

**APTTUS<sup>®</sup>**

## **CPQ on Salesforce Summer 2018 Patch 12 Release Notes**

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## About Release Notes

Apttus Release Notes contain the following information about this release:

- **Packages:** A list of packages that are required to upgrade to this release
- **System Requirements and Supported Platforms:** Requirements and recommendations for installing this release
- **New Features:** Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- **Enhancements:** Provides high-level descriptions of enhancements to existing features
- **Resolved Issues:** Lists the customer-reported issues that are resolved in this release or the known issues resolved from previous releases
- **Known Issues:** Lists the known issues that are applicable in this release of the product

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## Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites per feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

| Product                                                                                                    | Latest Certified Version Number                   |
|------------------------------------------------------------------------------------------------------------|---------------------------------------------------|
| Apttus Approvals Management<br>(Required if you are using Approvals)                                       | 9.0.0004 (9.4)                                    |
| Apttus Configuration & Pricing <b>(New)</b>                                                                | 10.7.1468.75 (10.1468.75)<br>Summer 2018 Patch 12 |
| Apttus Contract Management                                                                                 | 9.2.0410 (9.410)                                  |
| Apttus Contract-Configuration Integration<br>(Required if you are using CLM)                               | 10.2.0111.1 (10.111.1)                            |
| Apttus CPQ API                                                                                             | 10.1.0087 (10.87)                                 |
| Apttus CPQ Admin<br>(Required if you are using CPQ Admin Console)                                          | 5.9.5                                             |
| Apttus CPQ Approvals Management<br>(Required if you are using Approvals on CPQ objects)                    | 9.0.0000 (9.0)                                    |
| Apttus Order Management                                                                                    | 1.0.0000 (1.0)                                    |
| Apttus Promotion Management<br>(Required if you are using Promotions)                                      | 1.0.0000 (1.0)                                    |
| Apttus Proposal Management<br>(Required if you are using Proposal Management)                              | 8.5.0177.5 (8.177.5)                              |
| Apttus Quote/Proposal Approvals Management                                                                 | 6.5.0004 (6.4)                                    |
| Apttus Quote/Proposal-Asset Integration                                                                    | 6.5.0014 (6.14)                                   |
| Apttus Quote/Proposal-Contract Integration                                                                 | 8.1.0052 (8.52)                                   |
| Apttus Quote/Proposal-Configuration Integration<br>(Required if you are using CPQ and Proposal Management) | 10.3.0273 (10.273)                                |

## System Requirements and Supported Platforms


The following table lists the minimum requirements for installing and using CPQ.

| System Requirements |                                                                                                                                                                                                                                                                                                                                           |
|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Item                | Requirement                                                                                                                                                                                                                                                                                                                               |
| Operating System    | Standard <a href="#">Salesforce.com</a> requirements. See <a href="#">Salesforce PDF</a> .                                                                                                                                                                                                                                                |
| Browser             | <p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> <li>• Microsoft Edge</li> <li>• Google Chrome</li> </ul> <p>Apttus recommends its customers to use “Edge” as the Microsoft browser of choice when using the angular versions of Apttus CPQ.</p> <p><b>Note:</b> Internet Explorer is not supported.</p> |
| Microsoft Office    | <ul style="list-style-type: none"> <li>• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number must be greater than 12.0.6520.4999)</li> <li>• Microsoft Word 2010 (32-bit &amp; 64-bit)</li> </ul> <p>Apttus recommends the latest Microsoft Office Suite for the best performance.</p>           |

### Upgrade Notes

After upgrading CPQ to this release, it is recommended that you create custom labels for any custom actions; otherwise, buttons will not display on the cart.

For more information on tasks to be performed before and after the upgrade, see [Upgrade Information](#) in the *CPQ on Salesforce Administrator Guide*.

 You will observe delay up to six seconds in the execution of the rule that has a min=0 condition defined on it.

## **New Features**

This release does not have any new features.

## Enhancements

The release does not have any new enhancements.

