



Intelligent Workflow Approvals on Salesforce Summer 2020 Release Notes



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About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Summer 2020 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release


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Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.



Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.1.0161 11.161
Conga CPQ Approvals (New) (Required if you are using CPQ)	11.0.0018 11.18
Conga Base Library (New) (Pre-requisite for Conga Contract Lifecycle Management)	1.0.93 1.93
Conga Contract Lifecycle Management (New) (Required if you are using CPQ and Agreement Approvals)	11.0.0547 11.547
Conga Quote Management (New) (Required if you are using CPQ Approvals)	10.1.0221 10.221
Conga Configuration & Pricing (New) (Required if you are using CPQ Approvals)	12.1.1787 12.1787
Conga Quote Configuration Integration (New) (Required if you are using CPQ and Proposal management)	12.1.0332 12.332
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Custom Approvals (Required if you are using Apptus Objects or other Salesforce Standard/Custom Objects)	1.0

 Before installing or upgrading Apptus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Apptus Packages Dependency Matrix](#).

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge • Google Chrome <p>Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

New Features

The following features are new to Intelligent Workflow Approvals in this release.

- Ability to Submit Approvals Asynchronously
- Ability to Approve or Reject Approvals Asynchronously
- APIs to Submit and Cancel Approval Requests in Bulk
- API to Submit Approvals Aynschronously
- Attachments sent as Deep Links
- Ability to use Org Wide Email Address to Send Approval Emails

Ability to Submit Approvals Asynchronously

You can now submit a large number of approval records asynchronously. You can define a threshold to submit the approval records in a synchronous mode. If the number of approval records go beyond the threshold value, a batch job is submitted to submit the approval records in the background.

Get Started

For more information, refer to [Asynchronous Processing of Approvals Records](#).

Ability to Approve or Reject Approvals Asynchronously

You can now process a large number of approval records asynchronously. You can define a threshold to approve or reject the approval records in a synchronous mode. If the number of approval records go beyond the threshold value, a batch job is submitted to process them in the background.

Get Started

For more information, refer to [Asynchronous Processing of Approvals Records](#).

APIs to Submit and Cancel Approval Requests in Bulk

Apttus Intelligent Workflow Approvals introduces **submitForApprovalsBulk** API and **cancelApprovalsBulk** API. Using these APIs, You can now submit or cancel approval requests in bulk.

Get Started

For more information, refer to [Submitting Bulk Approval Requests](#) and [Recalling Bulk Approval Requests](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Guide*.

API to Submit Approvals Aynschronously

Apttus Intelligent Workflow Approvals introduces **submitForApprovalsAsync**. Using this API, you can submit a large number of approval records asynchronously.

Get Started

For more information, refer to [Submitting Approvals Asynchronously](#).

Attachments sent as Deep Links

When you submit an approval request along with attachments, the attachments are now sent as deep links if the size of attachments exceed 5 MB. The recipient can click the link to download the attachments.

Get Started

For more information, refer to [Submitting a Request with Attachments](#).

Ability to use Org Wide Email Address to Send Approval Emails

Apttus Intelligent Workflow Approvals introduces the system properties, **Email Org Wide Display Name** and **Email Sender Org Wide Display Name Used**. Using these system properties, you can now configure an organization-wide email address to send approval emails.

Get Started

For more information, refer to [Approval System Properties](#).

Enhancements

The following section describes existing features that are changed (or are no longer supported) in this release.

- [Approval Sequence on My Approval UI](#)
- [Send Specific Document Versions of Agreements for Approval](#)

Approval Sequence on My Approval UI

Preview and Submit screen now contain a sequence column to illustrate the order of sequence in which the approvals will be sent out.

Get Started

For more information, refer to [Approvals and My Approval Pages](#).

Send Specific Document Versions of Agreements for Approval

For Agreements with Enabled Document Versioning set as true, you can now select and send a specific version of an agreement document for approval.

Get Started

For more information, refer to [Submitting Version Specific Agreement Attachments](#).

Data Model Changes

The following objects and fields are introduced to or changed in the system or data model in this release.

