

# Revenue Recognition On Salesforce Spring 2018 User Guide

23 April 2018

# **Table Of Contents**

Key Benefits	6
Key Capabilities	7
Overview	8
Getting Started	10
Apttus Revenue Recognition Life Cycle	10
Logging in to Revenue Recognition	
To log in to Apttus Revenue Recognition	11
Key Concepts	13
Understand	15
Revenue Recognition Rules	16
Advanced Revenue Recognition Rules	17
Revenue Recognition Policies (Apttus CPQ)	
To create Revenue Recognition Policy	18
To edit Revenue Recognition Policy	20
Define	22
Revenue Agreements	22
Creating Agreements	23
Editing Agreements	26
Managing Revenue Forecasts	26
Managing Actual Revenue	29
Agreement Fees	33
Creating Agreement Fees	33
Editing Agreement Fees	35
Tracking Fee Completion	37
Agreement Revenue Schedules	38
To create an Agreement Revenue Schedule	39
To edit an Agreement Revenue Schedule	39
Manage	41

Usage	41
Managing Actuals	41
Managing Forecasts	44
Agreement Revenue Adjustments	49
To add Agreement Revenue Adjustment Schedules	50
To edit Agreement Revenue Adjustment Schedules	51
Post	52
Close Process	52
Using the Revenue Console	53
To access revenue console	55
To generate actual revenue	55
Managing Actual Revenue using Revenue Console	56
Generate Actual Revenue	56
Rollback Actual Revenue	57
Managing Forecast Revenue using Revenue Console	58
Generate Forecast Revenue	59
Rollback Forecast Revenue	60
Managing Forecast and Budget Usage using Revenue Console	61
Actual to Forecast	61
Forecast to Budget	62
Create Forecast Snapshot	63
Managing Accounting Periods Using Revenue Console	64
Close Period	65
Reopen Period	65
Post to GL	66
Creating a Journal Entry	67
Reconcile	68
Reconciling beginning to ending balance	68
Account Details	69
Deferred Revenue Reconciliation	69
Reconcile Beginning to Ending Balance	70
Account Details	70
Revenue Reconciliation	70

Account Details	70
Reports	72
Agreement Revenue Snapshots	72
To create Agreement Revenue Snapshots	73
Agreement Revenue Forecast Snapshot	74
Agreement Revenue Summary	77
To view Agreement Revenue Summary	77
Revenue Recognition: ASC 606	79
Apttus Revenue Management for ASC 606	80
Key Terminology	81
Performance Obligation	81
Performance Obligation Detail	81
Associating Performance Obligation to Agreement Fees	82
Single Asset to Single Obligation	83
Single Asset with Multiple Obligations	84
Multiple Assets Mapped to a Single Obligation	86
Revenue Recognition Split/Merge Policy	89
Creating Recognition Split/Merge Policy	89
Transaction Price and Allocation Price	92
Contract Modifications	93
Revenue Recognition for Terminated Assets	93
Revenue Recognition for Asset Upgrades	95
Revenue Recognition for Asset Downgrades	96
Revenue Recognition for Usage Based Products	98
Recognizing Revenue for Usage Based Products	98
Apttus Copyright Disclaimer	101

You can use **Apttus Revenue Recognition** to easily manage revenue recognition schedules. Apttus Revenue Recognition is built on the Salesforce1 platform and you can generate complex revenue schedules for any combination of products, services, and subscriptions before posting final transactions on your General Ledger.

With Apttus Revenue Recognition, it's easy to take information from signed commitments and fulfilled orders to create revenue schedules that are fully compliant with accounting and corporate standards. In addition to GAAP, Apttus Revenue Recognition complies with FASB, IASB, SOP, and SEC regulations and Sarbanes-Oxley Section 404 requirements as well.

# **Key Benefits**

With Apttus Revenue Recognition, you can

- Increase Productivity eliminate manual workarounds to generate and validate revenue schedules for your orders.
- Improve Financial Agility quickly model revenue schedules for new products, services, or subscriptions, and acquisitions.
- Increase Financial Insight get more accurate and real-time visibility into your revenue forecasts.

# **Key Capabilities**

With Apttus Revenue Recognition, you can

- Integrate with Apttus Order Management Automatically recognize revenue as goods are delivered or services are rendered, including methods like percent complete, milestones or usage.
- Forecast Revenue, Set Baselines, and Create Reports Generate revenue baselines and analyze projected revenue trends across products, regions, and divisions.
- Revenue Consumption: Effectively manage prepays, true-ups, and adjustments.

## **Overview**

Revenue Recognition is the process used to align revenue with the delivery of goods and services.

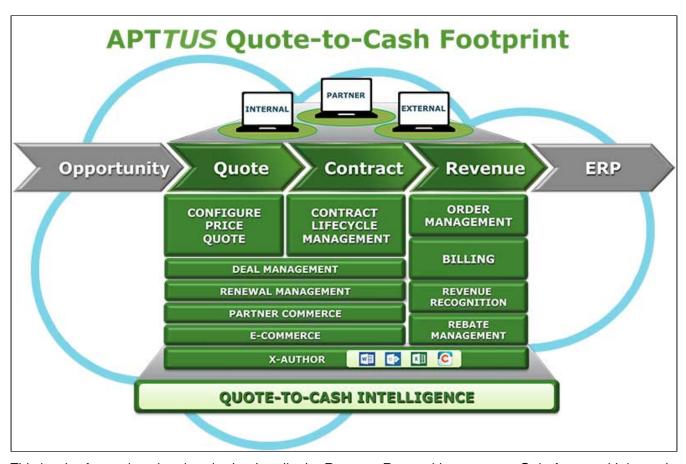
After you make a sale, you must report the revenue that results from your sales. You must consider the structure of the sale, contract terms, and the billing and fulfillment status for each deal to accurately report revenue to your investors, executives, and board members. It is vital to get this right because revenue is the most important measure of how well your company is performing.

Revenue is not the same as cash, and the two are distinctly different. Revenue is the fair market value of products or services delivered. This may differ from the invoice and payment amount for an individual service. This is especially true when sales and marketing teams offer free add-ons.

To better understand the challenges, let's look at a few transactions to see how this works in practice.

- When you buy a product for \$100 at a retail store, the store recognizes \$100 as revenue immediately since you received the product at the time you paid.
- When you sign up for an annual subscription to a video streaming service, the vendor will spread the revenue over 12 months since the service is delivered over the course of a year.
- When you buy a car and receive a free annual subscription for a radio service, the revenue is split
  between the car and the radio service. Revenue for the car is recognized immediately since you
  received the car at the time of purchase. Revenue for the radio is spread over 12 months as the
  service is delivered over time.

Complex contracts and flexible purchasing options can make managing revenue very challenging. Apttus Revenue Recognition inherits and uses information and data from other applications in the Apttus Quote-to-Cash suite. Revenue Recognition syncs seamlessly with Apttus CPQ, Apttus CLM, Apttus Billing Management, and Apttus Renewals Management. With this synchronization, you can increase your access to all the information you require, real-time, while reducing time and effort across all the teams involved.



This is why Apttus is uniquely suited to handle the Revenue Recognition process. Only Apttus with its end-to-end view of the entire Quote-to-Cash process has all of the information required without the need for messy integrations.

#### When using **Apttus Revenue Recognition**, you can:

- streamline Revenue recognition and Account closing processes
- gain revenue by eliminating errors, lack of detail, and duplicate entries
- · decrease tracking and revenue management costs and increase your focus on analysis and process
- accelerate complex and recurring billing processes
- improve channel management, efficiency, visibility, and compliance
- · view real-time reporting to make critical business decisions in a quick manner
- · increase financial reporting and accuracy, all while improving customer service

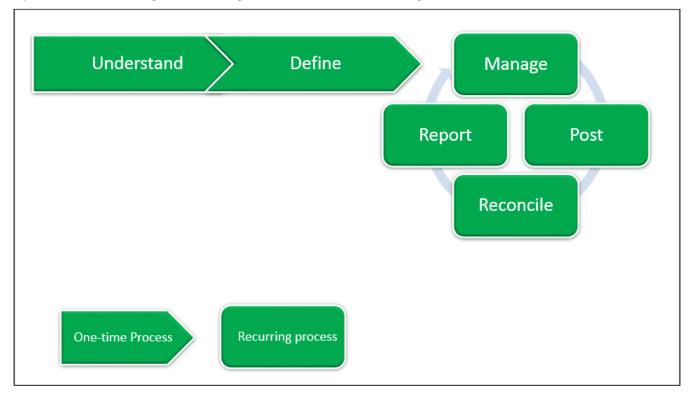
# **Getting Started**

## **Apttus Revenue Recognition Life Cycle**

Apttus Revenue Recognition Life cycle is the process used to manage the revenue of a deal from start to finish.

While the details of the process may vary between companies, every company follows the same major stages.

Apttus Revenue Recognition is designed around Revenue Life Cycle.



The phases of Apttus Revenue Recognition Life Cycle are:

- **Understand** understand the essence of business transaction and determine which Revenue Recognition Policies apply to each good or service in the transaction.
- **Define** define the specific plan including the amount of revenue to recognize and the specific accounts impacted for each good or service.
- Manage manage the maintenance activities for each product or service. This includes creating adjustments to revenue, recording usage, processing up-sells or down-sells, or cancellations.
- Post post the amount of revenue earned during the period to the GL during accounting close.
- **Reconcile** reconcile your deferred revenue and revenue accounts and ensure accuracy for financial reporting.

Report - report the company's financial position and plan appropriately.

## **Logging in to Revenue Recognition**

Log in to your Salesforce.com org to access Apttus Revenue Recognition.



### Note

Do not use the Back button on your browser when using Apttus Revenue Recognition.

Before you log in to Revenue Recognition, make sure you meet the following criteria:

- You have installed all of the required Revenue Recognition module packages.
- You have login credentials provided by Apttus.

## To log in to Apttus Revenue Recognition

1. Go to http://www.salesforce.com.

If your organization is using a sandbox or test environment to access Apttus Revenue Recognition (for example, if you are doing user acceptance testing), go to http://test.salesforce.com instead.

- 2. In the toolbar at the top of the page, click Login. The login page opens.
- 3. Enter your User Name and Password, and click Log in to Salesforce. You have successfully logged into Revenue Recognition.
- 4. Navigate to the Force.com App Menu and select Apttus Revenue Management.



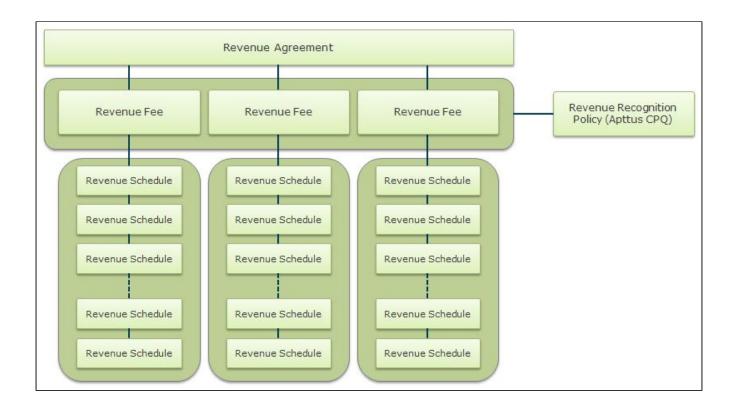
Congratulations! Now you are ready to start recognizing your revenue in Apttus Revenue Management.

# **Key Concepts**

It is essential to understand the following concepts in order to work with Apttus Revenue Recognition.

- Revenue Agreement A Revenue Agreement is an agreement established between a customer and vendor when the vendor agrees to provide products and services and the customer agrees to receive and pay for those products and services. This agreement may be a formal document with a signed contract or it could be an informal agreement as with any subscription service provider. It is important to note that an agreement always exists; if it does not exist, no revenue exists. This agreement is represented within Apttus by a Revenue Agreement record.
- Agreement Fee An Agreement Fee is a revenue from the goods or services provided within an agreement. As many products and services can exist under a single agreement revenue, multiple revenue fees can exist under a single revenue agreement.
- Revenue Recognition Policy A Revenue Recognition Policy defines how to recognize revenue for an Agreement Fee. It is essential to associate the Revenue Recognition Policy with the Agreement Fee as it determines when the revenue will be recognized - revenue can be recognized at once or it can be spread over a number of periods. Each Agreement Fee may have only a single policy but many policies can be created to reflect the different ways the revenue can be recognized.
- Revenue Schedule A Revenue Schedule is an object where the amount of revenue to be recognized in each month is stored. By applying the Revenue Recognition Policy to the Agreement Fee, a waterfall can be created to show how much revenue will be recognized in each month. Since revenue can be recognized over time, many revenue schedules can exist under a single revenue fee.
- **Performance Obligation** Performance Obligation is a promise in a contract with a customer to transfer to the customer either:
  - A good or service (or a bundle of goods or services) that is distinct.
  - A series of distinct goods or services that are substantially the same and that have the same pattern of transfer to the customer.
- Agreement Line Agreement Lines are created for each product in your agreement. Each agreement line will have net price, transaction price, and revenue allocation amount.
- Revenue Split-Merge Policy Revenue Recognition Policies allows users to create rules so the system can automatically distribute revenue according to their business policies. Split or Merge policy is useful when you have single asset having multiple obligations or multiple assets that are a part of a single obligation.
- Revenue Forecast Schedules Revenue Forecast Schedules are created when you run the Forecast Revenue batch job. Revenue Forecast Schedules show the distribution of revenue that is yet to be recognized. They are used to predict a company's future financial state.

The diagram below depicts the revenue agreement and its components.



## **Understand**

It is essential to analyze each transaction to identify the attributes of the transaction that impact revenue.

In order to recognize revenue from a transaction, companies must meet the following criteria.

- An Agreement exists between the company and the customer.
- Price must be fixed and determinable.
- The collection is reasonably assured.
- · Proof of delivery of products or services must exist.

