APTTUS®

CPQ On Salesforce Spring 2018 Patch 3 Release Notes

07 June 2018

Table Of Contents

Links in this Document

To access the content provided by external links in this document you must be logged into the Apttus Community Portal. If you encounter a Salesforce login page, enter your Apttus Community login and password. For assistance with your Community credentials, please contact Apttus Support.

About Release Notes

Apttus Release Notes contain the following information about this release:

- Packages that are required to upgrade to this release
- System Requirements and Supported Platforms information about the requirements and recommendations that you must consider before you proceed with the installation
- Resolved Issues
- Known Issues

> (i) This documentation may contain descriptions of software features that are optional and for which you may not have purchased a license. As a result, your specific software solution and/or implementation may differ from those described in this document. Please contact your CSM or AE for information on your specific features and licensing.

Packages

The following packages and dependent packages are required to upgrade to this release. These are the *minimum* required versions; later versions are also supported. The packages marked as **(New)** are new packages for this release and must be installed to upgrade to this version.

Product	Latest Certified Version
Apttus Approvals Management (Required if you are using Approvals)	8.0.0409 (8.409)
Apttus Configuration & Pricing **(New)**	10.6.1403.21 (10.1403.21) Spring 2018 Patch 3
Apttus Contract Management	9.0.0397 (9.397)
Apttus Contract-Configuration Integration (Required if you are using CLM)	10.1.0103 (10.103)
Apttus CPQ API	10.0.0080 (10.80)
Apttus CPQ Admin (Required if you are using CPQ Admin Console)	5.8
Apttus CPQ Approvals Management (Required if you are using Approvals on CPQ objects)	6.5.0068 (6.68)
Apttus Order Management	1.0.0000 (1.0)
Apttus Promotion Management (Required if you are using Promotions)	1.0.0000 (1.0)
Apttus Proposal Management (Required if you are using Proposal Management)	8.3.0167 (8.167)
Apttus Quote/Proposal Approvals Management	6.5.0004 (6.4)
Apttus Quote/Proposal-Asset Integration	6.5.0014 (6.14)
Apttus Quote/Proposal-Contract Integration	8.1.0048 (8.48)
Apttus Quote/Proposal-Configuration Integration (Required if you are using CPQ and Proposal Management)	10.2.0265 (10.265)

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using CPQ.

System Requirements	
Item	**Requirement**
Operating System	Standard Salesforce.com requirements. See Salesforce PDF.
Browser	Apttus supports the following browsers: • Microsoft Edge • Mozilla Firefox • Google Chrome Apttus recommends its customers to use "Edge" as the Microsoft browser of choice when using the angular versions of Apttus CPQ. **Note**: Internet Explorer is not supported.
Microsoft Office	• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number must be greater than 12.0.6520.4999) • Microsoft Word 2010 (32-bit & 64-bit) Apttus recommends the latest Microsoft Office Suite for the best performance.

Upgrade Notes

Custom labels for any custom actions

After upgrading to this release, it is recommended that you create custom labels for any custom actions; otherwise, buttons will not display on the cart.

For more information on pre and post upgrade, see Upgrade Information in the admin guide.

CPQ and Contract Lifecycle Management (CLM) packages with the lightning upgrade

Untill now all the Apttus apps are of App type 'Classic (Managed)' as shown in the below screenshot:

Although lightning page layouts can be set in the App for different profiles and record types, you cannot take advantage of that feature if the App type is 'Classic (Managed)'.

In order for the Administrators to be able to assign lightning page layouts for different record types, the current package has been upgraded to Lightning.

Post upgrade, you will see the following when the lightning experience is enabled.

Without lightning experience, only one app will show as shown in the below screenshot:

Resolved Issues

The following table lists issues that are resolved in this release.

Case Number	Description	Apttus Internal ID
CPQ 10.1403.21		
00210843	When you clicked **Change** for an asset on the **Installed Products** page, Apttus CPQ showed two option lines instead of one renewed option line. This behavior was observed when `Renew One Ramp` was enabled in the Installed Product settings and Price Ramps were also enabled for the bundle. This issue is now resolved. The Asset Grid retains renew ramp line upon Change or Renew operation after you enable Renew One Ramp and renew of option.	ASSETS-2300
CAS-00983-F4N2B2	Apply Promotion did not work at the cart level. This issue occurred as the incentive code was not stored on the Adjustment Line Item. This issue is now resolved. Apttus CPQ populates the incentive code on the Adjustment Line Item.	CPQ-33577
N/A	For auto-included products, if you manually updated the quantity of the product on the cart, the product retained the previous quantity after reprising it This issue is now resolved. Reprise calculates the price of the product according to the modified quantity.	CPQ-34320
Nokia R2 - ST 00010607, 00010076	You were unable to finalize a quote due to pricing and quantity issue. This issue is now resolved. You can finalize a quote without any errors.	CPQ-34446 / CPQ-34320
Nokia R2.1	When you tried to remove the products from the cart which were added in bulk, Apttus CPQ tried to remove auto-included product as well. This issue is now resolved. The auto-included products remain in the cart while you try to remove the products that are added in bulk.	CPQ-34454
Nokia D-7460, D-7337, D-7353, D-7862	When you used default quantity option on the PLI of an order, it did not work for pricing roll ups during product configuration. This issue is now resolved. The default quantity option works properly with roll ups.	CPQ-34600

