

APTTUS[®]

Intelligent Workflow Approvals on Salesforce Spring 2018 SP1

Release Notes

15 October 2018

Table of Contents

Links in this Document	3
About Release Notes	4
Packages	5
System Requirements and Supported Platforms	6
Upgrade Information	7
Feature Summary	8
Support Added for Shield Encryption	8
Resolved Issues	9
Known Issues	10
Apttus Copyright Disclaimer	11


Links in this Document

To access the content provided by external links in this document you must be logged into the Apttus Community Portal. If you encounter a Salesforce login page, enter your Apttus Community login and password. For assistance with your Community credentials, please contact Apttus Support.

About Release Notes

Apttus Release Notes contain the following information about this release:

- [Packages](#) that are required to upgrade to this release
- [System Requirements and Supported Platforms](#) information pertaining to the requirements and recommendations you must consider before you proceed with the installation
- [Upgrade Information](#) that is required to upgrade to this release.
- [Feature Summary](#): high-level descriptions of new features and enhancements to existing features, with links to Get Started topics to help you set up and use the new feature or enhancement
- [Resolved Issues](#)
- [Known Issues](#)

 This documentation may contain descriptions of software features that are optional and for which you may not have purchased a license. As a result, your specific software solution and/or implementation may differ from those described in this document. Please contact your CSM or AE for information on your specific features and licensing.

Packages

The following packages and dependent packages are required to upgrade to this release. These are the *minimum* required versions; later versions are also supported. The packages marked as **(New)** are new packages for this release and must be installed to upgrade to this version.

Product	Latest Certified Version
Apttus Approvals Management (New)	9.0.0004 (9.4)
Apttus CPQ Approvals Management (New) (Required if you are using CPQ)	9.0.0022 (9.22)
Apttus Contract Management (Required if you are using CPQ and Agreement Approvals)	8.5.0354 (8.354)
Apttus Proposal Management (Required if you are using CPQ Approvals)	8.1.0128 (8.128)
Apttus Configuration & Pricing (Required if you are using CPQ Approvals)	10.0.1215 (10.1215)
Apttus Quote/Proposal Configuration Integration (Required if you are using CPQ and Proposal management)	9.6.0182 (9.182)
Apttus Contract-Configuration Integration (Required if you are using CLM)	6.5.0062 (6.62)
Apttus Quote/Proposal Approvals Management (Required if you are using Proposal Management)	6.5.0003 (6.3)
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/ Custom Objects)	1.0

System Requirements and Supported Platforms

Before you install and start using Intelligent Workflow Approvals on Salesforce Platform, you must ensure the minimum requirements as mentioned below:

System Requirements	
Item	Requirement
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> • Google Chrome™ • Microsoft Edge™ - Apttus recommends its customers to use “Edge” as the Microsoft browser of choice. • Mozilla Firefox™ <p>Note: Internet Explorer is not supported.</p>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2003 with Service Pack 3 • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) • Apttus recommends usage of the latest Microsoft Office Suite for the best performance.

Upgrade Information

Before you upgrade, it is important that you know about all of the changes that have occurred between your existing release and the release you are upgrading to. To be sure you have all the information you need, refer the release notes for all intermediate releases. Go to [Intelligent Workflow Approvals](#) and click to expand the Show All Releases section.

Feature Summary

This release introduces the following updates to Intelligent Workflow Approvals on Salesforce Platform:

- [Support Added for Shield Encryption](#)

Support Added for Shield Encryption

Some of Apttus accounts use Shield encryption on Salesforce platform and in view of this, Intelligent Workflow Approvals has been made fully compatible to support such encryption. With the Shield encryption enabled, the Account Name field in opportunity approval notifications template offered out of the box will not be sortable by name since they are encrypted. You can still override the template as usual.

Resolved Issues

The following table represents resolved issues on the IWA Salesforce Spring 2018 SP1 release.

Case Number	Description	Apttus Internal ID
CAS-02049-Y2X2V6	<p>The description of the Approval Rule Entry was getting overwritten with condition criteria when changing the condition for an Approval Rule Entry.</p> <p>Issue resolved. Now when criteria text is edited it will default the description to the criteria text only if the description is empty thus allowing you to enter your own description that is not overwritten automatically.</p>	AWA-1760
NA	<p>A null object error was displayed when adding related user field with blank value.</p> <p>This issue is resolved. Now when you select a field that is missing a detailed error message mentioning the missing field is displayed, so you can correct it.</p>	AWA-1807
NA	<p>Clicking on the Return to Cart button opens a new tab instead of returning back to the Cart page.</p> <p>This issue is resolved. Clicking the Return to Cart button directs to the Cart page as designed.</p>	AWA-1866

Known Issues

The following table represents known issues on the IWA Salesforce Platform Spring 2018 SP1 release.

Apttus Internal ID	Description
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1603	All Delegate approvers are displayed for requests assigned to Queue and Roles.
AWA-1605	Approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.
AWA-1651	When you approve 41 requests simultaneously from the My Approvals page, the approval request takes time and the page hangs.

Apttus Copyright Disclaimer

Copyright © 2018 Apttus Corporation (“Apttus”) and/or its affiliates. All rights reserved.

No part of this document, or any information linked to or referenced herein, may be reproduced, distributed, or transmitted in any form or by any means, including photocopying, recording, or other electronic or mechanical methods, without the prior written consent of Apttus. All information contained herein is subject to change without notice and is not warranted to be error free.

This document may describe certain features and functionality of software that Apttus makes available for use under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not, in any form, or by any means, use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part of the software. Reverse engineering, disassembly, decompilation of, or the creation of derivative work(s) from, the software is strictly prohibited. Additionally, this document may contain descriptions of software modules that are optional and for which you may not have purchased a license. As a result, your specific software solution and/or implementation may differ from those described in this document.

U.S. GOVERNMENT END USERS: Apttus software, including any operating system(s), integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are “commercial computer software” pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

Neither the software nor the documentation were developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Apttus and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Apttus and X-Author are registered trademarks of Apttus and/or its affiliates.

The documentation and/or software may provide links to Web sites and access to content, products, and services from third parties. Apttus is not responsible for the availability of, or any content provided by third parties. You bear all risks associated with the use of such content. If you choose to purchase any products or services from a third party, the relationship is directly between you and the third party. Apttus is not responsible for: (a) the quality of third-party products or services; or (b) fulfilling any of the terms of the agreement with the third party, including delivery of products or services and warranty obligations related to purchased products or services. Apttus is not responsible for any loss or damage of any sort that you may incur from dealing with any third party.

For additional resources and support, please visit <https://community.apttus.com>.

DOC ID: IWASFSPR18SP1RNREVA20181015