Before any other decisions can be made, it is essential that you analyze the transaction to determine how and when each criterion will be met. This means answering questions such as

- Which document represents the full transaction? Is the contract represented by a single order or multiple orders?
- · Does this transaction modify an existing contract or is this a new agreement?
- Can each good or service be used individually or are they dependent on other goods or services being fully delivered?
- Is the price of this service fixed or does it vary based on usage?
- When will the good or service be delivered? Is it delivered all at once as a hard good? Or is it delivered over time as a service?
- Does the contract give the customer the ability to cancel at any time?
- Is this revenue recognized over time or immediately?
- What are the important dates for revenue? Will the start of revenue be delayed?
- If recognized over time, how will revenue be distributed across the revenue term?

The answers to these questions will allow you to determine how should revenue be recognized for each good or service. This allows you to identify a Revenue Recognition Policy or Rev Rec Rule to be used to recognize revenue for each good or service.

For more complex scenarios, revenue for a service may be different than the amount which has been invoiced. In these situations, it is necessary to calculate the total revenue that will be recognized for each good or service over the life of the contract. Multi-element Arrangements (MEAs) occur when we group multiple items together for the revenue recognition purposes. This is most common in the case of bundles but could also occur when multiple items on a contract are related.

For example, a sales representative could provide 2 years of service for free as part of a deal. From a billing perspective, the value of the service is zero. For revenue, we need to consider the fair value of the service and account for that as revenue over the 2 years the service is provided.

A variety of approaches exist for calculating the fair market value in MEA scenarios:

- Vendor Specific Objective Evidence (VSOE) this method is used when a good or service is sold by the vendor as a standalone offering. When using this method, the standalone price is used.
- Third Party Evidence (TPE) this method is used when a good or service is not sold by the vendor as standalone but similar services are offered as standalone services by other vendors in the market.

When using this method, the average price of that other vendors charge for the equivalent service is used.

• Best Estimated Selling Price (BESP) - this method is used when the good or service is not sold as a standalone offering by any vendor.

Once calculated, this value will be stored in Apttus Revenue Recognition for each revenue item.

As a result of performing these steps, the transaction will be broken down into individual goods or services. For each good or service, you will know how much revenue will be recognized as well as the rule or policy you will use to distribute that revenue.

It is essential to understand the core elements of Apttus Revenue Recognition.

- Revenue Recognition Rules
- Advanced Revenue Recognition Rules
- Revenue Recognition Policies (Apttus CPQ)

## **Revenue Recognition Rules**

Revenue Recognition Rules determine how revenue will be recognized. Revenue Recognition Rules are the foundation rules of the policy that a company follows. Revenue Recognition Rules are assigned to each Agreement Fee.

The following table describes the three basic rules that Apttus supports.

Revenue Recognition Rule	Description
Immediate	Recognize the entire fee amount immediately. For example, when you buy groceries from a store, revenue is recognized immediately.

Revenue Recognition Rule	Description
Ratable	Recognize the fee amount over a period of time and calculate the deferred balance accordingly. For example, when you subscribe to a video streaming and pay for one year upfront, then revenue will be recognized every month and the deferred balance will decline as revenue is recognized.
	(i) Note  This model is useful when there is no end date to the subscribed product or service.  The customer pays as per usage.
Subscription	Recognize the fee amount over a period of time but does not track deferred revenue. For example, you subscribe to any online magazine with a monthly payment, revenue will be recognized over a period of twelve months.
	Note  This model is useful for monthly subscription models where a customer is free to cancel at any time.

To add a Revenue Recognition Rule to your Agreement Fee, kindly refer Agreement Fees.



### (i) Note

You can opt to consider or ignore Leap year while calculating revenue from Custom Settings. Go to Setup > Build > Develop > Custom Setting and click Manage for Revenue System Properties. Click Edit for System Properties and select Ignore Leap Year For Revenue Recognition to ignore the leap year for revenue recognition.

## **Advanced Revenue Recognition Rules**

Revenue Recognition Rules determine how revenue will be recognized. Apttus Revenue Recognition supports three Advanced Revenue Recognition Rules.

The following table describes three Advanced Revenue Recognition Rules.

Advanced Revenue Recognition Rule	Description
Milestone	Recognize revenue based on one or more pre-defined milestones.
Prepay	Recognize revenue ratably from a prepaid amount (prepayment amount). When usage is above the prepayment ratable schedule, revenue is increased to reflect the increased usage.
True-up	Recognize revenue from committed revenue models. Revenue is increased to meet the minimum threshold if revenue is below a specific threshold on a specific day.

## Revenue Recognition Policies (Apttus CPQ)



#### Note

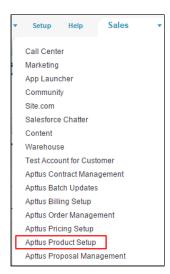
The Revenue Recognition Policies object is a part of Apttus CPQ product. After integration of Apttus Rev Rec and Apttus CPQ, Revenue Recognition Policies will impact the revenue to be generated.

Revenue Teams must be consistent in the methods they use to recognize revenue. This is done by identifying a set number of policies which are used to recognize revenue for all transactions. While exceptions may exist, the majority of their transactions will adhere to one of these policies. Revenue Recognition Policies allows users to create those rules within Apttus so the system can automatically distribute revenue according to their business policies. Revenue Recognition Policies must be assigned to Products or Price List Items to instruct the system on which rule to use for a particular transaction.

For more information on Revenue Recognition Rules, kindly refer Revenue Recognition Rules.

## To create Revenue Recognition Policy

1. From Force.com drop down menu, select Apttus Product Setup.

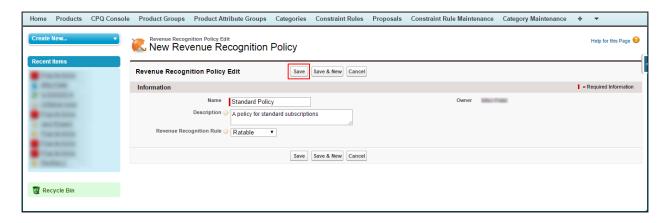


2. Click \* and select Revenue Recognition Policies.



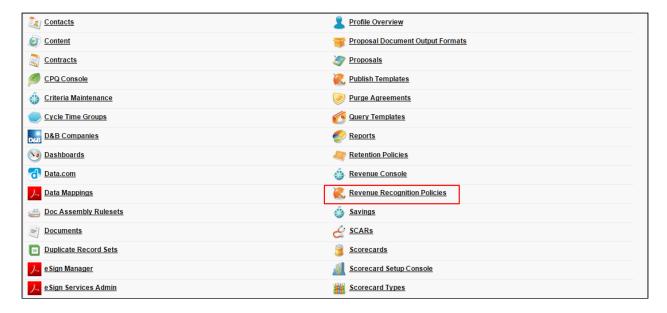
- 3. Click New.
- 4. Enter the Name and the Description of the Revenue Recognition Policy.
- 5. Select the appropriate Revenue Recognition Rule from the drop down menu.

#### 6. Click Save.

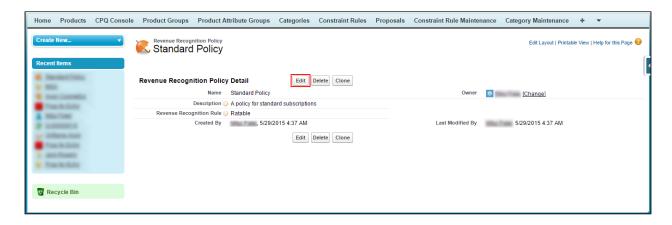


## To edit Revenue Recognition Policy

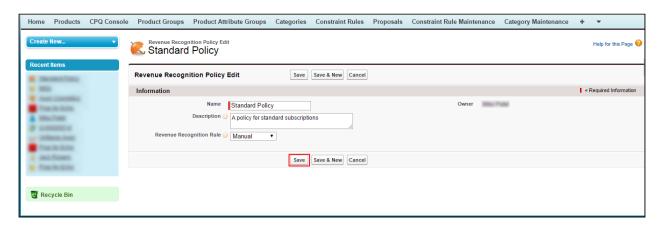
1. Click \* and select Revenue Recognition Policies.



- 2. Select an appropriate revenue recognition policy.
- 3. Click Edit.



4. After making appropriate changes to the policy, click Save.



## **Define**

After analyzing the transaction and determining how you will recognize revenue, it is essential to define the specific plan for each good or service. This plan will determine the amount of revenue to be recognized each month during the revenue term and the specific accounts impacted as well.

For example, if a customer purchased 3 months of service for \$300, your plan for recognizing revenue may look like:

Month	Revenue
January	\$100
February	\$100
March	\$100

To record this transaction within Apttus, you need to:



#### Caution

For changes to existing agreements, skip step 1 and perform following steps within an existing agreement.

- 1. Create a Revenue Agreement to represent the transaction.
- 2. Create Agreement Fees (one or more) for each good or service sold as a part of the transaction.
- 3. Generate Agreement Revenue Schedules that will allow you to distribute and forecast revenue for each Revenue Fee.

## **Revenue Agreements**

Revenue Agreements represent the agreements between the company and the customer. All revenue associated with that agreement can be found in Revenue Agreements. For example, you can find a summary of the revenue of all fees associated with the agreement. You can manage the calculation of earned and forecasted revenue for this agreement.

You can perform following actions from the Revenue Agreements object:

- Generate and Rollback Revenue
- Generate and Rollback Forecasts
- Manage Agreement Fees
- Manage Revenue Schedules
- Manage Products and Milestones
- Manage Prepays and True-ups
- Manage Revenue and Forecast snapshots

A new Revenue Agreement can be created or you can edit an existing agreement.

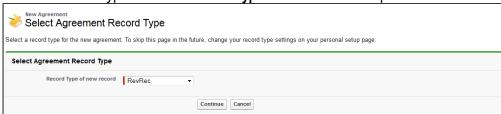
## **Creating Agreements**

Revenue Agreements can be created from Agreements tab. You have to set the Record type has to RevRec.

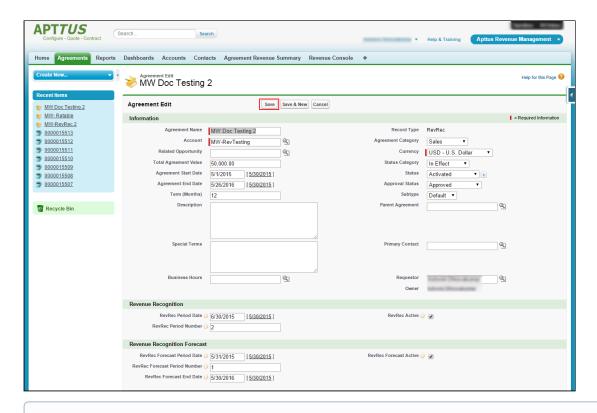
## To create an Agreement

You must have system administrative access into your Salesforce org.

- 1. Click the Agreements tab, and click New.
- 2. Select a record type from the **Record type of new record** drop down menu.



- 3. Click Continue.
- 4. Complete the following fields as shown in the table.



## (i) Note

The following table displays Agreement Fields related to Revenue Recognition product. For a list of all the Agreement Fields, please refer Agreement Fields in the Contract Management User Guide.

Field Name	Installed Package	Description
Agreement Name	Standard field	Name of the agreement
Created by	Standard field (System Generated)	Name of the user who created the agreement.
Currency	Standard field	Currency in which the revenue will be displayed.
Modified by	Standard field (System Generated)	Name of the user who modified the agreement.
Owner	Standard field (System Generated)	Owner of the agreement.

Field Name	Installed Package	Description
Record Type	Standard field	Record type for the agreement. This field can not be edited.  For ASC-605, Record Type is set to RevRec. For ASC-606, Record Type is set to ASC606.
Related Opportunity	Apttus CLM	Related to the agreement.
Legal Entity Id	Apttus Configuration & Pricing	Id of the Legal Entity
Related Quote / Proposal	Apttus Quote/ Proposal-Contract Integration	Quote/ Proposal related to the agreement.
Status Category	Apttus CLM	Status Category of the revenue agreement. Select <b>In Effect</b> for Revenue Recognition product.
Status	Apttus CLM	Status of the revenue agreement. Select <b>Activated</b> for Revenue Recognition.
Agreement Start Date	Apttus CLM	Start Date of the revenue agreement term.
Agreement End Date	Apttus CLM	End Date of the revenue agreement term.
RevRec Active	Apttus Rev Rec	Flags the agreement for RevRec. Revenue Schedules will not be created for this agreement if this check box is cleared.
RevRec Forecast Active	Apttus Rev Rec	Flags the agreement for RevRec forecasting. Revenue Forecasts will not be generated if this check box is cleared.
RevRec Forecast End Date	Apttus Rev Rec	End date of RevRec forecasting.
RevRec Forecast Period Date	Apttus Rev Rec	The last day of the period revenue forecasts have been generated through.
RevRec Forecast Period Number	Apttus Rev Rec	Counter of last forecast period.
RevRec Period Date	Apttus Rev Rec	Last day of the current revenue period.

Field Name	Installed Package	Description
RevRec Period Number	Apttus Rev Rec	Counterofthe current revenue period.

5. Click Save.

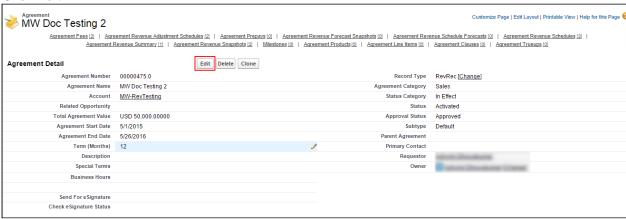
## **Editing Agreements**

You can make changes to an existing agreement by editing the agreement.

## To edit an Agreement

You must have already created an agreement.

- 1. Click the Agreements tab and select the appropriate agreement.
- 2. Click Edit.



3. Click Save after you make the appropriate changes.

## **Managing Revenue Forecasts**

Revenue Forecasts are used to predict a company's future financial state. This allows executives to plan future activities and provide guidance to investors and stakeholders on future performance. Forecasted Revenue differs from actual revenue as it is never posted to the GL and does not appear on financial statements.

You can perform the following activities to manage Revenue Forecasts on the Revenue Agreement page.