Case Number	Description	Apttus Internal ID
NA	Using Quote Collaboration with Client-side Constraint Rules, • for standalone - Auto included product got removed when child cart was merged with parent cart for the first line item. • for bundle - Cart got crashed when child collaboration request was merged with parent. These issues are now resolved. Apttus CPQ does not show any errors for the quote collaboration for standalone and bundle products.	CPQ-34703
N/A	On the cart page, removing any option product from the bundle removed the corresponding auto-included products. This issue is now resolved. Auto-included products are not removed when you remove any option product from the bundle.	CPQ-34704
N/A	When you removed any product from the cart, all the auto-included products were also removed. This issue is now resolved. Auto-included products are not removed when you remove any product from the cart.	CPQ-34705

The following issues have been resolved from the previous release:

Apttus Internal ID	Description
ASSETS-1603	When you perform **Renew** action for a bundle product and deselect an option, incorrect Net Price for option and incorrect rollup price bundle is calculated on the cart.
CPQ-15298	After you apply a promotion to the product on the cart, the Incentive Code is missing on the cart line item.
CPQ-18587	For the custom setting Related Price Scope set to Cart, adding a bundle containing two options with related pricing calculates an incorrect price for the related option products. This was observed when you add the same bundle twice to the cart.
CPQ-34356	When you enable the Auto Reprice for the cart comprising standalone as well as bundle product, Apttus CPQ shows incorrect values unless you reprice the cart line items.
CPQ-34372	For Group Adjustment Spread, net price of bundle product with option checkbox is selected, turns to 0 when you apply discount.
CPQ-34374	For Group Adjustment Spread, adjustment is getting removed from the standalone product when repriced.

Apttus Internal ID	Description
CPQ-34 605	Auto includedproduct's charge type or price is not coming in collaborator's cart. Hence, Collaborator needs to Reprice to view it.
CPQ-34 582	Apttus CPQ does not apply the selected location for line item from the cart when you set "Lookup Record Limit" through Lookup Field Settings.
CPQ-34 583	In case of duplicate entry in Config System Properties > Group by fields, Apttus CPQ shows duplicate products for the cart groups created with those fields.
CPQ-34 670	Product selection is not working as expected after MassUpdate,when option chunk size is set to 1.

Known Issues

The following table represents known issues on this release.

Apttus Internal ID	Description
ASSETS-1636	After you have renewed an asset with a one-time primary line when you perform **Change: Config** action, an incorrect Delta Price and Net Price is calculated on the cart.
ASSETS-1641	During **Terminate** action, the system retains originally discounted price for an option product, although the option price got changed on **Change** action.
ASSETS-1647	Renewal Quote should drop lines post Change: Config instead of updating on existing Renewal quote as "Changed Config" asset is no longer eligible for further Renew.
ASSETS-1724	Config asset pricing criteria are not functioning when single ramp renewed line (renew one ramp = true).
ASSETS-1769	Asset Pricing does not work properly for Asset without attributes when asset pricing criteria have some attribute API defined for other assets.
CPQ-7272	You are able to apply same coupon for more than once in order to give incentives.
CPQ-11829	If the option group is single select and requires the selection (min:1, max:1) , then you cannot make it optional from the configuration page but can make it optional from the cart. You can notice the same behavior when option is required by default.
CPQ-12336	Rollup data get auto-generated when incentives are saved for the first time. You can make additional changes directly on the roll-up record. These subsequent changes should not be overwritten when the incentives are saved again.
CPQ-13730	Promotion is getting applied for inactive coupons.
CPQ-14443	If option End Date is less than bundle End Date, on reprice bundle End Date changes and becomes equal to option End Date.
CPQ-15170	When you add ramp with a price escalator, the added price ramp lines take up the base price of previous ramp line rather than latest one.
CPQ-15364	When you remove multiple records for **Related Price Line Item (To)** related list on a PLI, the corresponding entries are not removed from **Custom Settings > Config Related Pricing Group Fields**.
CPQ-15521	When you use the CSR flow with **Asset Manager** button in an account record to view the Installed Products page, the service catalog is displaying zero products under the Relate tab.

Apttus Internal ID	Description
CPQ-33607	If you manually select mandatory options after deselecting them, Apttus CPQ displays optional checkbox. Ideally, Apttus CPQ hides optional checkboxes for mandatory options.
CPQ-33710	With `Allow Manual Adjustment` set to False, Apttus CPQ did not allow you to apply adjustment through "multiple adjustment" pop-up.
CPQ-34041	All the cart columns are not correctly visible on the cart grid when you use Internet Explorer 11. Note that IE 11 is not supported in this release.
CPQ-34290	When you click **Multiple Adjustments** pop-up, but without doing anything you just close the pop-up, then reprice action becomes active. Now if you click **Finalize** before clicking **Reprice**, Apttus CPQ shows a price pending error. **Workaround**: Click **Reprice** to get rid of price pending error before clicking **Finalize**.
CPQ-34562	If you set the config system property `Enable Base Price Adjustment` to True, Net Adjustment % gets impacted by automated price adjustments applied by Price Rule Sets.
CPQ-34773	Product sequence on cart is getting changed post collaboration request merge action.
CPQ-34774	Deal guidance pop-up does not open when the cart is opened in grouped mode.

Apttus Copyright Disclaimer