



# Intelligent Workflow Approvals on Salesforce Spring 2020 Release Notes



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# About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Spring 2020 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide* or
  - [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 SOAP API Reference Guide*
- [Packages](#): Lists packages that are required to upgrade to this release of the product
  - [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
  - [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
  - [Enhancements](#): Provides high-level descriptions of enhancements to existing features
  - [Data Model Changes](#): Lists changes to the data model
  - [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
  - [Known Issues](#): Lists known issues that are applicable in this release

 This documentation may contain descriptions of software features that are optional and for which you may not have purchased a license. As a result, your specific software solution and/or implementation may differ from those described in this document. Please contact your CSM or AE for information on your specific features and licensing.

## Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.



Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals <b>(New)</b>	11.0.0115   11.115
Conga CPQ Approvals <b>(New)</b> (Required if you are using CPQ)	11.0.0016   11.16
Conga Base Library <b>(New)</b> (Pre-requisite for Conga Contract Lifecycle Management)	1.0.38   1.38
Conga Contract Lifecycle Management <b>(New)</b> (Required if you are using CPQ and Agreement Approvals)	11.0.0518   11.518
Conga Quote Management (Required if you are using CPQ Approvals)	8.5.0177   8.177
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	11.0.1552   11.1552
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	10.2.0263   10.263
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103   10.103

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004   6.4
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

**ⓘ** Before installing or upgrading Apttus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Packages Dependency Matrix](#).

# System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard <a href="#">Salesforce.com</a> requirements. See <a href="#">Salesforce PDF</a> .
Browser	<p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> <li>• Microsoft Edge</li> <li>• Google Chrome</li> </ul> <p>Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> <li>• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999)</li> <li>• Microsoft Word 2010 (32 bit &amp; 64 bit)</li> </ul> <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

## Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.



## New Features

The following features are new to Intelligent Workflow Approvals in this release.

- [Support for Grouping Multiple Documents Across Multiple Agreement Records](#)
- [New Submit for Approvals With Comments API](#)

### Support for Grouping Multiple Documents Across Multiple Agreement Records

With this feature, you can choose attachments for child object records (Out-Of-The-Box or a custom object) when sending for approval. For example: Consider a custom object as a parent object and Agreement as the child object. When you submit for approval, the attachments from the child object (in this example, Agreement) is also included for approval. This feature is based on the new custom setting `IncludeChildObjAttachmentsForSubmit__c` introduced in `ApprovalsCustomConfig` custom setting.

#### Get Started

For details on how to group agreements, refer to [Submitting a Request with Attachments](#) in the *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide*.

### New Submit for Approvals With Comments API

The Submit for Approvals with Comments API passes submission comments in a JSON structure instead of the `SubmissionComment` structure.

#### Get Started

For details about Submit for Approvals with Attachments API, refer to [Submit for approvals with attachments JSON](#) in the *Intelligent Workflow Approvals on Salesforce Spring 2020 SOAP API Guide*.

## Enhancements

The following section describes existing features that are changed (or are no longer supported) in this release.

- [Character Limit Increased for Approval Search Filters](#)
- [Character Limit Increased for Step Auto Reapproval Criteria](#)
- [Scalability Improvements](#)

### Character Limit Increased for Approval Search Filters

The search filter field size is increased from 4000 characters to 16000 characters.

#### Get Started

For details on creating search filters (approvals), refer to [Creating Search Filters \(Approvals\)](#) in the *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide*.

### Character Limit Increased for Step Auto Reapproval Criteria

The Step Auto Reapproval Criteria field size is increased from 8000 characters to 32000 characters.

#### Get Started

For details on setting up auto reapprovals, refer to [Auto Reapprovals](#) in the *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide*.

### Scalability Improvements

This release includes several enhancements to improve product performance and scalability. These include:

- Ability to preview and submit approvals for complex processes without SOQL, CPU timeout, or heap size errors.


- Ability to view a large number of requests in the my approvals page without view state errors.
- Support for submitting processes with large numbers of auto approve and notify only requests without errors.
- Ability to approve and reject multiple requests for complex processes.