- Generate Revenue Forecasts
- Rollback Revenue Forecasts

#### **Generate Revenue Forecasts**

Forecasted Revenue is an estimate of the amount of revenue that will be earned in future periods. As this is an estimate, it may or may not tie to actual revenue. The Generate Forecast Revenue job will calculate the revenue forecast for a single agreement from the current period through the end of the agreement term.

The **Generated Forecast Revenue** job on the agreement will generate revenue for this agreement only. To forecast revenue for all agreements, refer to Using the Revenue Console.

## To generate Revenue Forecast

- 1. Select an appropriate agreement.
- 2. Under the Custom Links section, click Generate Forecast Revenue.



### Note

The **Return** button will be gray and unselectable until the generation of the revenue forecast is complete.



#### 3. Click Return.



#### Note

The Agreement Revenue Schedules will now reflect the updated revenue forecasts.



#### Note

For more information on Agreement Revenue Schedules, please refer Agreement Revenue Schedules.



### **Rollback Revenue Forecasts**

Rollback Forecasts enables to remove the forecast schedules for all fees in an Agreement.

Performing the Rollback Forecast action will rollback forecasts for the current agreement only. To rollback forecasts for all agreements, refer to Using the Revenue Console. The Revenue Rollback will take place for one period at a time.

### To rollback revenue forecast

- 1. Select an appropriate agreement.
- 2. Under the Custom Links section, click Rollback Forecast Revenue.

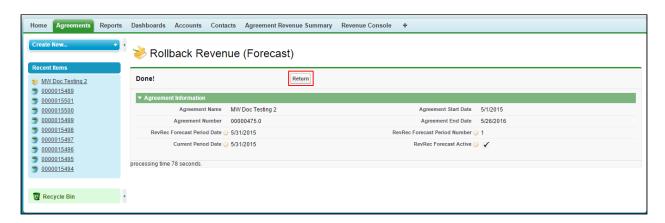




### Note

Once started, the Rollback Forecast job will rollback revenue one period at a time until all forecasted revenue has been rolled back. The **Return** button will be grayed out until the process is completed.

#### 3. Click Return.





### Note

The Agreement Revenue Schedules will no longer contain revenue forecasts after this action is complete.

## **Managing Actual Revenue**

**Actual Revenue** is the revenue data which will be posted to the General Ledger (GL) and reported on financial statements. Actual revenue differs from Budget and Forecast revenue which is used for planning purposes and not reported to GL.

You can perform the following activities to manage Actual Revenue on the Revenue Agreement page.

- Generate Actual Revenue
- Rollback Actual Revenue

### **Generate Actual Revenue**

Actual Revenue is the revenue earned for the current period. Actual revenue differs from Budget and Forecast revenue by reflecting the results of operations. Budget and Forecast revenue is used primarily for planning and may or may not be accurate.

Generate Actual Revenue is used to generate the actual revenue for the current period of the agreement. The Agreement Revenue Schedule for the current period will be updated to reflect the actual revenue amount. The RevRec Period Date is incremented to the end of next month and RevRec Period Number is incremented by 1.



#### Note

You can opt to account for or ignore the leap year while calculating revenue from Custom Settings. Go to Setup > Build > Develop > Custom Setting and click Manage for Revenue System Properties. Click Edit for System Properties and select Ignore Leap Year For Revenue **Recognition** to ignore the leap year for revenue recognition.

### To generate actual revenue

- 1. Select an existing agreement.
- 2. Under the Custom Links section, click Generate Actual Revenue.



### Note

The **Return** button will be gray until the generation of actual revenue is complete.

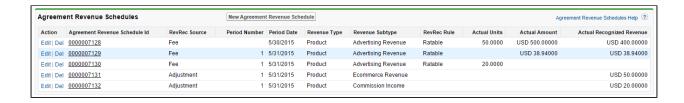


Click Return.



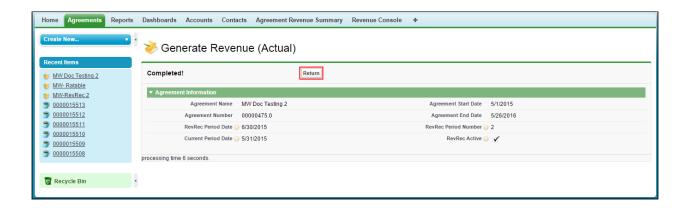
### Note

The Agreement Revenue Schedules will now reflect actual revenue for the period.





Agreement Revenue Schedules are generated automatically when you click Generate Forecast Revenue. For more information on Agreement Revenue Schedules, please refer to Agreement Revenue Schedules.



#### **Rollback Actual Revenue**

Rollback Actual Revenue will rollback revenue for the current period.



#### (i) Note

Rollback Actual Revenue will run only if Actual Revenue has been generated for the current period.

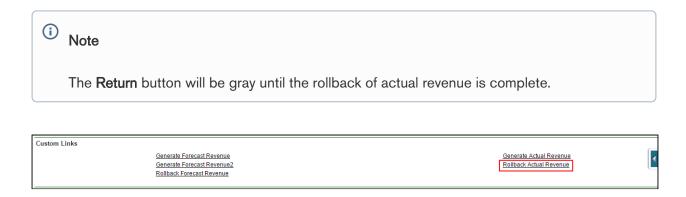
When you rollback the actual revenue, it will impact the following objects.

- Delete all Agreement Revenue Schedules in the agreement for the current period.
- Delete all Agreement Revenue Snapshots in the agreement for the current period.
- Delete Actual Revenue data from the Agreement Revenue Summary in the agreement for the current period.

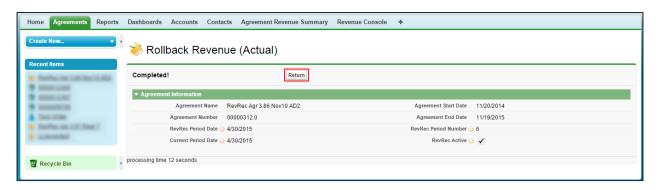
RevRec Period Date is decremented to the end of the previous month. RevRec Period Number is decremented by one.

### To rollback actual revenue

- 1. Select an existing agreement.
- 2. Under the Custom Links section and click Rollback Actual Revenue.



#### 3. Click Return.





The Agreement Revenue Schedules no longer reflect actual revenue for the period.

## **Agreement Fees**

Agreement Fees are the sources of revenue contained within a Revenue Agreement. Agreement Fees track the amount of revenue that will be recognized for each item and the period for which the revenue will be recognized. The method by which the revenue is recognized is determined by this object as well.

## **Creating Agreement Fees**

Agreement Fees have the fee details, effectivity period, start date, applicable products, applicable prepays, and applicable trueups.

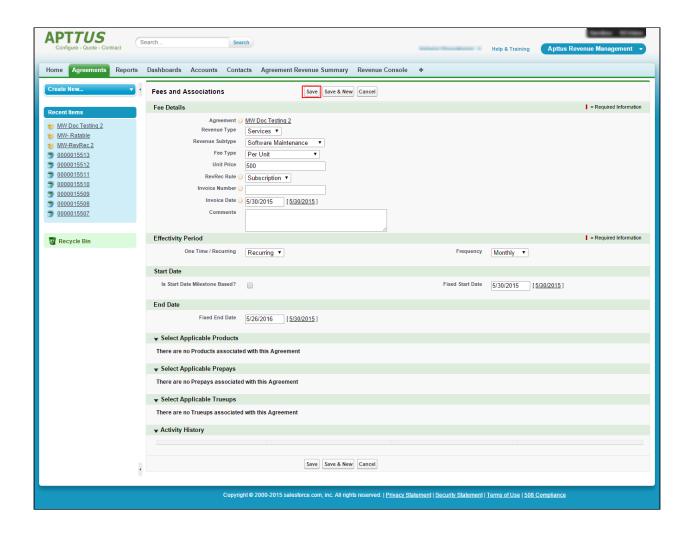
The activity history section displays the activities that have been done by the user in the past. One Agreement can have one or more Agreement Fees.

### To create an Agreement fee

- 1. Select an appropriate agreement.
- Under the Agreement Fee section, and click New Agreement Fee.



3. Complete the following fields as shown in the table.



Field Name	Description
Agreement (System Generated)	Name of the parent agreement.
RevRec Term (System Generated)	Duration of the period over which revenue will be allocated. RevRec Term is used to calculate the amount of revenue to be recognized each month.
Agreement Fee ID (System Generated)	Id of Agreement Fee.
Fee Type	The available options are <b>Flat Fee</b> or <b>Usage</b> .
RevRec Rule	Revenue recognition policy that is applicable to this fee.
Flat Fee Amount	Total amount of revenue to be recognized on this fee.

Field Name	Description
Usage Amount	Total amount of revenue to be recognized on this fee based on actual usage entered.
Fees	The available options are One <b>Time</b> or <b>Recurring</b> .
Frequency	Frequency at which the revenue has to be calculated. The available options are <b>Monthly</b> , <b>Quarterly</b> , or <b>Yearly</b> .
Actual Start Date	Start date of the revenue period. It is used with RevRec Term to determine the end date of the revenue period.
Current Period Date	End date of the current period for generating Actual Revenue.
Current Period Number	Term number for generating Actual Revenue.
Active	Flags fee as Active or Inactive for RevRec.
Cumulative Actual Units	Total of all active usage units.
Cumulative Actual Amount	Total of all earned revenue for this fee.
Deferred Balance Amount	Deferred balance for this fee.
Forecast Period Date	End date for the current forecasting period.
Forecast Period Number	Term number for the current forecasting period.
Forecast Active	Flags fee as active or inactive for forecasting.
Forecast Cumulative Actual Units	Sum of all forecast usage units.
Forecast Cumulative Actual Amount	Sum of all forecast amounts.
Forecast Deferred Balance Amount	Deferred balance after all forecasted earned revenue.

## 4. Click Save.

## **Editing Agreement Fees**

## To edit an agreement fee

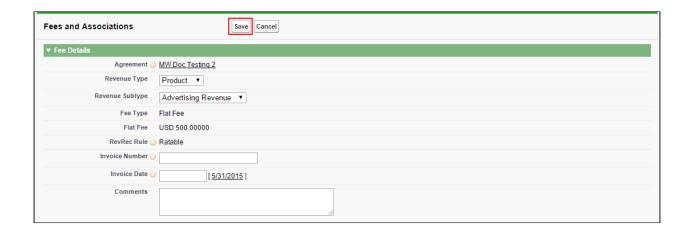
- 1. Select an appropriate agreement.
- 2. Under the Agreement Fee section, click Edit next to the agreement fee you want to edit.



3. Make appropriate changes to the agreement fee and click Save.

Note

You cannot edit the Fee Type, Fee Amount and RevRec Rule.



### **Tracking Fee Completion**

With the help of a Percentage completion button, you can track the progress of a revenue fee towards completion. You need to enter the completion percentage of a revenue fee for each month in the term. Based on your inputs, the system will create appropriate revenue schedules to recognize the revenue.

#### Configuration

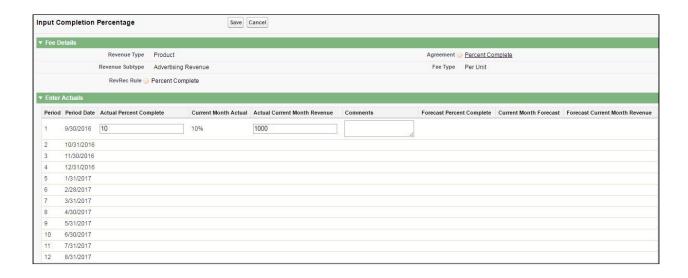
- If you have upgraded to the latest package, you need to add the new Revenue Rule 'Percent Complete' to the RevRec Rule picklist. Go to the Agreement Fee object, under Custom Fields & Relationships select the RevRec Rule field and click New to add the Percent Complete rule. For a new install, this rule is available in the picklist.
- 2. Edit the Agreement Fee object Layout and add the Enter % Complete button to the page layout.

#### **Procedure**

- 1. Open the Agreement for which you want to track the Agreement Fee.
- 2. From the **Agreement Fee** related list, open the Agreement Fee for which you want to track or enter the completion percentage.



- 3. From the Agreement Fee Detail page, click Enter % Complete button to open the Completion Percentage user-interface.
- 4. Enter Input Completion Percentage by entering the Actual Percent Complete and Actual Current Month Revenue values.



Field Name	Description
Period Date	This field denotes the End Date of the Revenue Recognition period for the respective line.
Actual Percent Complete	Enter the cumulative completion percentage for this period. For example, if the project is at a completion stage of 40%, enter 40 here.
Current Month Actual	The portion of cumulative percentage attributed to this month.
Actual Current Month Revenue	System derives this value from the formula: Total revenue for this fee * Current Month Actual
Comments	You can enter comments for this revenue completion input.

5. Click **Save** after you have entered the Actuals for Completion Percentage.

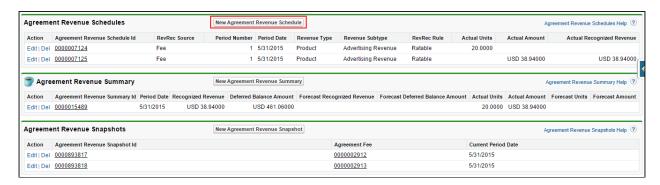
# **Agreement Revenue Schedules**

**Agreement Revenue Schedules** are used to store the amount of revenue to be recognized during a period for a revenue fee. The actual revenue, as well as the forecasted revenue, can be found here.

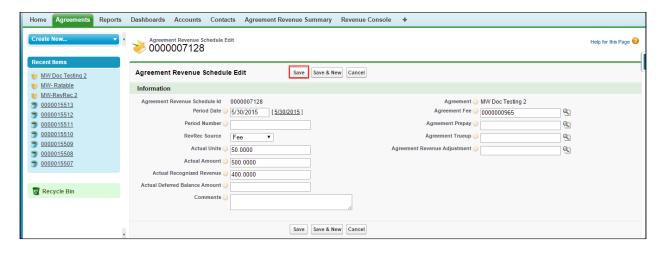
(i) Agreement Revenue Schedules are created systematically by the **Generate Actual Revenue** and **Generate Forecast Revenue** jobs.

