



Intelligent Workflow Approvals on Salesforce Spring 2020 Patch 6 Release Notes



Table of Contents


- About Release Notes 3
- Packages..... 4
- System Requirements and Supported Platforms 6
- New Features.....7
- Enhancements..... 8
- Data Model Changes..... 9
- Resolved Issues10
- Known Issues 11
- Apttus Copyright Disclaimer12

About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Spring 2020 Patch 6 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide* or
 - [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 SOAP API Reference Guide*
- [Packages](#): Lists packages that are required to upgrade to this release of the product
 - [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
 - [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
 - [Enhancements](#): Provides high-level descriptions of enhancements to existing features
 - [Data Model Changes](#): Lists changes to the data model
 - [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
 - [Known Issues](#): Lists known issues that are applicable in this release

 This documentation may contain descriptions of software features that are optional and for which you may not have purchased a license. As a result, your specific software solution and/or implementation may differ from those described in this document. Please contact your CSM or AE for information on your specific features and licensing.

Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.



Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.0.0115.5 11.115.5
Conga CPQ Approvals (Required if you are using CPQ)	11.0.0016 11.16
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.38 1.38
Conga Contract Lifecycle Management (Required if you are using CPQ and Agreement Approvals)	11.0.0518 11.518
Conga Quote Management (Required if you are using CPQ Approvals)	8.5.0177 8.177
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	11.0.1552 11.1552
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	10.2.0263 10.263
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

i Before installing or upgrading Apttus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Packages Dependency Matrix](#).

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge • Google Chrome <p>Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for new updates.

Enhancements

There are no new enhancements in this release.

Data Model Changes

There are no data model changes in this release for Intelligent Workflow Approvals.

Resolved Issues

The following table lists the issue resolved in this release.

Case Number	Apttus Internal ID	Description
00101649	AWA-2758	When you activated a delegate record and provided Expiration Date, Apttus Intelligent Workflows Approvals sent the notification email twice to the delegated approver.

Known Issues

The following table provides the cumulative list of known issues up to this release.

Apttus Internal ID	Issue
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1605	Approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.

Apttus Copyright Disclaimer

Copyright © 2021 Apttus Corporation (“Apttus”) and/or its affiliates. All rights reserved.

No part of this document, or any information linked to or referenced herein, may be reproduced, distributed, or transmitted in any form or by any means, including photocopying, recording, or other electronic or mechanical methods, without the prior written consent of Apttus. All information contained herein is subject to change without notice and is not warranted to be error free.

This document may describe certain features and functionality of software that Apttus makes available for use under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not, in any form, or by any means, use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part of the software. Reverse engineering, disassembly, decompilation of, or the creation of derivative work(s) from, the software is strictly prohibited. Additionally, this document may contain descriptions of software modules that are optional and for which you may not have purchased a license. As a result, your specific software solution and/or implementation may differ from those described in this document.

U.S. GOVERNMENT END USERS: Apttus software, including any operating system(s), integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are “commercial computer software” pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

Neither the software nor the documentation were developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Apttus and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Apttus and X-Author are registered trademarks of Apttus and/or its affiliates.

The documentation and/or software may provide links to Web sites and access to content, products, and services from third parties. Apttus is not responsible for the availability of, or any content provided by third parties. You bear all risks associated with the use of such content. If you choose to purchase any products or services from a third party, the

relationship is directly between you and the third party. Apttus is not responsible for: (a) the quality of third-party products or services; or (b) fulfilling any of the terms of the agreement with the third party, including delivery of products or services and warranty obligations related to purchased products or services. Apttus is not responsible for any loss or damage of any sort that you may incur from dealing with any third party.

For additional resources and support, please visit <https://community.conga.com>.

DOC ID: IWASFSPR20P6RN20200720