



APTTUS[®]

Intelligent Workflow Approvals on Salesforce Summer 2018 SP2

Release Notes

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Links in this Document

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About Release Notes

Apttus Release Notes contain the following information about this release:

- [Packages](#) that are required to upgrade to this release
- [System Requirements and Supported Platforms](#) information pertaining to the requirements and recommendations you must consider before you proceed with the installation
- [Upgrade Information](#) that is required to upgrade to this release.
- [Feature Summary](#): high-level descriptions of new features and enhancements to existing features, with links to [Get Started](#) topics to help you set up and use the new feature or enhancement
- [Data Model Changes](#) from the previous major release
- [Resolved Issues](#)
- [Known Issues](#)

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Packages

The following packages and dependent packages are required to upgrade to this release. These are the *minimum* required versions; later versions are also supported. The packages marked as **(New)** are new packages for this release and must be installed to upgrade to this version.

Product	Latest Certified Version
Apttus Approvals Management (New)	9.0.0011.5 (9.11.5)
Apttus CPQ Approvals Management (Required if you are using CPQ)	6.5.0057 (6.57)
Apttus Contract Management (Required if you are using CPQ and Agreement Approvals)	8.5.0354 (8.354)
Apttus Proposal Management (Required if you are using CPQ Approvals)	6.5.0071 (6.71)
Apttus Configuration & Pricing (Required if you are using CPQ Approvals)	7.0.0741 (7.741)
Apttus Quote/Proposal Configuration Integration (Required if you are using CPQ and Proposal management)	9.6.0182 (9.182)
Apttus Contract-Configuration Integration (Required if you are using CLM)	6.5.0062 (6.62)
Apttus Quote/Proposal Approvals Management (Required if you are using Proposal Management)	6.5.0003 (6.3)
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/ Custom Objects)	1.0

System Requirements and Supported Platforms

Before you install and start using Intelligent Workflow Approvals on Salesforce Platform, you must ensure the minimum requirements as mentioned below:

System Requirements	
Item	Requirement
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Apttus supports the following browsers:</p> <ul style="list-style-type: none">• Google Chrome™• Microsoft Edge™ - Apttus recommends its customers to use “Edge” as the Microsoft browser of choice. <div style="border: 1px solid #f96; padding: 5px; margin-top: 10px;"><p> Internet Explorer is not supported.</p></div>
Microsoft Office	<ul style="list-style-type: none">• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999)• Microsoft Word 2010 (32 bit & 64 bit)• Apttus recommends usage of the latest Microsoft Office Suite for the best performance.

Upgrade Information

Before you upgrade, it is important that you know about all of the changes that have occurred between your existing release and the release you are upgrading to. To be sure you have all the information you need, refer the release notes for all intermediate releases. Go to [Intelligent Workflow Approvals](#) and click to expand the Show All Releases section.

Feature Summary


There are no new features or enhancements in this release.

Data Model Changes

There are no data model changes in this release.

Resolved Issues

The following table represents resolved issue on the IWA Salesforce Summer 2018 SP2 release.

Case Number	Description	Apttus Internal ID
CAS-15124-F5R8P9	<p>Submitting two or more proposals for approval at the same time and if both the proposal and data was such that it triggers the same approval process, one of the processes finished with an error. This issue is resolved.</p> <p>Ensure that the following two custom fields are created in the Salesforce org.</p> <ol style="list-style-type: none"> 1. Create a Record Type on Approval Process object, Process_Defintion__c. 2. Create a new custom field called 'Original Parent Approval Process Custom' on the Approval Process Instance Object, ProcessInstance__c. <div style="border: 1px solid #f9e79f; padding: 5px; margin-top: 10px;">  These are non-mandetary fields. </div>	AWA-1970

Known Issues

The following table represents known issues on the IWA Salesforce Platform Summer 2018 SP2 release.

Apttus Internal ID	Description
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1603	All Delegate approvers are displayed for requests assigned to Queue and Roles.
AWA-1605	The approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.
AWA-1651	When you approve 41 requests simultaneously from the My Approvals page, the approval request takes time and the page hangs.

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