### To create an Agreement Revenue Schedule

- 1. Click the Agreements tab.
- 2. Select an appropriate agreement.
- 3. Under the Agreement Revenue Schedules section, click New Agreement Revenue Schedule.



4. Complete the following fields as shown in the image.

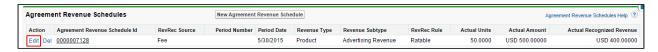


5. Click Save.

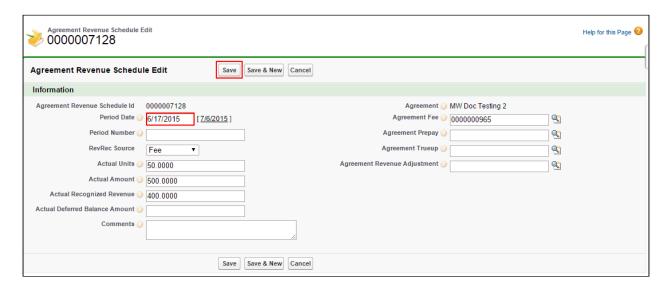
### To edit an Agreement Revenue Schedule

- 1. Click the Agreements tab.
- 2. Select an appropriate agreement.

3. Under the Agreement Revenue Schedules section, click **Edit** next to the agreement revenue schedule that you want to edit.



- 4. Make necessary changes to the agreement revenue schedule.
- 5. Click Save.



# Manage

After setting up your initial plan for recognizing revenue, it may be necessary to perform various maintenance activities. Some revenue may be dependent upon usage that needs to be uploaded. As more information becomes available, it may be appropriate to update forecast and budget revenue to provide more accurate forecast reports. Or it may be necessary to adjust your existing revenue schedules to account for exceptions to business activities.

To accommodate all of the varied scenarios you may run into that impact revenue, Apttus Revenue Recognition supports a number of actions including:

- Manage Usage
- Manage Adjustments

### **Usage**

You can perform the following tasks under manage usage.

- Manage Actuals
- Manage Forecast
- Manage Budget

### **Managing Actuals**

**Actuals** represent usage during a period and may or may not tie directly to forecasted and budgeted usage. Revenue for a usage fee for a period is generated from the Actuals usage value. Actuals are managed from the Agreement Fee and can only be entered for the current period.

#### To enter Actuals

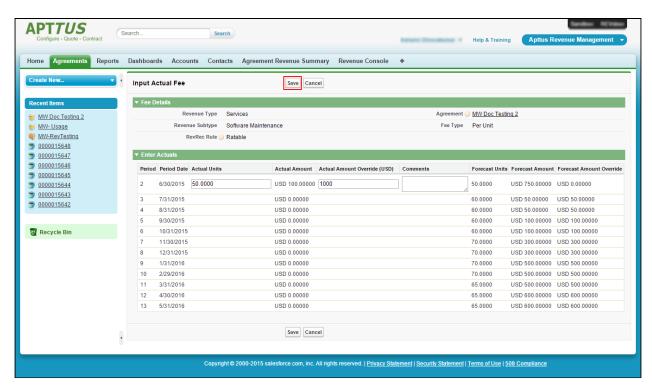
- 1. Select the appropriate Agreement.
- 2. Select the appropriate Agreement Fee.
- 3. Click Enter Actuals.



You can override the calculated actual revenue amount using the **Actual Amount Override** field.



4. Complete the following fields as per the table.

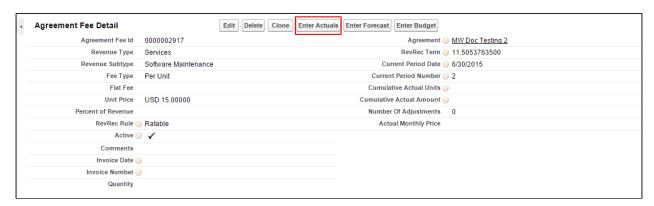


Field Name	Description
Actual Units	Actual units
Actual Amount Override	Actual amount override
Comments	Comments (if any)

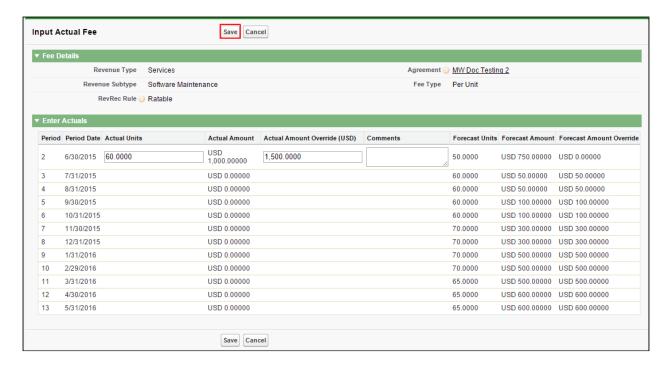
#### 5. Click Save.

#### To edit Actuals

- 1. Select an appropriate agreement.
- 2. Select an appropriate agreement fee.
- 3. Click Enter Actuals and enter the appropriate units and amount.



#### 4. Click Save.



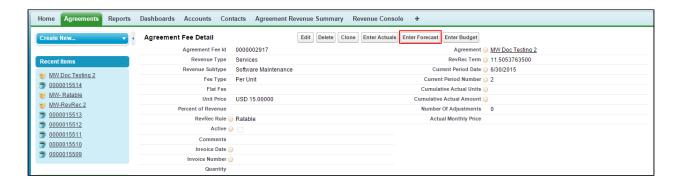
### **Managing Forecasts**

Forecasts represent the predicted usage for an agreement fee. Unlike actuals, forecast usage can be entered for all periods within the term of an agreement fee. If desired, forecast override amount can be used to override the calculated forecasted revenue.

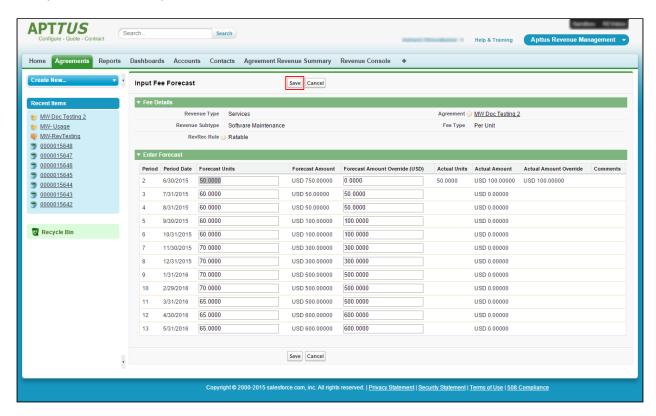
(i) Forecast Revenue is an estimate of future usage and may not tie with actual usage.

#### To enter forecast

- 1. Select the appropriate agreement.
- 2. Select the appropriate agreement fee.
- 3. Click Enter Forecast.



4. Complete the fields as per the table.



Field Name	Description
Forecast Units	Forecast units
Forecast Amount Override	Forecast amount override

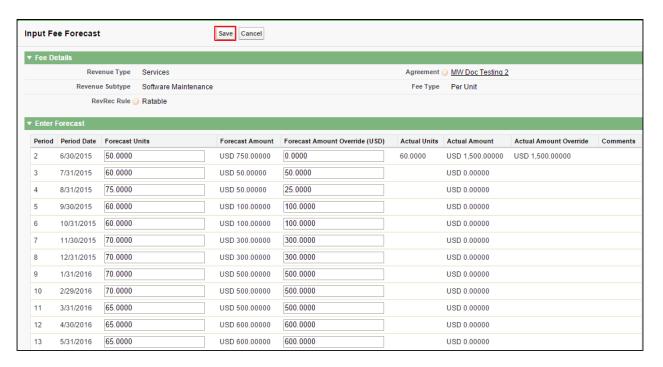
#### 5. Click Save.

#### To edit Forecasts

- 1. Select an appropriate agreement.
- 2. Select an appropriate agreement fee.
- 3. Click Enter Forecast and enter the appropriate units and amount.



#### 4. Click Save.



### **Managing Budget**

**Budget** represented the budgeted usage for an agreement fee. In Apttus Revenue Recognition, you can plan your Budget Units, Budget Amount Override, and Budget Recognized Revenue from an Agreement

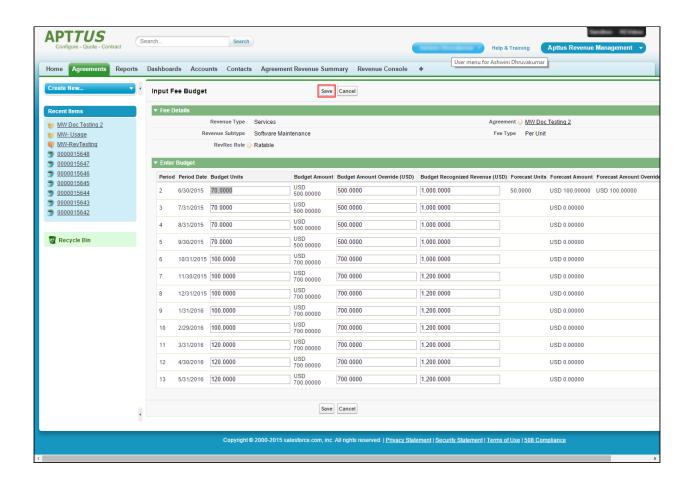
Fee. Entering the budget doesn't affect Agreement Revenue Schedules. Entering budget helps in better visualization of the real scenario - you plan a budget, you plan a forecast and you enter the actuals. You can generate the reports and see the difference.

### To enter budget

- 1. Select appropriate agreement.
- 2. Select appropriate agreement fee.
- 3. Click Enter Budget.



4. Complete the following field as per table.

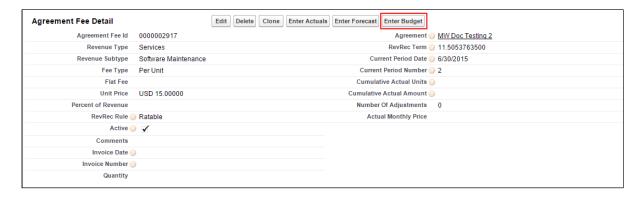


Field Name	Description
Budget Units	Budget units
Budget Amount Override	Budget amount override
Budget Recognized Revenue	Budget recognized revenue

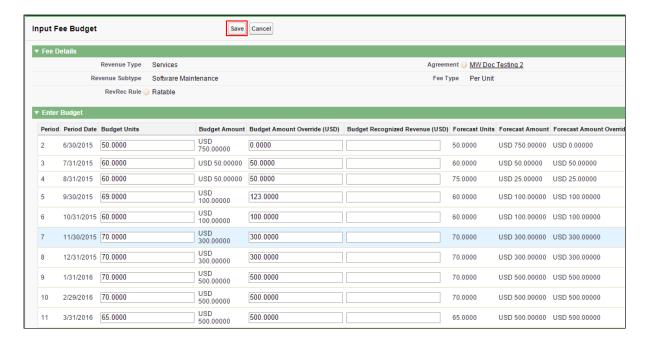
#### 5. Click Save.

#### To edit Budget

- 1. Select an appropriate agreement.
- 2. Select an appropriate agreement fee.
- 3. Click Enter Budget and enter the appropriate units and amount.



#### 4. Click Save.



# **Agreement Revenue Adjustments**

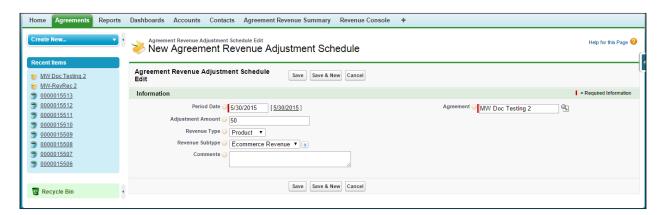
Agreement Revenue Adjustments represent the changes to the amount of revenue recognized during a period. Revenue Adjustments have their own revenue schedules. These are used to record one-time changes to revenue that do not carry over to multiple periods.

### To add Agreement Revenue Adjustment Schedules

- 1. Select an appropriate agreement.
- 2. Under the Agreement Revenue Adjustments Schedules section, click **New Agreement Revenue Adjustments Schedules**.



3. Complete the following fields as per the table.



Field Name	Description
Period Date	Period date of Rev Rec Agreement
Agreement	The Agreement for which you want to create Agreement Revenue Adjustment Schedule.
Adjustment Amount	Adjustment amount of the agreement
Revenue Type	Revenue type from the drop down menu
Revenue Subtype	Revenue subtype from the drop down menu
Comments	Comments (if any)

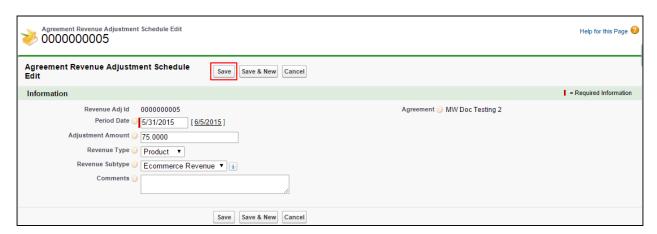
4. Click Save.

### To edit Agreement Revenue Adjustment Schedules

- 1. Select an appropriate agreement.
- 2. Under the Agreement Revenue Adjustment Schedules, click **Edit** next to the appropriate agreement revenue adjustment schedule.