### **Get Started**

For details on previewing and submitting approval requests, refer to [Approvals and My Approvals Page](#) in the *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide*.

## Data Model Changes

The following objects and fields are introduced to or changed in the system or data model in this release.

 The System/User indicates whether the field is used by the System only (System), or if the field may be used for integration updates (User). The below given all fields are consumed by Users and updated by System.

Object	Fields	Description	System/ User	New/ Changed
Search Filter (Approvals)		Represents a search filter.		Existing
	Criteria	The filter criteria specification.	User	Changed
Approvals System Properties		Approvals System Properties.		Existing
	Queueable Apex Batch Size	Specifies the number of records to be processed by a single queueable apex batch job.	User	New
Approvals Custom Config		Holds global defaults for context objects processed by the approval engine.		Existing
	Include Child Obj Attachments For Submit	Indicates whether or not to include attachments associated with the current context object's children in the attachment selection screen when submitting for approval.	User	New

Object	Fields	Description	System/ User	New/ Changed
Approval Request History		Designates history for an approval request created from an approval process.		Existing
	Object Ref Id	ID of the business object associated with the request	User	New
	Child Object Reference Id	ID of the child object associated with the request	User	New
Approval Process		Designates an approval process defined in the system		Existing
	Step Auto Reapproval Criteria	The auto re-approval criteria for the step	User	Existing

## Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Apttus Internal ID	Description
00098153	AWA-2229	Submitting large number of approval requests displayed CPU time limit error.
00097784	AWA-2132	Assigning an adhoc approval process to any queue automatically got assigned to the backup admin user instead of the queue even if there were valid users in the queue.
00097809	AWA-2122	Carbon copy feature was not working and displayed an error.
	AWA-2119	Clicking Edit to edit term exception approval record, an error was displayed.
00096221	AWA-2118	While creating an approval process with Approval Comments Mandatory flag set to False, the Approver comments label became invisible. The UI alignment was also distributed on the Approval Action page.

The following table lists the known issue resolved from the previous release.

Apttus Internal ID	Issue
AWA-1651	When approving 41 requests simultaneously from the My Approvals page, the approval request took time and the page would hang.

## Known Issues

The following table provides the cumulative list of known issues up to this release.

Apttus Internal ID	Issue
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1605	Approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.

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# Intelligent Workflow Approvals on Salesforce Spring 2020 Patch 3 Release Notes


## About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Spring 2020 Patch 3 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release


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## Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.


Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals <b>(New)</b>	11.0.0115.3   11.115.3
Conga CPQ Approvals (Required if you are using CPQ)	11.0.0016   11.16
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.38   1.38
Conga Contract Lifecycle Management (Required if you are using CPQ and Agreement Approvals)	11.0.0518   11.518
Conga Quote Management (Required if you are using CPQ Approvals)	8.5.0177   8.177
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	11.0.1552   11.1552
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	10.2.0263   10.263
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103   10.103


Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004   6.4
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

 Before installing or upgrading Apttus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Packages Dependency Matrix](#).

## System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard <a href="#">Salesforce.com</a> requirements. See <a href="#">Salesforce PDF</a> .
Browser	<p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> <li>• Microsoft Edge</li> <li>• Google Chrome</li> </ul> <p>Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>

System Requirement	Minimum Supported Version
Microsoft Office	<ul style="list-style-type: none"> <li>• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999)</li> <li>• Microsoft Word 2010 (32 bit &amp; 64 bit)</li> </ul> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

### Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

## New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for new updates.

## Enhancements

There are no new enhancements in this release.

## Data Model Changes

There are no data model changes in this release for Intelligent Workflow Approvals.

## Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Apttus Internal ID	Description
N/A	AWA-2290	Apttus Intelligent Workflow Approvals did not send an email after approval was submitted. This issue was observed in Ad-hoc Approval processes.

Case Number	Apttus Internal ID	Description
N/A	AWA-2350	Adhoc Approval process did not update the <b>Request Status</b> field if you had set a sequential approval process.
00100761	AWA-2352 / AWA-2375	After you approved or rejected an approval request, Apttus Intelligent Workflow Approvals only updated the <b>Approval Status</b> as part of Final Approval Actions or Final Rejection Actions. All the other fields configured as part of the final actions were not updated.
00100825	AWA-2371	Apttus Intelligent Workflow Approvals gave an error when you clicked <b>My Approvals</b> button. This issue was observed if there were no approval requests on the context object.

