



**APTTUS<sup>®</sup>**

## **Intelligent Workflow Approvals on Salesforce Spring 2018 SP3**

### **Release Notes**

12/12/2018

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## Links in this Document

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## About Release Notes

Apttus Release Notes contain the following information about this release:

- [Packages](#) that are required to upgrade to this release
- [System Requirements and Supported Platforms](#) information pertaining to the requirements and recommendations you must consider before you proceed with the installation
- [Upgrade Information](#) that is required to upgrade to this release.
- [Feature Summary](#): high-level descriptions of new features and enhancements to existing features, with links to Get Started topics to help you set up and use the new feature or enhancement
- [Resolved Issues](#)
- [Known Issues](#)

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## Packages

The following packages and dependent packages are required to upgrade to this release. These are the *minimum* required versions; later versions are also supported. The packages marked as **(New)** are new packages for this release and must be installed to upgrade to this version.

Product	Latest Certified Version
Apttus Approvals Management <b>(New)</b>	9.0.0004.3 (9.4.3)
Apttus CPQ Approvals Management (Required if you are using CPQ)	9.0.0000 (9.0)
Apttus Contract Management (Required if you are using CPQ and Agreement Approvals)	8.5.0354 (8.354)
Apttus Proposal Management (Required if you are using CPQ Approvals)	8.1.0128 (8.128)
Apttus Configuration & Pricing (Required if you are using CPQ Approvals)	10.0.1215 (10.1215)
Apttus Quote/Proposal Configuration Integration (Required if you are using CPQ and Proposal management)	9.6.0182 (9.182)
Apttus Contract-Configuration Integration (Required if you are using CLM)	6.5.0062 (6.62)
Apttus Quote/Proposal Approvals Management (Required if you are using Proposal Management)	6.5.0003 (6.3)
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/ Custom Objects)	1.0

## System Requirements and Supported Platforms

Before you install and start using Intelligent Workflow Approvals on Salesforce platform, you must ensure the minimum requirements as mentioned below:

System Requirements	
Item	Requirement
Operating System	Standard <a href="#">Salesforce.com</a> requirements. See Salesforce <a href="#">PDF</a> .
Browser	<p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> <li>• Google Chrome™</li> <li>• Microsoft Edge™ - Apttus recommends its customers to use “Edge” as the Microsoft browser of choice.</li> <li>• Mozilla Firefox™</li> </ul> <p>Note: Internet Explorer is not supported.</p>
Microsoft Office	<ul style="list-style-type: none"> <li>• Microsoft Word 2003 with Service Pack 3</li> <li>• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999)</li> <li>• Microsoft Word 2010 (32 bit &amp; 64 bit)</li> <li>• Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</li> </ul>

## Upgrade Information

Before you upgrade, it is important that you know about all of the changes that have occurred between your existing release and the release you are upgrading to. To be sure you have all the information you need, refer the release notes for all intermediate releases. Go to [Intelligent Workflow Approvals](#) and click to expand the Show All Releases section.

## Feature Summary

There are no new features or enhancements introduced in this release.



## Resolved Issues

The following table represents resolved issues on the IWA Salesforce Spring 2018 SP3 release.

Case Number	Description	Apttus Internal ID
NA	My Approvals button was not working from the Sales Console in Salesforce lightning mode. This issue is resolved.	AWA-1877
NA	Preview and Submit Approvals button was not working from the Sales Console in Salesforce lightning mode. This issue is resolved.	AWA-1879

## Known Issues

The following table represents known issues on the IWA Salesforce Platform Spring 2018 SP3 release.

Apttus Internal ID	Description
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1603	All Delegate approvers are displayed for requests assigned to Queue and Roles.
AWA-1605	Approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.
AWA-1651	When you approve 41 requests simultaneously from the My Approvals page, the approval request takes time and the page hangs.

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