3. Make the appropriate changes and click Save.



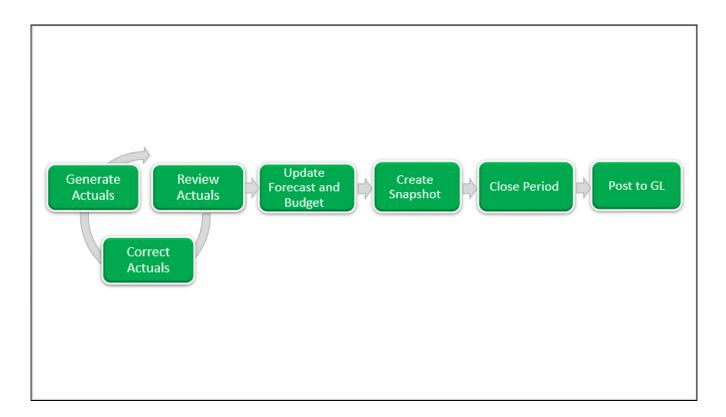
# **Post**

At the end of every period, the Finance team closes the period and posts the revenue totals in their GL. This allows the company to report the amount of revenue that was generated in that period. During the close process, revenue teams will be managing revenue across all agreements. The Revenue Console is used to manage all agreements and revenue for the period during the close.

For more information on Revenue Console, refer to Using the Revenue Console.

### **Close Process**

The Close Process is the activities that are performed by the Finance team to finalize the numbers they will report on their financial statements. The Revenue Recognition Close is the portion of close which relates to finalizing their revenue numbers for the period. The diagram below depicts the Close Process used in Apttus.



The details of each activity and its related activity from Revenue Console is described in the table.

Activity	Action from Revenue Console	Description
Generate Actuals	Generate Actual Revenue	Generate actual revenue for all the agreements.
		(i) Correct errors on Agreements if they are listed in the Eligible Agreements Report.
Review Actuals	Review Summary Report and Revenue Schedule Detail Report	Review summary reports and revenue schedule detail reports for exceptions.
Correct Actuals		Correct exceptions on individual agreements and agreement fees, if found any.
Update Forecast and Budget	Actual to Forecast	Copy the actual revenue to the forecast revenue for accurate forecasts.
Update Forecast and Budget	Forecast to Budget	Copy the forecast revenue to the budget.
Create Snapshots	Create Forecast Snapshot	Create forecast snapshots for all the agreements.
Close Period	Close Period	Looks current period and advances to the next period.
Post to GL	Generate closing revenue entries and post to GL	Records recognized revenue for the current period in the GL.

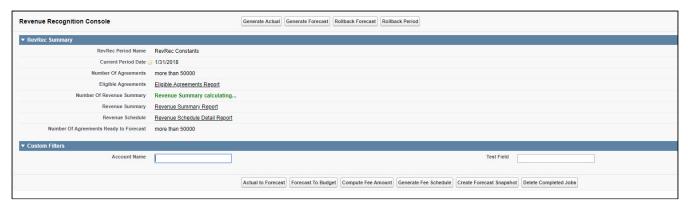
# **Using the Revenue Console**

The **Revenue Console** is the primary screen for managing all revenue agreements at one time. The console provides detailed and summary revenue and allows the user to perform a variety of actions on all agreements.

Click on Revenue Console Tab, and select the Legal Entity to manage revenue.



The image shows the Revenue Recognition Console and Rev Rec Summary for the selected Legal Entity.



The following table gives details of the RevRec Summary fields and their description.

RevRec Summary Item	Description
RevRec Period Name	Name of the RevRec period
Current Period Date	End date of the current period.
Number of Agreements	Number of Agreements in your system.
Eligible Agreements	Number of Agreements that do not have actual revenue for the current period.
Number of Revenue Summary	Number of revenue summaries that are included in the current RevRec Period. The revenue summary count is stored in the Custom Setting, Console Rev Summary Count. For more details, refer to Revenue Agreement Filter Properties.
Revenue Summary	Summary of all recognized revenue for the current period.
Revenue Schedule	Report of all Revenue Schedules in the current RevRec period.
Number of Agreements Ready to Forecast	Number of Agreements that do not have forecasted revenue for the current period.

#### To access revenue console

1. Click the Revenue Console tab.

-or-

Click \* and select Revenue Console.

### To generate actual revenue

- 1. Click the Revenue Console tab.
- 2. Select the Legal Entity.
- 3. Click Generate Actual.



### Note

The appropriate process will begin and a message will be displayed indicating the Apex ID for the batch job. The following table displays the actions and their descriptions that can be performed on the agreements in a batch

Action Button	Description			
Generate Actual	Generate the actual revenue for all the agreements.			
Rollback Actual	Rollback the actual revenue for all the agreements.			
Generate Forecast	Generate the forecast revenue for all the agreements.			
Rollback Forecast	Rollback the forecast revenue for all the agreements.			
Actual to Forecast	Copy the actual revenue to the forecast revenue for accurate forecasts for all the agreements.			
Forecast to Budget	Copy the forecast revenue to the budget for all the agreements.			
Compute Fee Amount	Compute the fee amount.			
Generate Fee Schedule	Generate fee schedule for all the agreements.			

Action Button	Description
Create Forecast Snapshot	Create forecast snapshots for all the agreements.
Delete Completed Jobs	Delete the completed jobs of your system.

1	V	O	t	e

You can see the updated Agreement Revenue Schedules.

# **Managing Actual Revenue using Revenue Console**

During the **Generate Actuals** step of the Rev Rec Close process, finance teams need to generate actual revenue for all agreements belonging to a particular Legal Entity. The **Generate Actual** and **Rollback Actual** buttons on Revenue console allow finance teams to manage all agreements and agreement fees of a legal entity with a single action.

You can perform the following actions to manage Actual Revenue from Revenue Console.

- Generate Actual
- · Rollback Actual

#### **Generate Actual Revenue**

Generate Actual generates actual revenue for this period for all agreements.

The Generate Actual button runs Generate Actual Revenue Job on all agreements. Requirements for generating actual revenue for each agreement and agreement fee are unchanged from the Generate Actual Revenue job which can be run from individual agreements. For more information on the Generate Actual Revenue job, refer to Generate Actual Revenue.

Eligible Agreement Reports provides a view of all agreements which have not had revenue generated for this period. Actual revenue for each agreement in this report is generated by Generate Actual action. Eligible Agreement Reports will have 0 agreements after Generate Actual is run.

### To generate actuals using Revenue Console

- 1. Click the Revenue Console tab.
- 2. Select the Legal Entity.
- 3. Click Generate Actual.



#### Note

The appropriate process will begin and a message will be displayed indicating the Apex ID for the batch job.

#### 4. Click Return.



Agreement Revenue Schedules will be updated to include actual revenue for the current period.

#### Rollback Actual Revenue

Rollback Actual Revenue reverses the actual revenue for this period for all the agreements.

The Rollback Actual button runs the Rollback Actual Revenue Job on all agreements. Requirements for rolling back actual revenue for each agreement and agreement fee are unchanged from the Rollack Actual Revenue job which can be run from individual agreements. For more information on the Rollback Actual Revenue job, refer to Rollback Actual Revenue.

After this job completes, Eligible Agreements Report contains all agreements where:

- RevRec Active box must be checked.
- RevRec Period Date on the agreement must be same as the Current Period Date on the Revenue Console.
- Status Category must be In Effect.

• Status must be Activated.

#### To rollback actual revenue using Revenue Console.

- 1. Click the Revenue Console tab.
- 2. Select the Legal Entity.
- 3. Click Rollback Actual.



#### Note

The appropriate process will begin and a message will be displayed indicating the Apex ID for batch job.

4. Click Return.



#### Note

Agreement Revenue Schedules will be updated to reflect the rollback of actual revenue for the current period.

## **Managing Forecast Revenue using Revenue Console**

As part of period closing and at various times within a period, finance teams want the ability to forecast revenue for future periods for all agreements. Generate Forecast and Rollback Forecast buttons allow finance teams to manage forecasts for all agreements and agreement fees belonging to a particular Legal Entity with a single action.

You can perform following actions to manage Forecast Revenue using Revenue Console.

- Generate Revenue Forecast
- Rollback Revenue Forecast

#### Generate Forecast Revenue

Generate Forecast Revenue generates forecast revenue for the entire term of each agreement fee.

The Generate Forecast button runs the Generate Forecast Revenue Job on all agreements. Requirements for generating forecast revenue for each agreement and agreement fee are unchanged from the Generate Forecast Revenue job which can be run from individual agreements. For more information on Generate Forecast Revenue job, refer to Generate Forecast Revenue.

Number of Agreements Ready for Forecast provides a count for all agreements that will be impacted by Generate Forecast action.



#### (i) Note

Number of Agreements Ready for Forecast will be zero after the job completes.

### To generate forecast revenue using Revenue Console

- 1. Click the Revenue Console tab.
- 2. Select the Legal Entity.
- 3. Click Generate Forecast.



#### Note

The appropriate process will begin and a message will be displayed indicating the Apex ID for batch job.

#### 4. Click Return.



#### Note

Agreement Revenue Schedules will be updated to include forecasted revenue.

#### Rollback Forecast Revenue

Rollback Forecast Revenue reverses the forecasted revenue for all periods for all agreement fees for a legal entity.

The Rollback Forecast button runs the Rollback Forecast Revenue Job on all eligible agreements. Requirements for rolling back forecast revenue for each agreement and agreement fee are unchanged from the Rollack Forecast Revenue job which can be run from individual agreements. For more information on Rollback Forecast Revenue, refer to Rollback Forecast Revenue.

After this job completes, Eligible Agreements Report contains all agreements where:

- RevRec Forecast Active box must be checked on the Revenue Agreement.
- Status Category must be In Effect.
- Status must be Activated.

### To rollback forecasted revenue using Revenue Console.

- 1. Click the Revenue Console tab.
- 2. Select the Legal Entity.
- 3. Click Rollback Forecast.



#### Note

The appropriate process will begin and a message will be displayed indicating the Apex ID for the batch job.

4. Click Return.



#### Note

Agreement Revenue Schedules will be updated to include rollback of forecasted revenue.

### **Managing Forecast and Budget Usage using Revenue Console**

Usage revenue is based on customer activity so revenue recognized will vary each month. This introduces challenges to forecasting as usage does not have the same level of predictability as other forms of revenue. But finance teams still want to include usage revenue in their revenue forecasts. This is done by looking at historical data and current year goals to estimate usage through the upcoming year.

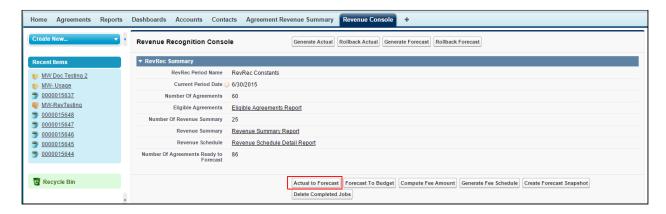
The accuracy of these forecasts varies based on how accurately the company is able to predict usage. As the actual amount of usage becomes known, it is common to update forecasts to reflect the more accurate information now available. Using this process, forecasts become increasingly accurate for existing agreements as the agreement approaches the end of its term.

#### **Actual to Forecast**

Actual to Forecast updates the forecast units, amount and override amount with actual usage for each usage agreement fee for all periods. This doesn't update the forecast information on any existing revenue schedules. You need to roll back and regenerate forecasts to update these existing schedules.

#### To use actual to forecast

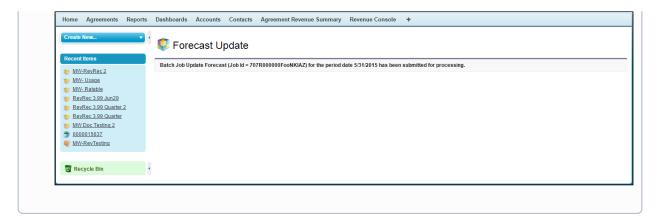
- 1. Click the Revenue Console tab.
- 2. Click Actual to Forecast.



### **(i)**

#### Note

The appropriate process will begin and a message will be displayed indicating the Apex ID for the batch job.

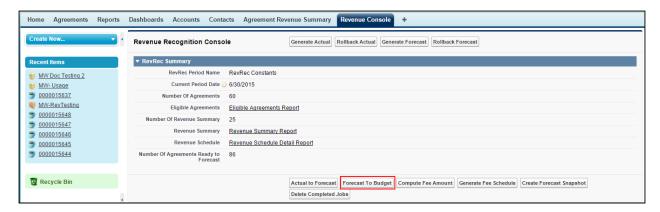


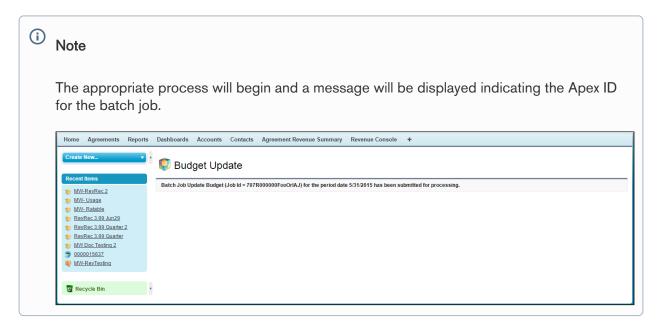
### **Forecast to Budget**

Forecast to Budget updates the budget units, amount and overrides amount with the forecast usage agreement fee for all periods. You should run this job after running Actual to Forecast job to ensure that actual usage data is carried through all forecast and budget data for a period.

### To use Forecast to Budget

- 1. Click the Revenue Console tab.
- 2. Click Forecast to Budget.





### **Create Forecast Snapshot**

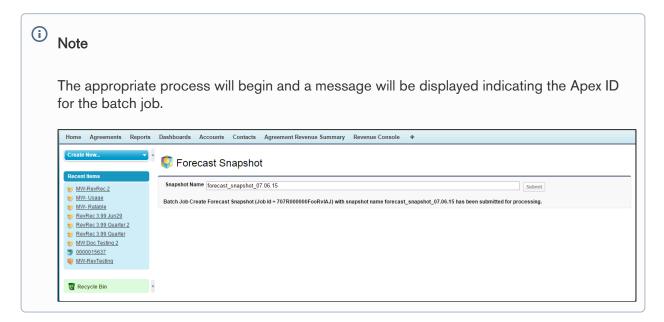
Create Forecast Snapshot creates a forecast snapshot that contains the forecast revenue data for all agreements and agreement fees. It is primarily used for reporting purposes as this allows a comparison of forecasts as of specific days.