## Known Issues

The following table provides the cumulative list of known issues up to this release.

Apttus Internal ID	Issue
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1605	Approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.

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DOC ID: IWASFSPR20P3RN20200522

# Intelligent Workflow Approvals on Salesforce Spring 2020 Patch 6 Release Notes


## About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Spring 2020 Patch 6 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
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- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release

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## Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.


Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals <b>(New)</b>	11.0.0115.5   11.115.5
Conga CPQ Approvals (Required if you are using CPQ)	11.0.0016   11.16
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.38   1.38
Conga Contract Lifecycle Management (Required if you are using CPQ and Agreement Approvals)	11.0.0518   11.518
Conga Quote Management (Required if you are using CPQ Approvals)	8.5.0177   8.177
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	11.0.1552   11.1552
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	10.2.0263   10.263
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103   10.103


Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004   6.4
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

 Before installing or upgrading Apttus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Packages Dependency Matrix](#).

## System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard <a href="#">Salesforce.com</a> requirements. See <a href="#">Salesforce PDF</a> .
Browser	<p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> <li>• Microsoft Edge</li> <li>• Google Chrome</li> </ul> <p>Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div data-bbox="384 1776 1426 1861" style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>

System Requirement	Minimum Supported Version
Microsoft Office	<ul style="list-style-type: none"> <li>• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999)</li> <li>• Microsoft Word 2010 (32 bit &amp; 64 bit)</li> </ul> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

### Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

## New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for new updates.

## Enhancements

There are no new enhancements in this release.

## Data Model Changes

There are no data model changes in this release for Intelligent Workflow Approvals.

## Resolved Issues

The following table lists the issue resolved in this release.

Case Number	Apttus Internal ID	Description
00101649	AWA-2758	When you activated a delegate record and provided Expiration Date, Apttus Intelligent Workflows Approvals sent the notification email twice to the delegated approver.

## Known Issues

The following table provides the cumulative list of known issues up to this release.

Apttus Internal ID	Issue
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1605	Approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.

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DOC ID: IWASFSPR20P6RN20200720

# Intelligent Workflow Approvals on Salesforce Spring 2020 Patch 9 Release Notes


## About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Spring 2020 Patch 9 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release


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## Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.


Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals <b>(New)</b>	11.0.0115.8   11.115.8
Conga Contract Lifecycle Management	11.0.0518   11.518
Conga CPQ Approvals (Required if you are using CPQ)	11.0.0016   11.16
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.38   1.38
Conga Quote Management (Required if you are using CPQ Approvals)	8.5.0177   8.177
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	11.0.1552   11.1552
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	10.2.0263   10.263
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103   10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004   6.4

Product	Latest Certified Version <i>Version Name / Version Number</i>
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0


 Before installing or upgrading Apttus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Packages Dependency Matrix](#).

## System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard <a href="#">Salesforce.com</a> requirements. See Salesforce <a href="#">PDF</a> .
Browser	<p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> <li>• Microsoft Edge</li> <li>• Google Chrome</li> </ul> <p>Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>



System Requirement	Minimum Supported Version
Microsoft Office	<ul style="list-style-type: none"> <li>• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999)</li> <li>• Microsoft Word 2010 (32 bit &amp; 64 bit)</li> </ul> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

### Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

## New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for new updates.

## Enhancements

There are no new enhancements in this release.

## Data Model Changes

There are no data model changes in this release for Intelligent Workflow Approvals.

## Resolved Issues

The following table lists the issue resolved in this release.

Case Number	Apttus Internal ID	Description
00106420	AWA-2974	For approval requests with auto-escalations, Apttus Intelligent Workflow Approvals incorrectly reassigned the approval request to the Backup Admin User instead of the original approver. The approval request was also reassigned without waiting for the time configured in the Approval Rule.
00103309	AWA-2867	The content on My Approvals and Approvals Rule Manage UI overflowed and did not fit into a single view. This issue was observed when you had long textual comments with multiple approvers.