Object	Fields	Description	System/ User	New/ Changes
Approval Job		Holds information about approval jobs for bulk submit, recall, approve and reject actions.	System	New
	Apex Child Job Id	The Id of the chained async apex job associated with the parent job for the approval request action.		
	Apex Parent Job Id	The Id of the chained async apex job associated with the parent job for the approval request action.		
	Approval Request Id	The approval request id of the queued asynchronous job.		
	Status	Status of the apex job.		
Async Action Info		Hold information about all asynchronously performed actions.	System	New
	Async Action	Asynchronously performed approval action.		
	Async Action Job	The Id of the asynchronous apex job associated with this action.		
	Business Object	The Id of the associated business object.		
	Business Object Type	The type of the associated business object.		

Object	Fields	Description	System/ User	New/ Changes
	End Time	Asynchronous action processing end time.		
	Error Msg Info	Information about the job failure.		
	Error Stack Info	Technical information about the job failure. Contains error call stack and other error-related information.		
	Object Name	The name of the associated business object.		
	Start Time	Asynchronous action processing start time.		
	Status	Current status of the asynchronous job from the Apex Job table.		
	Submitter	The user who performed the action.		
	Submit Time	Asynchronous action processing submit time.		

Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Apttus Internal ID	Description
00100825	AWA-2371	Apttus Intelligent Workflow Approvals gave an error when you clicked My Approvals button. This issue was observed if there were no approval requests on the context object.
00103038	AWA-2783	For an approval request having multiple agreements, if you approved a single agreement, Intelligent Workflow and Approvals deleted all the approval reminders associated with the approval requests. This issue is now resolved. The reminder is deleted only for the approved agreement.

Known Issues

The following table list the known issues in this release.

Apttus Internal ID	Description
AWA-2814	When you submit approval requests, Apttus Intelligent Workflow Approvals sometime gives Unable_To_Lock_Row exception.
AWA-2850	Agreement Term Exception does not work with Assignee Type as Rule.

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Intelligent Workflow Approvals on Salesforce Summer 2020 Patch 1 Release Notes


About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Summer 2020 Patch 1 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*

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Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.


Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.1.0161.3 11.161.3
Conga CPQ Approvals (Required if you are using CPQ)	11.1.0018 11.18
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.93 1.93
Conga Contract Lifecycle Management (Required if you are using CPQ and Agreement Approvals)	11.0.0547 11.547
Conga Quote Management (Required if you are using CPQ Approvals)	10.1.0221 10.221
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	12.1.1787 12.1787
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	12.1.0332 12.332
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4


Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Custom Approvals (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

 Before installing or upgrading Apttus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Apttus Packages Dependency Matrix](#).

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge • Google Chrome <p>Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>

System Requirement	Minimum Supported Version
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #ccc; padding: 10px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

This release does not have any data model changes for Intelligent Workflow Approvals.

Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Apttus Internal ID	Description
00101084	AWA-2378	Apttus Intelligent Workflow Approvals incorrectly assigned the approval request to backup admin user instead of custom queue. This issue was observed for Line Item level approval requests.

Case Number	Apttus Internal ID	Description
00105488	AWA-2859	For Adhoc Approval processes, you could not see Document Versions while submitting an approval request with attachments.

Known Issues

The following table lists the known issues in this release.

Apttus Internal ID	Description
AWA-2814	When you submit approval requests, Apttus Intelligent Workflow Approvals sometime gives Unable_To_Lock_Row exception.
AWA-2850	Agreement Term Exception does not work with Assignee Type as Rule.

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For additional resources and support, please visit <https://community.conga.com>.

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Intelligent Workflow Approvals on Salesforce Summer 2020 Patch 3 Release Notes


About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Summer 2020 Patch 3 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*

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Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.


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Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4


Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Custom Approvals (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

 Before installing or upgrading Apttus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Apttus Packages Dependency Matrix](#).

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	Apttus supports the following browsers: <ul style="list-style-type: none"> • Microsoft Edge • Google Chrome Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice. <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;">  Internet Explorer is not supported. </div>

System Requirement	Minimum Supported Version
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

This release does not have any data model changes for Intelligent Workflow Approvals.

Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Apttus Internal ID	Description
N/A	AWA-2977	Apttus Intelligent Workflow Approvals gave an error when you tried to preview or submit approvals configured on Salesforce objects. Resolution: You need to create an Admin Entry for standard Salesforce object. For information on creating admin entries, refer to Setting up Admin Entries .
N/A	AWA-2979	Apttus Intelligent Workflow Approvals gave an error when you approved Quote Line Item approvals using the Approve button. The error was displayed even though the record was approved.
00103610	AWA-2983	You could not continue with the approval process for an agreement if the approval request was recalled and resubmitted.

Known Issues

The following table lists the known issues in this release.

Apttus Internal ID	Description
AWA-2814	When you submit approval requests, Apttus Intelligent Workflow Approvals sometime gives Unable_To_Lock_Row exception.
AWA-2850	Agreement Term Exception does not work with Assignee Type as Rule.

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DOC ID: IWASFSUM20P3RN20200921

Intelligent Workflow Approvals on Salesforce Summer 2020 Patch 4 Release Notes


About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Summer 2020 Patch 4 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release

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Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.


Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.1.0161.9 11.161.9
Conga Contract Lifecycle Management	11.0.0547 11.547
Conga CPQ Approvals (Required if you are using CPQ)	11.1.0018 11.18
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.93 1.93
Conga Quote Management (Required if you are using CPQ Approvals)	10.1.0221 10.221
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	12.1.1787 12.1787
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	12.1.0332 12.332
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4


Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Custom Approvals (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

 Before installing or upgrading Apttus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Apttus Packages Dependency Matrix](#).

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge • Google Chrome <p>Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>

System Requirement	Minimum Supported Version
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

This release does not have any data model changes for Intelligent Workflow Approvals.

Resolved Issues

The following table lists the issue resolved in this release.

Case Number	Apttus Internal ID	Description
00107256	AWA-2993	For rule-based approvals, the approval email did not contain the attachment file. This issue was observed if you had set Submission Comments Enabled as <i>true</i> .

Known Issues

The following table lists the known issues in this release.

Apttus Internal ID	Description
AWA-2814	When you submit approval requests, Apttus Intelligent Workflow Approvals sometime gives Unable_To_Lock_Row exception.
AWA-2850	Agreement Term Exception does not work with Assignee Type as Rule.

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DOC ID: IWASFSUM20P4RN20201006

Intelligent Workflow Approvals on Salesforce Summer 2020 Patch 5 Release Notes


About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Summer 2020 Patch 5 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release


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Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.


Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.1.0161.13 11.161.13
Conga Contract Lifecycle Management	11.0.0547 11.547
Conga CPQ Approvals (Required if you are using CPQ)	11.1.0018 11.18
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.93 1.93
Conga Quote Management (Required if you are using CPQ Approvals)	10.1.0221 10.221
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	12.1.1787 12.1787
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	12.1.0332 12.332
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4


Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Custom Approvals (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

 Before installing or upgrading Apttus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Apttus Packages Dependency Matrix](#).

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	Apttus supports the following browsers: <ul style="list-style-type: none"> • Microsoft Edge • Google Chrome Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice. <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;">  Internet Explorer is not supported. </div>

System Requirement	Minimum Supported Version
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #ccc; padding: 10px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

This release does not have any data model changes for Intelligent Workflow Approvals.

Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Apttus Internal ID	Description
00107853	AWA-3000	The content on My Approvals and Approvals Rule Manage UI overflowed and did not fit into a single view. The comment text was also replaced by ' '. This issue was observed when you had long textual comments with multiple approvers.

Case Number	Apttus Internal ID	Description
00107909	AWA-3001	For multi-tiered approval process, the approval request email contained attachment only for the first approver. The approval request email sent to the rest of the approvers did not contain email attachment.

Known Issues

The following table lists the known issues in this release.