When used with Actual to Forecast, it allows reviewing the accuracy of forecasting by comparing forecasts at the start of the year versus the end of the year.

### To create forecast snapshot

- 1. Click the Revenue Console tab.
- 2. Click Create Forecast Snapshot.





# **Managing Accounting Periods Using Revenue Console**

While it is generally avoided, mistakes do happen that require the reopening a closed period. Apttus supports this by providing an option to reopen an accounting period. Due to the sensitivity of this action, it is strongly advised that access to this feature be limited using Salesforce permissions.

If it is necessary to change the revenue for a closing period, a method must be provided to allow for the reporting of a period to allow connections to be made. This very rarely happens as the accompanying corrections to the financial statements has a direct impact on investor confidence which in turn lowers

share prices and reduces the value of the company. As such, the ability to reopen accounting periods is frequently locked down to allow only a few number of high-level employees (CFO and Controller) to perform this action.

#### Close Period

**Close Period** button will only be visible if the Eligible Agreements Report contains no agreements. Close Period advances the **Current Period Date** to the last date of the next period.

### To close a period

- 1. Click the Revenue Console tab.
- 2. Select Legal Entity.
- 3. Click Close Period.



#### Note

The Close Period button will only be visible only after actual revenue is generated for all agreement fees.



### Note

The appropriate process will begin and a message will be displayed indicating the Apex ID for the batch job.

4. Click Return.

### **Reopen Period**

Reopen Period button will only be visible if no agreements have actual revenue generated for the current period. Running Rollback Actual will ensure this is true. Reopen Period changes the Current Period Date to the last date of the prior period. This means that revenue for the new current period has already been generated.

### To reopen a period

- 1. Click the Revenue Console tab.
- 2. Select Legal Entity.
- 3. Click Rollback Period.



#### Note

The Rollback Period button will only be visible if no revenue schedules for the current period contain actual revenue.



### Note

The appropriate process will begin and a message will be displayed indicating the Apex ID for the batch job.

#### 4. Click Return.

### Post to GL



#### (i) Note

This section covers manual posting of recognized revenue to the GL through one more journal entries.

Once the period is closed in Apttus, it will be essential to post recognized revenue to the GL. This must be done after the period is closed as that ensures that no additional records will be created that would change the revenue numbers. Posting recognized revenue is the act of moving revenue out of a deferred revenue account and into a revenue account to show some portion of that deferred amount has been delivered to the customer.

For example, A customer purchases one year of service for \$120.

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
\$10	\$10	\$10	\$10	\$10	\$10	\$10	\$10	\$10	\$10	\$10	\$10

### **Creating a Journal Entry**

When posting revenue to the GL, a journal entry will be created to move revenue from a Deferred account to a Recognized Revenue account.

You have to create a report within Salesforce with the following settings.

#### Data Object:

Agreement with Agreement Revenue Schedule

#### Filters:

• Agreement Revenue Schedule.Period Date equals <end date of the current period>.

#### Minimum fields:

- Agreement Revenue Schedule.Period Date
- Agreement.Agreement Name
- Agreement Revenue Schedule.Agreement Revenue Schedule ID
- Agreement Revenue Schedule Recognized Revenue GL Account
- Agreement Revenue Schedule. Actual Recognized Revenue
- Agreement Revenue Schedule.Deferred Revenue GL Account

A Salesforce report with the following settings will aid in the creation of the journal entry:

For example, a single record in this report looks like.

Period Date	Agreeme nt Name	Agreement Revenue Schedule ID	Recognized Revenue GL Account	Actual Recognized Revenue	Deferred Revenue GL Account
5/31/1 5	RevRec Agmt 3.92	0000010239	5000.12.76.34	\$100.00	2100.12.76.34

This record would be journalized as:

Date	Debit Account	Credit Account	DR	CR		
5/31/15	2100.12.76.34 - Deferred Revenue		100.00			
		5000.12.76.34 - Recognized Revenue		100.00		
Recognize \$100.00 Revenue for Agreement "RevRec Agmt 3.92" for period ending 5/31/15						

# Reconcile

Reconciliation process is the primary method used to verify the accuracy of an account's balance. Some of the methods that can be used to reconcile accounts are.

- · Reconcile beginning to ending balance
- Account details

Many accounts are reconciled using multiple methods, each meets a different reconciliation requirement.

# Reconciling beginning to ending balance

To perform this reconciliation, it is necessary to identify all transactions affecting an account. These transactions are then applied to the beginning balance to reach the ending balance.

This report can be created using X-Author for Excel to pull the appropriate fields.

The following table shows an example of this type of report.

A/R Reconciliation for June 2015					
Balance as of 6/1/xx					\$1,000.00
	Add:				
		Invoice 000110	100.00		
		Invoice 000111	175.00		
		Invoice 000112	65.00		
		Invoice 000113	335.00		
	Total Additions			\$675.00	
Sub-Total					\$1,675.00
	Less:				
		Payment 000078	(500.00)		
		Payment 000079	(100.00)		
		Payment 000080	(125.00)		
		Payment 000081	(50.00)		

A/R Reconciliation for June 2015					
		Payment 000082	(65.00)		
	Total Subtractions			<u>\$(840.00)</u>	
Ending Balance as of 6/30/xx					\$835.00

### **Account Details**

This approach provides the breakdown of individual accounts that are contained within a summary account. This style report is most commonly used for breaking down Accounts Receivable into specific customer accounts but could also be used to provide a revenue breakdown by product line, region, etc. These types of reports can be useful to management and auditors in identifying exception accounts for further investigation.

These reports can be created by using standard Salesforce reporting functionality.

The following table shows an example of this type of report.

Revenue Breakdown by Product Line For Period 6/1/xx to Present (in thousands)				
Revenue				
	Consulting	1,700.00		
	Implementation	4,150.00		
	Hosting and Web Services	725.00		
	Licensing	50.00		
Total Revenue		6,625.00		

# **Deferred Revenue Reconciliation**

Deferred Revenue Reconciliation is primarily concerned with verifying the accuracy of the Deferred Revenue balance. This is done by ensuring that the change in balance over the period is understood and by reviewing the details for errors. Some reports that can be used to reconcile Deferred Revenue are.

- Reconcile Beginning to Ending Balance
- Account Details

### **Reconcile Beginning to Ending Balance**

This method provides a reconciliation of starting Deferred Revenue balance to ending balance. The basic formula for calculating the ending balance is: Starting Balance + New Fees +/- Net Adjustments - Recognized Revenue = Ending Balance.

Currently, this report can be generated using X-Author.

#### **Account Details**

Account Details are generated from the breakdown details provided by Revenue Summary report from Revenue Console. Custom Reports can be created using existing Salesforce Reporting.

When creating a custom report, fields for a minimum viable report are.

- Salesforce object: Agreements with Agreement Revenue Schedules
- Filter: Agreement Revenue Schedule.Period Date = < last date of period>
- Fields:
  - Agreement Revenue Schedule.Period Date
  - Agreement.Agreement Name
  - Agreement Revenue Schedule. Agreement Fee
  - Agreement Revenue Schedule. Actual Deferred Balance Amount

## **Revenue Reconciliation**

Revenue Reconciliation is primarily concerned with reviewing transactions throughout the period of accuracy. Since revenue begins each period at \$0, it is not necessary to perform a beginning to ending reconciliation. Account Details is one of the reports needed to reconcile Deferred Revenue.

#### **Account Details**

Revenue Details within a period can be found in the Revenue Schedule Detail Report within the Revenue Console. Custom Reports can be created using existing Salesforce Reporting.

When creating custom reports, fields for a minimum viable report:

- Salesforce object: Agreements with Agreement Revenue Schedules
- Filter: Agreement Revenue Schedule.Period Date = < last date of period>
- Fields:
  - Agreement Revenue Schedule Period Date

- Agreement.Agreement NameAgreement Revenue Schedule.Agreement Fee
- Agreement Revenue Schedule.Actual Recognized Revenue

# Reports

Reporting is primarily concerned with analyzing and understanding Revenue data. This provides finance teams, executives, and investors with an understanding of how the company is performing, and, develop plans to address any areas that need improvement.

While working with financial data, users will frequently analyze data from various dates in past, present, and future. The financial information can be displayed in the form of trend lines but it could also be account balance as of a specific date as well. For example, year over year comparisons is a commonly run report. This requires looking at the balances of selected accounts from the same month of the prior years and comparing them to the current year's balances and to determine how well the company is doing.

The ability to create revenue snapshots and summaries makes data more accessible for reporting by allowing the user to capture the state of revenue data as of a specific date at a detail or summary level.

Most reporting within Apttus will be performed using Salesforce Reporting. Since Apttus is 100% Salesforce native, all Apttus data is available to report on by Salesforce.

You can use the following functionalities for reporting.

- Agreement Revenue Snapshots
- Agreement Revenue Summary

### **Agreement Revenue Snapshots**

Revenue Snapshots allow users to save their revenue data for future reporting. Snapshots can be created for both forecast and actual revenue. This allows users to view the data as it existed on the date the snapshot was created. Any subsequent changes to actual or forecast revenue will not be reflected in the snapshot.

Two different revenue snapshots are provided.

- Agreement Revenue Snapshot
- Agreement Revenue Forecast Snapshot

Snapshots can be created from the Revenue Console for Forecast Snapshots or from Revenue Agreements for Forecast and Actual Snapshots.

Agreement Revenue Snapshot captures the actual revenue data for an agreement fee on the date the snapshot is created.

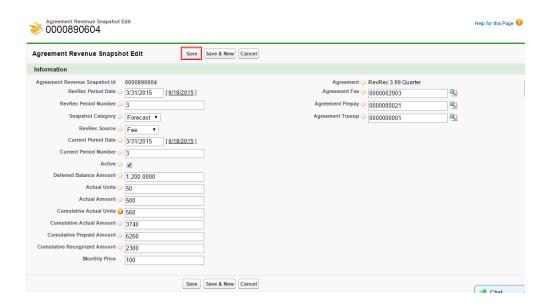
# **To create Agreement Revenue Snapshots**

- 1. Select an appropriate agreement.
- 2. Under the Agreement Revenue Snapshots section, click New Agreement Revenue Snapshots.
- 3. Complete the following fields.

Field	Description
Agreement Revenue Snapshot ID	Displays the Agreement Revenue Snapshot ID.
Currency	Select the Currency.
Created By	Displays the name of the owner of the Agreement Revenue Snapshot.
Last Modified By	Displays the name of the person who modified the Agreement Revenue Snapshot.
Active	Indicates if the Agreement Revenue Snapshot is active.
Actual Amount	Enter the Actual Amount.
Actual Units	Enter Actual Units.
Actual Units (Old)	Enter the Actual Units (old).
Agreement	Displays the name of the source agreement.
Agreement Fee	Enter name of the source fee.
Agreement Prepay	Enter name of the source prepay.
Agreement True Up	Enter name of the source true up.
Cumulative Actual Amount	Enter cumulative actual amount
Cumulative Actual Units	Enter cumulative actual units.
Cumulative Actual Units (Old)	Enter cumulative actual units (old).
Cumulative Prepaid Amount	Enter cumulative prepaid amount.
Cumulative Recognized Amount	Enter cumulative recognized amount.
Current Period Date	Enter current period date.
Current Period Number	Enter current period number.
Deferred Balance Amount	Enter deferred balance amount.

Field	Description
Monthly Price	Enter monthly price.
Revenue Subtype	Select revenue subtype
Revenue Type	Select revenue type.
RevRec Period Date	Enter RevRec period date.
RevRec Period Number	Enter RevRec period number.
RevRec Rule	Select RevRec rule.
RevRec Source	Select RevRec source.
Snapshot Category	Select Snapshot category.

### 4. Click Save.



## **Agreement Revenue Forecast Snapshot**

The Agreement Revenue Forecast Snapshot captures the forecast data for an agreement fee on the date the snapshot is created. This data is generated from the Agreement Revenue Schedule Forecast object. This data can be viewed from the Agreement Fee by clicking the **Enter Forecast** button.

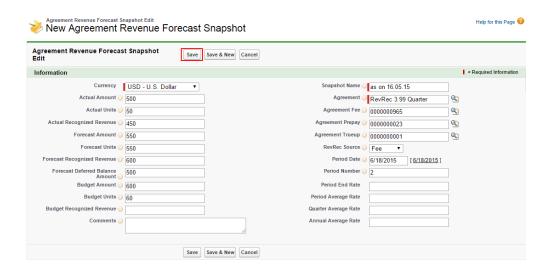
# To create agreement revenue forecast snapshot

- 1. Select the appropriate agreement.
- 2. Under the Agreement Revenue Snapshots section, click New Agreement Revenue Snapshot.
- 3. Complete the fields as per the following table.

Field	Description
Agreement Revenue Forecast Snapshot Name	Enter name of the agreement revenue forecast snapshot.
Actual Amount	Enter actual amount.
Actual Recognized Revenue	Enter actual recognized revenue.
Actual Units	Enter actual units.
Agreement	Displays name of the related agreement.
Agreement Fee	Select Name of related agreement fee
Agreement Prepay	Enter name of prepay
Agreement True Up	Enter name of true up
Amount Variance to Budget	Enter the difference between actual and budget amount.
Amount Variance to Forecast	Enter the difference between actual and forecast amount.
Annual Average Rate	Enter average annual rate.
Budget Amount	Enter budget amount.
Budget Recognized Revenue	Enter budget recognized revenue.
Budget Units	Enter budget units.
Comments	Enter comments. (if any)
Created By	Displays the name of the owner of the agreement.
Currency	Select the currency.
Forecast Amount	Enter forecast amount.
Forecast Deferred Balance Amount	Enter forecast deferred balance amount.
Forecast Recognized Revenue	Enter forecast recognized revenue.