## Known Issues

The following table provides the cumulative list of known issues up to this release.

Apttus Internal ID	Issue
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1605	Approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.

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# Intelligent Workflow Approvals on Salesforce Spring 2020 Patch 10 Release Notes


## About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Spring 2020 Patch 10 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release


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## Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.


Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals <b>(New)</b>	11.0.0115.9   11.115.9
Conga Contract Lifecycle Management	11.0.0518   11.518
Conga CPQ Approvals (Required if you are using CPQ)	11.0.0016   11.16
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.38   1.38
Conga Quote Management (Required if you are using CPQ Approvals)	8.5.0177   8.177
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	11.0.1552   11.1552
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	10.2.0263   10.263
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103   10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004   6.4


Product	Latest Certified Version <i>Version Name / Version Number</i>
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

 Before installing or upgrading Apttus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Packages Dependency Matrix](#).

## System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard <a href="#">Salesforce.com</a> requirements. See Salesforce <a href="#">PDF</a> .
Browser	Apttus supports the following browsers: <ul style="list-style-type: none"> <li>• Microsoft Edge</li> <li>• Google Chrome</li> </ul> Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice. <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;">  Internet Explorer is not supported.                 </div>

System Requirement	Minimum Supported Version
Microsoft Office	<ul style="list-style-type: none"> <li>• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999)</li> <li>• Microsoft Word 2010 (32 bit &amp; 64 bit)</li> </ul> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

### Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

## New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for new updates.

## Enhancements

There are no new enhancements in this release.

## Data Model Changes

There are no data model changes in this release for Intelligent Workflow Approvals.

## Resolved Issues

The following table lists the issue resolved in this release.

Case Number	Apttus Internal ID	Description
00107428	AWA-2994	If you added special characters in comments when submitting an approval request, the special characters were displayed incorrectly when you click Preview and Submit.

## Known Issues

The following table provides the cumulative list of known issues up to this release.

Apttus Internal ID	Issue
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1605	Approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.

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# Intelligent Workflow Approvals on Salesforce Spring 2020 Patch 11 Release Notes


## About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Spring 2020 Patch 11 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release

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## Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals <b>(New)</b>	11.0.0115.11   11.115.11
Conga Contract Lifecycle Management	11.0.0518   11.518
Conga CPQ Approvals (Required if you are using CPQ)	11.0.0016   11.16
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.38   1.38
Conga Quote Management (Required if you are using CPQ Approvals)	8.5.0177   8.177
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	11.0.1552   11.1552
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	10.2.0263   10.263
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103   10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004   6.4


Product	Latest Certified Version <i>Version Name / Version Number</i>
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

**ⓘ** Before installing or upgrading Apttus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Packages Dependency Matrix](#).

## System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard <a href="#">Salesforce.com</a> requirements. See Salesforce <a href="#">PDF</a> .
Browser	Apttus supports the following browsers: <ul style="list-style-type: none"> <li>• Microsoft Edge</li> <li>• Google Chrome</li> </ul> Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice. <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;">                         ⚠ Internet Explorer is not supported.                     </div>

System Requirement	Minimum Supported Version
Microsoft Office	<ul style="list-style-type: none"> <li>• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999)</li> <li>• Microsoft Word 2010 (32 bit &amp; 64 bit)</li> </ul> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

### Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

## New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for new updates.

## Enhancements

There are no new enhancements in this release.

## Data Model Changes

There are no data model changes in this release for Intelligent Workflow Approvals.

## Resolved Issues

The following table lists the issue resolved in this release.

Case Number	Apttus Internal ID	Description
00107853	AWA-3000	The content on My Approvals and Approvals Rule Manage UI overflowed and did not fit into a single view. The comment text was also replaced by ' '. This issue was observed when you had long textual comments with multiple approvers.

## Known Issues

The following table provides the cumulative list of known issues up to this release.

Apttus Internal ID	Issue
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1605	Approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.

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# Intelligent Workflow Approvals


## Spring20.11.13 Release Notes

These Release Notes contain the following information about Intelligent Workflow Approvals Spring20.11.13 Release.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
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## Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.





Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals <b>(New)</b>	11.0.0115.14   11.115.14
Conga Contract Lifecycle Management	11.0.0518   11.518
Conga CPQ Approvals (Required if you are using CPQ)	11.0.0016   11.16
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.38   1.38
Conga Quote Management (Required if you are using CPQ Approvals)	8.5.0177   8.177
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	11.0.1552   11.1552
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	10.2.0263   10.263
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103   10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004   6.4
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

**ⓘ Before installing or upgrading managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Packages Dependency Matrix](#).**

# System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard <a href="#">Salesforce.com</a> requirements. See <a href="#">Salesforce PDF</a> .
Browser	<p>Conga supports the following browsers:</p> <ul style="list-style-type: none"> <li>• Microsoft Edge</li> <li>• Google Chrome</li> </ul> <p>Conga recommends the latest version of the browser for the best performance. Conga also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> <li>• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999)</li> <li>• Microsoft Word 2010 (32 bit &amp; 64 bit)</li> </ul> <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Conga recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

## Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

## New Features

There are no new features in this release. Keep checking the Conga Documentation Portal for new updates.

## Enhancements

There are no new enhancements in this release.

## Data Model Changes

There are no data model changes in this release for Intelligent Workflow Approvals.

## Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Conga Internal ID	Description
00109014	AWA-3063	If you had set Consolidate Notifications as true, all the parallel approval requests were not assigned to the backup approver. Only the first approval request was assigned to the backup approver.
00109230	AWA-3068	If you had set Consolidate Notifications as true, all the sequential approval requests were not assigned to the backup approver. Only the last approval request was assigned to the backup approver.
00109257	AWA-3072	If you had set Consolidate Notifications as true, all the approval requests were not assigned to the delegated approver. Only one approval request was assigned to the delegated approver.

## Known Issues

The following table provides the cumulative list of known issues up to this release.

Conga Internal ID	Issue
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1605	The approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.

DOC ID: IWASFSPR201113RN

# Intelligent Workflow Approvals


## Spring20.11.20 Release Notes

This Release Note contains the following information about Intelligent Workflow Approvals Spring20.11.20 Release.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release

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## Packages



The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals <b>(New)</b>	11.0.0115.16   11.115.16
Conga Contract Lifecycle Management	11.0.0518   11.518
Conga CPQ Approvals (Required if you are using CPQ)	11.0.0016   11.16
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.38   1.38
Conga Quote Management (Required if you are using CPQ Approvals)	8.5.0177   8.177
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	11.0.1552   11.1552
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	10.2.0263   10.263
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103   10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004   6.4
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

**ⓘ Before installing or upgrading managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Packages Dependency Matrix](#).**

# System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard <a href="#">Salesforce.com</a> requirements. See <a href="#">Salesforce PDF</a> .
Browser	<p>Conga supports the following browsers:</p> <ul style="list-style-type: none"> <li>• Microsoft Edge</li> <li>• Google Chrome</li> </ul> <p>Conga recommends the latest version of the browser for the best performance. Conga also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> <li>• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999)</li> <li>• Microsoft Word 2010 (32 bit &amp; 64 bit)</li> </ul> <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Conga recommends the usage of the latest Microsoft Office Suite for the best performance.</p> </div>

## Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

## New Features

There are no new features in this release. Keep checking the Conga Documentation Portal for new updates.

## Enhancements

There are no new enhancements in this release.

## Data Model Changes

There are no data model changes in this release for Intelligent Workflow Approvals.

## Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Conga Internal ID	Description
00108857	AWA-3064	Multiple lines in Submission Comments with line breaks were not displayed correctly.
00108305	AWA-3041	If you added special characters in comments when submitting an approval request, the special characters were displayed incorrectly when you click Submit/Review Approvals.

## Known Issues

The following table provides the cumulative list of known issues up to this release.

Conga Internal ID	Issue
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1605	The approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.