## Resolved Issues

The following table represents the issues resolved in this release.

| Case Number      | Apttus Internal ID | Description                                                                                                                                                                                                                                        |
|------------------|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CAS-06614-M5P7J1 | ASSETS-2474        | Asset Cache exceeded its limit, therefore users could not create proposals.                                                                                                                                                                        |
| CAS-10285-H4W0J3 | CPQ-36838          | When you cleared an auto-included option in a bundle on the Cart page, Apttus CPQ hid that option from the Configuration page. This happened when Apttus CPQ incorrectly executed an exclusion rule and <b>Hide Disabled Options</b> was selected. |



## Known Issues

The following table provides the cumulative list of known issues up to this release:

| Apttus Internal ID | Description                                                                                                                                                                                                                                                  |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ASSETS-1636        | After you have renewed an asset with a one-time primary line, when you perform the <b>Change: Config</b> action, incorrect Delta Price and Net Price are calculated on the cart.                                                                             |
| ASSETS-1724        | Config asset pricing criteria do not work when Renew One Ramp is selected.                                                                                                                                                                                   |
| ASSETS-1769        | Asset Pricing does not work properly for Assets without attributes when the asset pricing criteria have an attribute API defined for other assets.                                                                                                           |
| CPQ-11829          | If the option group is single-select and requires the selection (min:1, max:1), then you cannot make it optional from the configuration page but can make it optional from the cart. You can notice the same behavior when options required by default.      |
| CPQ-37247          | In service renewals, Weighted Net Price is 0 on adding an equipment.                                                                                                                                                                                         |
| CPQ-33607          | If you manually select mandatory options after deselecting them, Apttus CPQ displays an optional checkbox. Ideally, Apttus CPQ hides optional checkboxes for mandatory options.                                                                              |
| CPQ-34889          | When all the options of an option group are hidden with exclusion rule, the option group remains visible until you click <b>Validate</b> .                                                                                                                   |
| CPQ-35035          | In the Cart Grid, when any line item is marked as <b>Is Read Only</b> , the cart page disables the <b>Select all</b> checkbox.                                                                                                                               |
| CPQ-35115          | When you search for a product in the cart grid that has more than 1 page, the cart does not display any result when the product is not on the same page. However, cart displays the search result when you navigate to the page where the product is listed. |
| CPQ-35401          | When you click <b>Generate</b> to create a proposal document, the <b>Preview</b> section does not load the generated document when <b>Enable File</b> field in Proposal System Properties is selected.                                                       |
| CPQ-35405          | When the Smart Search setting is active in the Config Setting, the catalog page does not display <b>Refine Your Search</b> filter for Search Category Defaults <b>Top Categories</b> , <b>All Categories</b> , and <b>All Products</b> .                     |

| Apttus Internal ID | Description                                                                                                                                                                                                                                                                                                                                                                                           |
|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CPQ-35448          | In an Inclusion Prompt Constraint Rule, if the field <b>Match in Assets</b> is selected for the asset (bundle) in the Constraint Rule Action then, when you add a Constraint Rule Condition bundle to the cart, idly the cart does not display inclusion prompt and the wrench icon beside the condition bundle. But, the wrench icon is displayed and because of this, you cannot finalize the cart. |
| CPQ-36655          | On the Service Cart page, Apttus CPQ does not calculate correct <b>Weightage Net Price</b> when <b>Weightage type</b> is <i>Percentage</i> .                                                                                                                                                                                                                                                          |
| CPQ-36693          | Apttus CPQ displays extra space in a custom field name when you use consecutive upper case character in the name.<br><b>Workaround:</b> This is a limitation for Cart Grid user interface. Do not use consecutive upper case character in the names to avoid the extra space between the letters.                                                                                                     |
| CPQ-36873          | On the Service Cart page, <b>Service Base Price</b> column is not populated. This happens when you add a service bundle to the cart directly from the catalog page or you configure the bundle first but do not select any options.                                                                                                                                                                   |
| CPQ-37112          | When you associate 4 or more assets with different criteria to a service product and split the service product based on split criteria with Pricing Batch Size more than 3, Apttus CPQ did not execute the split action.<br><b>Workaround:</b> If the Split Criteria for splitting Service Line Items is expected to create 4 or more line items, set the Pricing Batch Size as 1.                    |
| CPQ-37289          | In Service CPQ flow, multiple price matrices are not supported.                                                                                                                                                                                                                                                                                                                                       |
| CPQ-37646          | On the Configuration page in Service CPQ flow, Apttus CPQ does not display related line item icon for options in a service bundle that are added by default or marked required.                                                                                                                                                                                                                       |

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