



Intelligent Workflow Approvals on Salesforce Spring 2020 Patch 3 Release Notes



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About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Spring 2020 Patch 3 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide* or
 - [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 SOAP API Reference Guide*
- [Packages](#): Lists packages that are required to upgrade to this release of the product
 - [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
 - [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
 - [Enhancements](#): Provides high-level descriptions of enhancements to existing features
 - [Data Model Changes](#): Lists changes to the data model
 - [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
 - [Known Issues](#): Lists known issues that are applicable in this release

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Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.



Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.0.0115.3 11.115.3
Conga CPQ Approvals (Required if you are using CPQ)	11.0.0016 11.16
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.38 1.38
Conga Contract Lifecycle Management (Required if you are using CPQ and Agreement Approvals)	11.0.0518 11.518
Conga Quote Management (Required if you are using CPQ Approvals)	8.5.0177 8.177
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	11.0.1552 11.1552
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	10.2.0263 10.263
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

ⓘ Before installing or upgrading Apttus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Packages Dependency Matrix](#).

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge • Google Chrome <p>Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for new updates.

Enhancements

There are no new enhancements in this release.

Data Model Changes

There are no data model changes in this release for Intelligent Workflow Approvals.

Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Apttus Internal ID	Description
N/A	AWA-2290	Apttus Intelligent Workflow Approvals did not send an email after approval was submitted. This issue was observed in Ad-hoc Approval processes.
N/A	AWA-2350	Adhoc Approval process did not update the Request Status field if you had set a sequential approval process.
00100761	AWA-2352 / AWA-2375	After you approved or rejected an approval request, Apttus Intelligent Workflow Approvals only updated the Approval Status as part of Final Approval Actions or Final Rejection Actions. All the other fields configured as part of the final actions were not updated.
00100825	AWA-2371	Apttus Intelligent Workflow Approvals gave an error when you clicked My Approvals button. This issue was observed if there were no approval requests on the context object.

Known Issues

The following table provides the cumulative list of known issues up to this release.

Apttus Internal ID	Issue
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1605	Approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.

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