



**Intelligent Workflow and Approvals on Salesforce
Winter 2017 Patch 1 Release Notes**

5 February 2018

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Links in this Document

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About Release Notes

Apttus Release Notes contain the following information about this release:

- [Packages](#) that are required to upgrade to this release
- [System Requirements and Supported Platforms](#) information pertaining to the requirements and recommendations you must consider before you proceed with the installation
- [Feature Summary](#): high-level descriptions of new features and enhancements to existing features, with links to Get Started topics to help you set up and use the new feature or enhancement
- [Resolved Issues](#)
- [Known Issues](#)

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Packages

The following packages and dependent packages are required to upgrade to this release. These are the *minimum* required versions; later versions are also supported. The packages marked as **(New)** are new packages for this release and must be installed to upgrade to this version .

Product	Latest Certified Version
Apttus Approvals Management (New)	8.0.0418 (8.418)
Apttus CPQ Approvals Management (Required if you are using CPQ)	6.5.0068 (6.68)
Apttus Contract Management (Required if you are using CPQ and Agreement Approvals)	8.5.0354 (8.354)
Apttus Proposal Management (Required if you are using CPQ Approvals)	8.1.0128 (8.128)
Apttus Configuration & Pricing (Required if you are using CPQ Approvals)	10.0.1212 (10.1212)
Apttus Quote/Proposal Configuration Integration (Required if you are using CPQ and Proposal management)	9.6.0182 (9.182)
Apttus Contract-Configuration Integration (Required if you are using CLM)	6.5.0062 (6.62)
Apttus Quote/Proposal Approvals Management (Required if you are using Proposal Management)	6.5.0003 (6.3)

Product	Latest Certified Version
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

System Requirements and Supported Platforms

Before you install and start using Intelligent Workflow and Approvals on Salesforce Platform, you must ensure the minimum requirements as mentioned below:

System Requirements	
Item	Requirement
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	Apttus supports the following browsers: <ul style="list-style-type: none">• Mozilla Firefox• Google Chrome Note: Internet Explorer is not supported.
Microsoft Office	<ul style="list-style-type: none">• Microsoft Word 2003 with Service Pack 3• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999)• Microsoft Word 2010 (32 bit & 64 bit)

Upgrade Information

Before you upgrade, it is important that you know about all of the changes that have occurred between your existing release and the release you are upgrading to. To be sure you have all the information you need, refer the release notes for all intermediate releases. Go to [Intelligent Workflow Approvals](#) and click to expand the Show All Releases section.

Feature Summary

New Custom Setting - Enable Auto-Reapproval On Finalized Cart

A new custom setting has been added to the Approval System Properties called *Enable Auto-Reapproval On Finalized Cart*. Selecting this setting enables auto-reapprovals on finalized carts. This setting allows previous approvals from the finalized cart to be included in the check for auto-reapproval, otherwise re-approvals start from scratch on the new cart object.

By default, this setting is unchecked which means once a cart is finalized, any changes to the cart thereafter will not auto-reapprove any previous requests, as the system treats it as a new instance of the cart. However, re-submitting a new cart multiple times will work correctly with auto-reapprovals.

Resolved Issues

The following table represents resolved issues on the IWA Salesforce Winter 2017 Patch 1 release.

Case Number	Description	Apttus Internal ID
N/A	<p>Auto-reapproval was not triggered when you resubmitted a cart for approval. <i>Attempt to de-reference the null object</i> error was displayed on the cart.</p> <p>This issue is now resolved. No error is displayed on resubmitting the cart for approval.</p>	AWA-1421
218201	<p>Auto-reapproval was not triggered when you changed the configurations in a finalized cart and displayed <i>Attempt to de-reference the null object</i> error.</p> <p>This issue is now resolved. A new custom setting <i>Enable Auto-Reapproval On Finalized Cart</i> is introduced to execute auto re-approvals on a finalized cart.</p>	AWA-1718
219010	<p>In a scenario where you had set up backup and delegate approver for a user and a queue, the system sent approval request emails to both, actual and backup approver instead of sending the emails to backup approver only.</p> <p>This issue is now resolved. For an approval request, as per the criteria, only the backup approver receives emails. For the delegate approver, the email is sent to both, actual and delegate approver.</p>	AWA-1729

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Case Number	Description	Apttus Internal ID
215187	<p>As a partner user, when you clicked Submit for Approval button and then Return button, the system did not redirect you to the Quote page. Instead, you were redirected to the Login page.</p> <p>This issue is now resolved. Clicking Return button on the Approvals page redirects you to the Quote page.</p>	AWA-1730
218912	<p>An approver was not getting assigned to an approval request.</p> <p>This issue is now resolved.</p>	AWA-1737

The following issue has been resolved from the previous release.

Apttus Internal ID	Description
AWA-1722	<p>For a parallel approval scenario, rejecting an approved request does not send cancellation email notification to assigned assignees.</p>

Known Issues

The following table represents known issues on the IWA Salesforce Platform Winter 2017 Patch 1 release.

Apttus Internal ID	Description
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1603	All Delegate approvers are displayed for requests assigned to Queue and Roles.
AWA-1605	Approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.
AWA-1651	When you approve 41 requests simultaneously from the My Approvals page, the approval request takes time and the page hangs.

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