:

- Packages that are required to upgrade to this release
- System Requirements and Supported Platforms information about the requirements and recommendations that you must consider before you proceed with the installation
- Resolved Issues: Lists issues resolved in this release.
- Known Issues: Lists known issues in the product and workarounds if applicable.

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Packages

The following packages and dependent packages are required to upgrade to this release. These are the *minimum* required versions; later versions are also supported. The packages marked as **(New)** are new packages for this release and must be installed to upgrade to this version.

| Product | Latest Certified Version |
|---------------------------------------------------------------------------------------------------------|------------------------------------|
| Apttus Approvals Management (Required if you are using Approvals) | 8.0.0409 (8.409) |
| Apttus Configuration & Pricing (New) | 10.1403.55 Spring 2018 Patch 11 |
| Apttus Contract Management | 9.1.0397 (9.397) |
| Apttus Contract-Configuration Integration (Required if you are using CLM) | 10.1.0103 (10.103) |
| Apttus CPQ API | 10.0.0081 (10.81) |
| Apttus CPQ Admin (Required if you are using CPQ Admin Console) | 5.8.2 |
| Apttus CPQ Approvals Management (Required if you are using Approvals on CPQ objects) | 6.5.0068 (6.68) |
| Apttus Order Management | 1.0.0000 (1.0) |
| Apttus Promotion Management (Required if you are using Promotions) | 1.0.0000 (1.0) |
| Apttus Proposal Management (Required if you are using Proposal Management) | 8.3.0167 (8.167) |
| Apttus Quote/Proposal Approvals Management | 6.5.0004 (6.4) |
| Apttus Quote/Proposal-Asset Integration | 6.5.0014 (6.14) |
| Apttus Quote/Proposal-Contract Integration | 8.1.0049 (8.49) |
| Apttus Quote/Proposal-Configuration Integration (Required if you are using CPQ and Proposal Management) | 10.2.265.1 (10.265.1) |

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using CPQ.

| System Requirements | | |
|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Item | Requirement | |
| Operating System | Standard Salesforce.com requirements. See Salesforce PDF. | |
| Browser | Apttus supports the following browsers: Microsoft Edge Mozilla Firefox Google Chrome Apttus recommends its customers to use "Edge" as the Microsoft browser of choice when using the angular versions of Apttus CPQ. Note: Internet Explorer is not supported. | |
| Microsoft Office | Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number must be greater than 12.0.6520.4999) Microsoft Word 2010 (32-bit & 64-bit) Apttus recommends the latest Microsoft Office Suite for the best performance. | |

Upgrade Notes

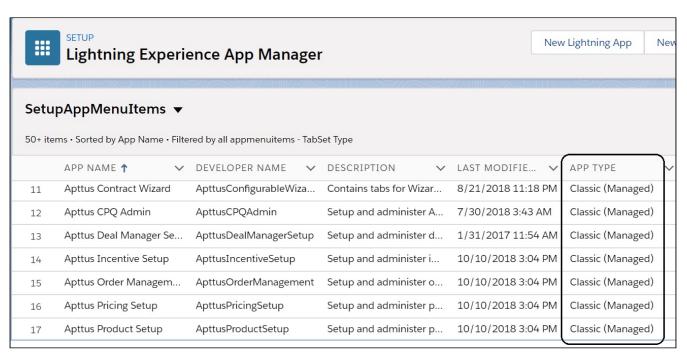
Custom labels for any custom actions

After upgrading CPQ to this release, it is recommended that you create custom labels for any custom actions; otherwise, buttons will not display on the cart.

For more information on tasks to be performed before and after upgrade, see Upgrade Information in the Administrator guide.

CPQ and Contract Lifecycle Management (CLM) packages with the Lightning upgrade

Until now all Apttus application were of App type Classic (Managed) as shown in the following screenshot.



Although you can set Lightning page layouts for different profiles and record types in the application, you cannot take advantage of that feature if the App Type is **Classic (Managed)**.

To enable Administrator to assign Lightning page layouts for different record types, the current package is upgraded to support the Lightning experience.

After the upgrade, you will see two applications when the Lightning experience is enabled.



Without Lightning experience, you will see only one application as shown in the following screenshot.



Resolved Issues

The following table represents the resolved issue in this release.

| Case Number | Description | Apttus Internal ID |
|----------------|----------------------------------------------------------------------------------------------------------------------------------------|-----------------------|
| N/A | Apttus CPQ did not display values in some of the columns in the Cart. However, the values of these columns were stored in the backend. | CPQ-35598 |
| | This issue is now resolved. Apttus CPQ displays values in all columns in the Cart. | |

Known Issues

The following table lists known issues in this release.

| Apttus Internal ID | Description |
|-----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ASSETS-1636 | After you have renewed an asset with a one-time primary line and if you perform Change: Config action, an incorrect Delta Price and Net Price are calculated on the cart. |
| ASSETS-1641 | During Terminate action, Apttus CPQ retains originally discounted price for an option product, although the option price got changed on Change action. |
| ASSETS-1647 | Renewal Quote should drop lines post Change: Config instead of updating on existing Renewal quote as "Changed Config" asset is no longer eligible for further Renew. |
| ASSETS-1724 | Config asset pricing criteria are not functioning when single ramp renewed line (renew one ramp = true). |
| ASSETS-1769 | Asset Pricing does not work properly for Asset without attributes when asset pricing criteria have some attribute API defined for other assets. |
| CPQ-7272 | Apttus CPQ inadvertently allows you to apply the same coupon code for more than one time in order to give incentives. |
| CPQ-11829 | If the option group is single-select and requires the selection (min:1, max:1), then you cannot make it optional from the configuration page. You can notice the same behavior when the option is required by default. |
| CPQ-12336 | Rollup data get auto-generated when incentives are saved for the first time. You can make additional changes directly on the roll-up record. These subsequent changes should not be overwritten when the incentives are saved again. |
| CPQ-13730 | Promotion is getting applied even for inactive coupons. |
| CPQ-15170 | When you add ramp with a price escalator, the added price ramp lines take up the base price of previous ramp line rather than the latest one. |
| CPQ-15364 | When you remove multiple records for Related Price Line Item (To) related list on a PLI, the corresponding entries are not removed from Custom Settings > Config Related Pricing Group Fields . |

| Apttus Internal ID | Description |
|-----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CPQ-15521 | When you use the CSR flow with Asset Manager button in an account record to view the Installed Products page, the service catalog is displaying zero products under the Relate tab. |
| CPQ-33607 | If you manually select mandatory options after deselecting them, Apttus CPQ displays an optional checkbox. Ideally, Apttus CPQ hides optional checkboxes for mandatory options. |
| CPQ-33710 | With Allow Manual Adjustment set to False, Apttus CPQ did not allow you to apply adjustment through "multiple adjustment" pop-up. |
| CPQ-34041 | All the cart columns are not properly visible on the cart grid when you use Internet Explorer 11. Note that IE 11 is not supported in this release. |
| CPQ-34534 | The Submit for Approval button is not displayed after the Add to Cart action button. |
| CPQ-34562 | If you set the config system property Enable Base Price Adjustment to True, Net Adjustment % gets impacted by automated price adjustments applied by Price Rule Sets. |
| CPQ-34774 | Deal guidance pop-up does not open when the cart is opened in grouped mode. |
| CPQ-34896 | Apttus CPQ removes the auto-included products when you set fieldset criteria during product configuration. |

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