DOC ID: IWASFSR201120RN



# Intelligent Workflow Approvals


## Spring20.12.11 Release Notes

This Release Note contains the following information about Intelligent Workflow Approvals Spring20.12.11 Release.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release

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## Packages



The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals <b>(New)</b>	11.0.0115.18   11.115.18
Conga Contract Lifecycle Management	11.0.0518   11.518
Conga CPQ Approvals (Required if you are using CPQ)	11.0.0016   11.16
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.38   1.38
Conga Quote Management (Required if you are using CPQ Approvals)	8.5.0177   8.177
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	11.0.1552   11.1552
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	10.2.0263   10.263
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103   10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004   6.4
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

**ⓘ Before installing or upgrading managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Packages Dependency Matrix](#).**

# System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard <a href="#">Salesforce.com</a> requirements. See <a href="#">Salesforce PDF</a> .
Browser	<p>Conga supports the following browsers:</p> <ul style="list-style-type: none"> <li>• Microsoft Edge</li> <li>• Google Chrome</li> </ul> <p>Conga recommends the latest version of the browser for the best performance. Conga also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> <li>• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999)</li> <li>• Microsoft Word 2010 (32 bit &amp; 64 bit)</li> </ul> <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Conga recommends the usage of the latest Microsoft Office Suite for the best performance.</p> </div>

## Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

## New Features

There are no new features in this release. Keep checking the Conga Documentation Portal for new updates.

## Enhancements

There are no new enhancements in this release.

## Data Model Changes

There are no data model changes in this release for Intelligent Workflow Approvals.

## Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Conga Internal ID	Description
00101589	AWA-2767	Approval action buttons were not visible on custom VF pages for delegate approvers.
00108857	AWA-3064	Multiple lines in Submission Comments with line breaks were not displayed correctly.
00109540	AWA-3080	If you submitted multiline comments, Conga Approvals did not retain line breaks.

## Known Issues

The following table provides the cumulative list of known issues up to this release.

Conga Internal ID	Issue
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1605	The approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.

DOC ID: IWASFSPR201211RN

# Intelligent Workflow Approvals


## Spring20.01.29 Release Notes

This Release Note contains the following information about Intelligent Workflow Approvals Spring20.01.29 Release.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release

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## Packages



The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals <b>(New)</b>	11.0.0115.21   11.115.21
Conga Contract Lifecycle Management	11.0.0518   11.518
Conga CPQ Approvals (Required if you are using CPQ)	11.0.0016   11.16
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.38   1.38
Conga Quote Management (Required if you are using CPQ Approvals)	8.5.0177   8.177
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	11.0.1552   11.1552
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	10.2.0263   10.263
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103   10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004   6.4
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

**ⓘ Before installing or upgrading managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Packages Dependency Matrix](#).**

# System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard <a href="#">Salesforce.com</a> requirements. See <a href="#">Salesforce PDF</a> .
Browser	<p>Conga supports the following browsers:</p> <ul style="list-style-type: none"> <li>• Microsoft Edge</li> <li>• Google Chrome</li> </ul> <p>Conga recommends the latest version of the browser for the best performance. Conga also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> <li>• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999)</li> <li>• Microsoft Word 2010 (32 bit &amp; 64 bit)</li> </ul> <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Conga recommends the usage of the latest Microsoft Office Suite for the best performance.</p> </div>

## Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

## New Features

There are no new features in this release. Keep checking the Conga Documentation Portal for new updates.



## Enhancements

There are no new enhancements in this release.

## Data Model Changes

There are no data model changes in this release for Intelligent Workflow Approvals.

## Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Conga Internal ID	Description
00101589	AWA-2767/ AWA-3144	If you were logged into Salesforce Org as a Delegate Approver, you did not see all the approver action buttons on the Approval Visualforce page.
00110011	AWA-3088	Before submitting an approval request, you could not see Backup or Delegate Approver names on the PreviewSubmitApprovals Visualforce page.
00104398	AWA-3105	Conga Approvals sent reminder emails even if you had recalled the approval request. This issue was observed if you had set Bypass Sharing as false in Approval System Properties.

## Known Issues

The following table provides the cumulative list of known issues up to this release.

Conga Internal ID	Issue
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.

<b>Conga Internal ID</b>	<b>Issue</b>
AWA-1605	The approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.

DOC ID: IWASFSPR200129RN