Field	Description
Forecast Units	Enter forecast units.
Invoice Date	Select invoice date.
Invoice Number	Enter invoice number.
Last Modified By	Displays the name of the person who modified the record.
Period Average Rate	Enter the period average rate.
Period Date	Enter the period date.
Period End Rate	Enter the period end rate.
Period Number	Enter the period number.
Quarter Average Rate	Enter the quarter average rate.
Revenue Subtype	Select the revenue subtype.
Revenue Type	Select the revenue type.
RevRec Rule	Select the RevRec rule. Immediate, Ratable, Subscription
RevRec Source	Select the RevRec source.
Snapshot Name	Enter the name of the snapshot.
Unit Variance to Budget	Enter the difference between Actual and Budget Units
Unit Variance to Forecast	Enter the difference between Actual and Forecast Units

#### 4. Click Save.

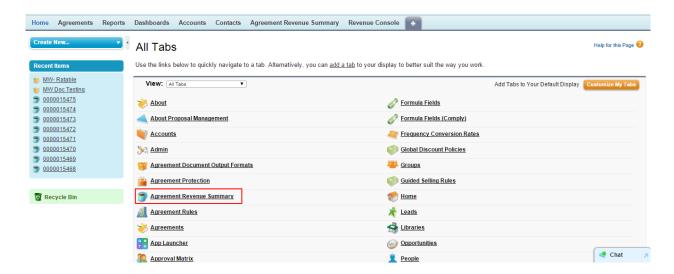


# **Agreement Revenue Summary**

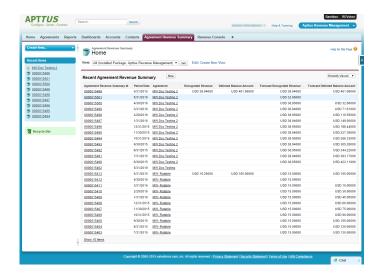
Agreement Revenue Summary represents the summary of all recognized and forecast revenue and deferred revenue balances for a single period for all agreement fees within an agreement. It gives detailed information about the forecast amount, forecast unit, recognized revenue, deferred balance amount forecasted deferred balance amount, actual units, and actual amount. Revenue Summaries are generated automatically when actual revenue is generated for an agreement.

## **To view Agreement Revenue Summary**

1. Click and select Agreement Revenue Summary.



The Agreement Revenue Summary will be displayed as shown in the image.



# **Revenue Recognition: ASC 606**

Apttus Revenue Recognition now supports ASC-606 support. Recognizing revenue in ASC-606 standard is a 5 step process.

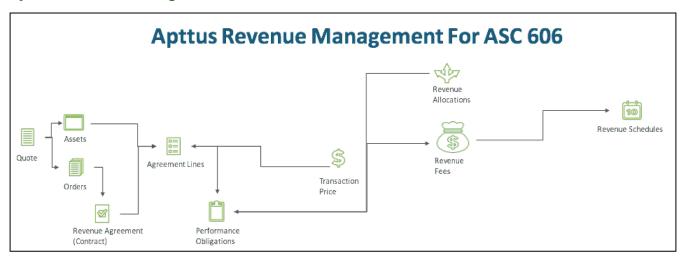


ASC 606 is a joint project initiated by the Financial Accounting Standards Board (FASB) and the International Accounting Standards Board (IASB) to clarify the principles for recognizing revenue and to develop a common revenue standard for U.S. GAAP and IFRS.

The purpose of ASC 606 is to:

- Remove inconsistencies and weaknesses in revenue requirements.
- Provide a more robust framework for addressing revenue issues.
- Improve comparability of revenue recognition practices across entities, industries, jurisdictions, and capital markets.
- Provide more useful information to users of financial statements through improved disclosure requirements.
- Simplify the preparation of financial statements by reducing the number of requirements to which an entity must refer.

# **Apttus Revenue Management for ASC 606**



Apttus Revenue Recognition for ASC 606 starts when a quote is created and accepted for required products and services.

- 1. A quote is created and accepted for required products and services.
- 2. On quote acceptance, orders and assets are created.
- When the order is activated, an agreement corresponding to the order is created.
- 4. The transaction price is calculated for the agreement line items. By default, it is same as the order line item net price.
- 5. Each agreement line will have net price, transaction price, and revenue allocation
- 6. Performance Obligations are created for each agreement fee. Each agreement fee can have one or more obligations based on revenue recognition policy or revenue split/merge policy.
- Revenue fees are created for each obligation based on the revenue allocation amount on the obligation
- 8. Revenue schedules are generated for each revenue fee when the revenue is recognized at the month end.
- 9. Revenue forecast schedules are generated and updated on demand

To recognize revenue using the ASC 606 Standard, go to Setup > App Setup > Develop > Custom Settings and click Manage beside Revenue System Properties. Click Edit for System Properties and select Enable ASC-606.

### **Key Terminology**

Term	Definition
Revenue Allocation Amount	Allocation Amount is the amount of revenue allocated for each agreement fee. By default, the allocation amount is same as the transaction price.
Revenue Transaction Price	Transaction Price is the amount of consideration to which an entity expects to be entitled in exchange for transferring promised goods or services to a customer, excluding amounts collected on behalf of third parties.
Performance Obligation	Performance Obligation is a promise in a contract with a customer to transfer to the customer either:  • A good or service (or a bundle of goods or services) that is distinct.  • A series of distinct goods or services that are substantially the same and that have the same pattern of transfer to the customer.

# **Performance Obligation**

Performance Obligation is a promise in a contract with a customer to transfer to the customer either:

- A good or service (or a bundle of goods or services) that is distinct.
- A series of distinct goods or services that are substantially the same and that have the same pattern
  of transfer to the customer.

Agreement Fees are created once an order is activated and fulfilled. Based on your Revenue Recognition Policy and Revenue Split/Merge Policy, Obligations are allocated to Agreement Fees.

## **Performance Obligation Detail**

You can see the Performance Obligations created on an Agreement Fee once the order is fulfilled and it reaches the revenue recognition date.

Click the **Performance Obligation** link to open a performance obligation.



Let us understand what each of the fields on Obligation means,

Field	Description
Allocation Amount	<ul> <li>Allocation Amount</li> <li>Lone Allocation Amount for single Agreement Line Item</li> <li>Aggregate Allocation Amount for multiple Agreement Line Items</li> <li>Partial Allocation Amount for when a Split Policy is applied to a single Agreement Line Item</li> </ul>
End Date	The obligation end date. Maximum of all related Agreement Line Item contract end date
Revenue Recognition Rule	The revenue recognition rule associated with the obligation
Start Date	The obligation start date. Minimum of all related Agreement Line Item contract original start date
Status	The obligation status
Transaction Price	<ul> <li>Transaction Price</li> <li>Lone Transaction Price for single Agreement Line Item</li> <li>Aggregate Transaction Price for multiple Agreement Line Items</li> <li>Partial Transaction Price for when a Split Policy is applied to a single Agreement Line Item</li> </ul>
Туре	The obligation type

## **Associating Performance Obligation to Agreement Fees**

You can manually edit an Agreement Fee to attach or remove performance obligation from Agreement Fees.

To manually modify an Agreement Fee,

- 1. Go to Agreement Fee.
- 2. Click Edit.
- 3. Add Performance Obligation through the performance obligation look-up field.

Transaction Price and the Allocation Price of the Performance Obligation is updated to reflect the aggregate of the Transaction Price and Aggregate Allocation price of the associated Agreement Fees respectively.

### Single Asset to Single Obligation

Revenue for distinct assets is recognized in separate streams. In such case, for each agreement line item, a unique performance obligation is allocated. For example, computer hardware and software are two unique assets. Revenue for both of them is identified separately.

Here, two performance obligations are created.

### **Use Case: Revenue Recognition for Distinct Assets**

Description: This use case describes how separate obligations are created for distinct assets

Suppose you are a revenue administrator of a company selling computer hardware and software. You want to recognize revenue for both the products for a period of 6 months for \$1700.

### Prerequisite:

Laptop PLI Configuration:

List Price: \$1200

• Revenue Recognition Rule: Immediate

### Software PLI Configuration:

• List Price: \$500

Revenue Recognition Rule: Ratable

#### Steps:

- Accept a Quote containing the hardware and software product with Start date as 1/Jan/2017 and End date as 30/June/2017
- 2. Once the order is created, enter the order activation date, order fulfillment date, and revenue recognition date.

#### Result:

- For each order line item, agreement and agreement line items are created.
- For each Agreement Line Item, Obligation is created.
- Revenue Fees are created for each agreement based on the allocation amount.

Obligation ID: 01 Asset: Laptop		
Obligation Type:	Performance	
Start Date:	01/01/2017	
End date:	30/06/2017	
Revenue Recognition Rule:	Ratable	
Transaction Price:	\$500	

Allocation Amount:	\$500	
Agreement Fee ID: 01		
Start Date:	01/01/2017	
End Date	30/06/2017	
Transaction Price	\$500	

Obligation ID: 02 Asset: Standard Software		
Obligation Type:	Performance	
Start Date:	01/01/2017	
End date:	30/06/2017	
Revenue Recognition Rule:	Immediate	
Transaction Price:	\$1200	
Allocation Amount:	\$1200	
Agreement Fee ID: 02		
Start Date:	01/01/2017	
End Date	01/01/2017	
Transaction Price	\$1200	

## **Single Asset with Multiple Obligations**

An asset can have multiple obligations for revenue recognition. Assets where part of the amount is recognized immediately and the remaining amount is recognized ratable over the lease period have multiple obligations allocated to them.

For example, consider a leased asset. Here the part of the amount is recognized upfront and the remaining amount is recognized ratable over the lease period. In such scenario, the leased asset has two obligations with the total amount split between them.

Obligations are split based on the Revenue Merge/Split Policy. To understand, how to define a Merge/Split Policy, refer to Revenue Recognition Split/Merge Policy. The Allocation Amount for the obligation is derived based on the split percent defined in the Merge/Split Policy.

### Use Case: Revenue Recognition for a Leased Asset

Description: This use case describes how performance obligations and agreement fees are created for a leased asset

Suppose your company has signed a lease for \$90,00 with a customer. From this amount, \$27,000 is recognized immediately and the remaining \$63,000 is recognized ratably.

#### Prerequisite:

Revenue Merge/Split Policy Setup:

• Policy Name: Lease Split Policy

Policy Type: SplitSplit Policy Entries:

• Sequence 1

• Split Percent: 30%

• Revenue Recognition Policy: Immediate

• Sequence 2

• Split Percent: 70%

• Revenue Recognition Policy: Ratable

#### Software Product Configuration:

• List Price: \$90,000

• Revenue Split/Merge Policy: Lease Split Policy

#### Steps:

- Accept a Quote containing the Lease Product with Start date as 1/Jan/2017 and End date as 30/ June/2017
- 2. Once the order is created, enter the order activation date, order fulfillment date, and revenue recognition date.

#### Result:

- Agreement and agreement line items are created.
- For each Agreement Line Item, Obligation is created.
- Revenue Fees are created for each agreement based on the allocation amount.

Obligation ID: 01		
Obligation Type:	Performance	
Start Date:	01/01/2017	
End date:	30/06/2017	
Revenue Recognition Rule:	Ratable	
Transaction Price:	\$90,000	

Allocation Amount:	\$63,000	
Agreement Fee ID: 01		
Start Date:	01/01/2017	
End date:	30/06/2017	
Transaction Price:	\$90,000	
Flat Fee:	\$63,000	

Obligation ID: 02		
Obligation Type:	Performance	
Start Date:	01/01/2017	
End date:	30/06/2017	
Revenue Recognition Rule:	Immediate	
Transaction Price:	\$90,000	
Allocation Amount:	\$27,000	
Agreement Fee ID: 02		
Start Date:	01/01/2017	
End Date:	01/01/2017	
Transaction Price:	\$90,000	
Flat Fee:	\$27,000	



⚠ If different Revenue Recognition Rule and Revenue Split/Merge Policy are set on the product PLI, the system considers the Revenue Recognition Rule mentioned in the split entry in the Revenue Split/Merge Policy

### **Multiple Assets Mapped to a Single Obligation**

For multiple non-distinct assets, revenue is recognized in a single stream. In such case, multiple assets are tied to a single obligation. For example, a Company enters into a contract with a customer to provide Software licenses, Implementation services, Routine software updates, and Technical support. Here

software cannot be sold without implementation services so a single obligation is created. Updates and Support are distinct and constitute separate performance obligations.

Obligations are merged based on the Revenue Merge/Split Policy. To understand, how to define a Merge/ Split Policy, refer Revenue Recognition Split/Merge Policy.

(i) You need to specify the Revenue Recognition Policy in the Product PLI, if you are using Merge Policy.

### **Use Case: Revenue Recognition for non-distinct Assets**

Description: This use case describes how a single obligation is created for multiple assets.

Suppose your company has sold a Software with Subscription for \$1000 and Implementation for \$12000.

#### Prerequisite:

Revenue Merge/Split Policy Setup:

Policy Name: Software Merge Policy

Policy Type: Merge

Subscription Product Configuration:

• List Price: \$1000

• Revenue Recognition Policy: Immediate

• Revenue Split/Merge Policy: Software Merge Policy

Implementation Product Configuration:

List Price: \$2000

• Revenue Recogition Policy: Immediate

Revenue Split/Merge Policy: Software Merge Policy

#### Steps:

- 1. Accept a Quote containing both the products with Start date as 1/Jan/2017 and End date as 30/ June/2017
- 2. Once the order is created, enter the order activation date, order fulfillment date, and revenue recognition date.

#### Result:

- Agreement and agreement line items are created.
- For both the Agreement Line Items, a single obligation is created.
- Revenue Fees are created for each agreement based on the allocation amount.

Obligation ID: 01		
Obligation Type:	Performance	
Start Date:	01/01/2017	
End date:	30/06/2017	
Revenue Recognition Rule:	Immediate	
Transaction Price:	\$13,000	
Allocation Amount:	\$13,000	
Agreement Fee ID: 01		
Start Date:	01/01/2017	
End date:	01/01/2017	
Transaction Price:	\$12,000	
Flat Fee:	\$12,000	
Agreement Fee ID: 02		
Start Date:	01/01/2017	
End date:	01/01/2017	
Transaction Price:	\$1,000	
Flat Fee:	\$1,000	



↑ To merge agreement fess across different agreements, implement your logic in a custom callback class and register it in Obligation Allocation Callback in Revenue System Properties. For more details, refer to Obligation Allocation Callback Class in Revenue Recognition Admin Guide.

# **Revenue Recognition Split/Merge Policy**

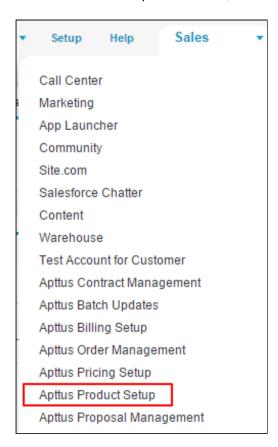
Revenue Recognition Policies allows users to create rules so the system can automatically distribute revenue according to their business policies.

Split or Merge policy is useful when you have single asset having multiple obligations or multiple assets are a part of single obligation.

### **Creating Recognition Split/Merge Policy**

### To create Revenue Recognition Merge Policy

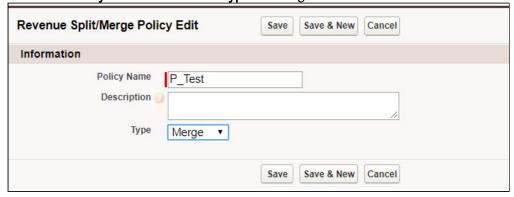
1. From Force.com drop down menu, select Apttus Product Setup.



2. Click \* and select Revenue Split/Merge Policies.



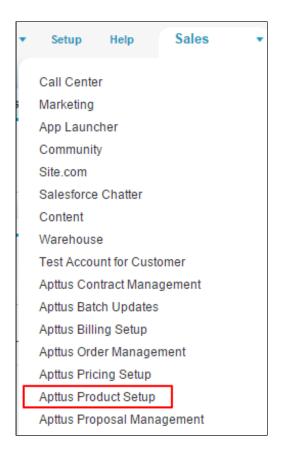
- 3. Click New.
- 4. Enter the Policy Name and Select Type as Merge.



5. Click Save.

## To create Revenue Recognition Split Policy

1. From Force.com drop down menu, select Apttus Product Setup.

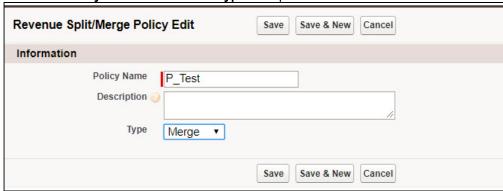


2. Click \* and select Revenue Split/Merge Policies.

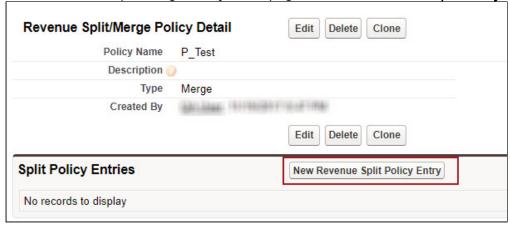


### 3. Click New.

4. Enter the Policy Name and Select Type as Split.



- 5. Click Save.
- 6. On the Revenue Split/Merge Policy Detail page, click New Revenue Split Policy Entry.



- 7. Enter the Sequence and Split Percent.
- 8. Select **Revenue Recognition Policy** from the look-up field. For detailed information on Revenue Recognition Policies, refer to Revenue Recognition Rules.



# **Transaction Price and Allocation Price**

Transaction Price is the amount of consideration to which an entity expects to be entitled in exchange for transferring promised goods or services to a customer, excluding amounts collected on behalf of third parties. Variables such as rebates, incentives, discounts are taken into account while calculating the transaction price.

Transaction Price is calculated for each agreement line item. By default, the transaction price is same as the net price on the order line item. To customize it for your needs, implement your logic in a callback class

and register it in Revenue Management System Properties. For more details, refer to *Revenue Calculation Callback Class* in Revenue Recognition Admin Guide.

Allocation Amount is same as the Transaction Amount for each Agreement Line Item. For Split Policy, the split percent determines the Allocation Amount. The sum of Allocation Amount for all agreement line items should be equal to the Transaction amount. To customize the calculation for Allocation Amount, implement your logic in a callback class and register it in Revenue Management System Properties. For more details, refer to *Revenue Allocation Callback Class* in Revenue Recognition Admin Guide.

### **Contract Modifications**

A user can perform different types of asset-based amendments such as:

- Terminate
- Change

Asset amendments affect the recognized revenue. Obligations are updated to reflect the change in the asset. When you upgrade an asset, a new agreement fee is created for the new period of the obligation. On asset downgrade, negative agreement fee is created for the canceled period of the obligation.

### **Revenue Recognition for Terminated Assets**

When an asset is terminated, the recognized revenue is canceled for the remaining period. Canceled revenue is identified by creating negative agreement fees. Negative agreement fees are created for the cancellation amount of the obligation.

## **Use Case: Revenue Recognition for Cancelled Assets**

Description: This use case describes how negative agreement fees are created when an asset is canceled.

Suppose you are a revenue administrator of a company selling computer software. Your customer has purchased the software subscription for 3 months for \$300. The contract period is from 1/1/2017 to 3/31/2017. On 15th February, the customer cancels the software subscription.

#### Prerequisite:

Revenue is recognized for three months by creating performance obligations and agreement fees.

Obligation O1	
Start Date	1/1/2017
End Date	3/31/2017
Transection Price	\$300
Allocation Price	\$300

Agreement Fee A1	
Start Date	1/1/2017
End Date	3/31/2017
Transection Price	\$300
Allocation Price	\$300

### Steps:

- 1. Create a new quote for the same account to terminate the asset.
- 2. Enter termination date as 2/15/2017.
- 3. Accept the quote to activate the order.
- 4. Once the order is created, enter the order activation date, order fulfillment date, and revenue recognition date.

#### Result:

• A new agreement is created with negative agreement fees.

Agreement Fee A2	
Start Date	2/15/2017
End Date	3/31/2017
Transection Price	[-]\$150
Allocation Price	[-]\$150

• Performance Obligation is updated to reflect the new transaction price and new allocation price.

Obligation O1	
Start Date	1/1/2017
End Date	3/31/2017
Transection Price	\$150
Allocation Price	\$150

### **Revenue Recognition for Asset Upgrades**

Asset upgradations are done by increasing the contract term, by increasing the price of the asset or by increasing the quantity of the asset. When you update an asset, a new agreement fee is created for remaining amount of the obligation.

### Use Case: Revenue Recognition for increased quantity of an asset

Description: This use case describes how the revenue is affected when you increase the quantity of the asset.

Suppose you are a revenue administrator for a company selling laptops. Your customer has purchased 2 laptops for \$300. The contract period is from 1/1/2017 to 6/30/2017. On 4/1/2017, your customer purchased 2 more laptops.

### Prerequisite:

Revenue is recognized for six months by creating performance obligations and agreement fees.

Obligation O1	
Start Date	1/1/2017
End Date	6/30/2017
Transection Price	\$300
Allocation Price	\$300

Agreement Fee A1	
Start Date	1/1/2017
End Date	6/30/2017
Transection Price	\$300
Allocation Price	\$300

### Steps:

- 1. Create a new quote for the same account to amend the asset.
- 2. Change the quantity to 4.
- 3. Accept the quote to activate the order.
- 4. Once the order is created, enter the order activation date, order fulfillment date, and revenue recognition date.

#### Result:

• A new agreement is created with agreement fees for the additional 2 laptops.

Agreement Fee A2	
Start Date	4/1/2017
End Date	6/30/2017
Transection Price	\$300
Allocation Price	\$300

• Performance Obligation is updated to reflect the new transaction price and new allocation price.

Obligation O1	
Start Date	1/1/2017
End Date	6/30/2017
Transection Price	\$600
Allocation Price	\$600

### **Revenue Recognition for Asset Downgrades**

Assets are downgraded by decreasing the contract term, by decreasing the price of the asset or decreasing the quantity of the asset. When you downgrade an asset, a negative agreement fee is created for delta amount of the obligation.

## Use Case: Revenue Recognition for decreased price of an asset

Description: This use case describes how the revenue is affected when you decrease the price of the asset.

Suppose you are a revenue administrator for a company computer software. Your customer has purchased a gold subscription of your software for \$600. The contract period is from 1/1/2017 to 6/30/2017. On 5/1/2017, your customer downgraded his subscription to silver which costs \$500.

### Prerequisite:

Revenue is recognized for six months by creating performance obligations and agreement fees.

Obligation O1	
Start Date	1/1/2017
End Date	6/30/2017

Obligation O1	
Transection Price	\$600
Allocation Price	\$600

Agreement Fee A1	
Start Date	1/1/2017
End Date	6/30/2017
Transection Price	\$600
Allocation Price	\$600

### Steps:

- 1. Create a new quote for the same account to amend the asset.
- 2. Change the net price of the asset to \$500.
- 3. Accept the quote to activate the order.
- 4. Once the order is created, enter the order activation date, order fulfillment date, and revenue recognition date.

### Result:

• A new agreement is created with agreement fees for the additional 2 laptops.

Agreement Fee A2	
Start Date	5/1/2017
End Date	6/30/2017
Transection Price	[-]\$100
Allocation Price	[-]\$100

• Performance Obligation is updated to reflect the new transaction price and new allocation price.

Obligation O1	
Start Date	1/1/2017
End Date	6/30/2017
Transection Price	\$500
Allocation Price	\$500

# **Revenue Recognition for Usage Based Products**

Traditionally One-time, Recurring, and Usage are the three types of billing models. With the advent of service-based industries, usage-based billing model is quite popular because customers wish to pay only for what they consume.

For example, a high-tech company may offer a monthly cloud-based data storage product.

If a product has the **Price Type** set to *Usage*, it is a usage-based product and hence qualifies for the Usage-based billing. When an order containing a usage-based product is activated, a Usage Schedule in addition to the Billing Schedule is generated. You can input the usage volume/quantity through Usage Inputs and derive the usage amount for that input. The net amount due at the time you generate an invoice then depends on the quantity of the units consumed and the per unit price of the product or service.

You must provide a Usage Input to record the usage quantity consumed within a specific duration. For more details on usage inputs and usage-based billing, refer to Apttus Billing Management User Guide.

Revenue is recognized for a usage-based product once the billing schedules are invoiced and the order reaches Revenue Recognition date.

### **Recognizing Revenue for Usage Based Products**

Usage-based products create Agreement Fee Schedules. For usage-based products, use Ratable or Ratable Day as the Revenue Recognition policy.



Split Revenue Recognition Policy is not supported for Usage Based Products.

To recognize revenue for a usage-based product,

- 1. Create an order with a usage-based product. The product which is now an activated asset will have a Usage and a Billing Schedule generated automatically.
- Activate the order.
- 3. Enter Usage Input to record the quantity consumed over a period.
- 4. Rate the Usage Input. This quantity is reflected in the Usage Schedules for the effective period.
- 5. The rated amount derived from the Usage Input is reflected in the Billing Schedules for the effective period.
- 6. Enter Revenue Recognition Date.
- 7. Agreement and Agreement Fee schedules are created.

### **Use Case: Revenue Recognition for Usage Based Product**

Description: This use case describes how revenue agreement fee scheules are created for usage-based products

Suppose your customer is billed according to the flat rate defined for each fix quantity for a usage product 'StarKit'. A flat rate is defined for quantity as per the following:

- 10 units = \$120
- 20 units = \$150
- 30 units=\$275
- 40 units = \$500

### Prerequisite:

Starkit Product Configuration:

- Price Matrix
  - 10 units = \$120
  - 20 units = \$150
  - 30 units= \$275
  - 40 units = \$500
- Revenue Recognition Policy: Ratable

### Steps:

- 1. Accept a Quote containing the products with Start date as 1/Jan/2018 and End date as 31/ December/2018.
- 2. Once the order is created, enter the order activation date. Billing Schedules and Usage Schedules are created.
- 3. Create Usage Inputs as follows:
  - a. Quantity: 10
  - b. Quantity: 20
- 4. Process the Usage Inputs to see rated amount as \$120 and \$150 respectively.
- 5. Invoice the billing schedules associated with the Usage Schedules.

#### Result:

- Agreement Fee Schedules are created for each corresponding Usage Schedules.
- Agreement Fee is equal to \$270.

### **Revenue Recognition for Usage Input Modifications**

When a rated usage input is modified, the related agreement fee scheules are updated to reflect the latest adjustments.

# **Terminating a Usage Based Asset**

Revenue Recognition stops when you terminate a usage-based asset. Agreement Fee schedules and Agreement Fee are not updated for a terminated usage asset.

# **Apttus Copyright Disclaimer**

Copyright © 2018 Apttus Corporation ("Apttus") and/or its affiliates. All rights reserved.

No part of this document, or any information linked to or referenced herein, may be reproduced, distributed, or transmitted in any form or by any means, including photocopying, recording, or other electronic or mechanical methods, without the prior written consent of Apttus. All information contained herein is subject to change without notice and is not warranted to be error free.

This document may describe certain features and functionality of software that Apttus makes available for use under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not, in any form, or by any means, use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part of the software. Reverse engineering, disassembly, decompilation of, or the creation of derivative work(s) from, the software is strictly prohibited. Additionally, this document may contain descriptions of software modules that are optional and for which you may not have purchased a license. As a result, your specific software solution and/or implementation may differ from those described in this document.

U.S. GOVERNMENT END USERS: Apttus software, including any operating system(s), integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

Neither the software nor the documentation were developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Apttus and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Apttus and X-Author are registered trademarks of Apttus and/or its affiliates.

The documentation and/or software may provide links to Web sites and access to content, products, and services from third parties. Apttus is not responsible for the availability of, or any content provided by third parties. You bear all risks associated with the use of such content. If you choose to purchase any products or services from a third party, the relationship is directly between you and the third party. Apttus is not responsible for: (a) the quality of third-party products or services; or (b) fulfilling any of the terms of the agreement with the third party, including delivery of products or services and warranty obligations related to purchased products or services. Apttus is not responsible for any loss or damage of any sort that you may incur from dealing with any third party.

For additional resources and support, please visit https://apttusportal.force.com/community.