Apttus Internal ID	Description
AWA-2814	When you submit approval requests, Apttus Intelligent Workflow Approvals sometime gives Unable_To_Lock_Row exception.
AWA-2850	Agreement Term Exception does not work with Assignee Type as Rule.

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Approvals Summer20.12.11 Release Notes

Conga Release Notes contain the following information about Approvals Summer20.12.11 Release:

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release

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Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.1.0161.19 11.161.19
Conga Contract Lifecycle Management	11.0.0547 11.547
Conga CPQ Approvals (Required if you are using CPQ)	11.1.0018 11.18
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.93 1.93
Conga Quote Management (Required if you are using CPQ Approvals)	10.1.0221 10.221
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	12.1.1787 12.1787
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	12.1.0332 12.332
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4
Conga Custom Approvals (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

i Before installing or upgrading Conga managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Managed Packages Dependency Matrix](#).

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Conga supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge Chromium • Google Chrome <p>Conga recommends the latest version of the browser for the best performance. Conga also recommends its customers to use Microsoft Edge Chromium as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p>⚠ Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #ccc; padding: 10px; margin-top: 10px;"> <p>i Conga recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Approvals](#) in the *Approvals Administrator Guide*.

New Features

There are no new features in this release. Refer to the documentation portal for new updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

There are no data model changes in this release.

Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Conga Internal ID	Description
00107540	AWA-2996	You could not approve or reject approvals requests in bulk using the <i>approveRequest</i> or <i>rejectRequest</i> API.
00104637	AWA-3014	Users CCed in the approval request email could incorrectly approve an approval request by replying to that email.
00108218	AWA-3035	When you previewed an approval request, Conga Approvals created unnecessary records in the Agreement Approval History.
00108305	AWA-3041	Approval comments were not displayed properly if the comment contained special characters.
00109014	AWA-3063	If you had set Consolidate Notifications as true, all the parallel approval requests were not assigned to the backup approver. Only the first approval request was assigned to the backup approver.

Case Number	Conga Internal ID	Description
00108857 / 00109540	AWA-3064/ AWA-3080	If you submitted multiline comments, Conga Approvals did not retain line breaks.
00109230	AWA-3068	If you had set Consolidate Notifications as true, all the sequential approval requests were not assigned to the backup approver. Only the last approval request was assigned to the backup approver.
00109257	AWA-3072	If you had set Consolidate Notifications as true, all the approval requests were not assigned to the delegated approver. Only one approval request was assigned to the delegated approver.
00109286	AWA-3073	Conga Approvals gave <i>Attempt to Dereference a null</i> error if you tried to approve an approval request from a related list. This issue was observed only for approval requests created before Summer 20 release.
00108619	AWA-3074	You could not recall an approval request if it contained Reminders from other Approvers. This issue was observed if you had set Bypass Sharing as <i>True</i> in Approval System Properties.

Known Issues

The following table list the known issues in this release.

Conga Internal ID	Description
AWA-2814	When you submit approval requests, Conga Approvals sometimes give <i>Unable_To_Lock_Row</i> exception.
AWA-2850	Agreement Term Exception does not work with Assignee Type as Rule.

Doc ID: IWASFSUM201211RN


Approvals Summer20.01.29 Release Notes

Conga Release Notes contain the following information about Approvals Summer20.01.29 Release:

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
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Packages



The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.1.0161.22 11.161.22
Conga Contract Lifecycle Management	11.0.0547 11.547
Conga CPQ Approvals (Required if you are using CPQ)	11.1.0018 11.18
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.93 1.93
Conga Quote Management (Required if you are using CPQ Approvals)	10.1.0221 10.221
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	12.1.1787 12.1787
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Conga Custom Approvals (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

i Before installing or upgrading Conga managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Managed Packages Dependency Matrix](#).

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Conga supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge Chromium • Google Chrome <p>Conga recommends the latest version of the browser for the best performance. Conga also recommends its customers to use Microsoft Edge Chromium as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Conga recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Approvals](#) in the *Approvals Administrator Guide*.

New Features

There are no new features in this release. Refer to the documentation portal for new updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

There are no data model changes in this release.

Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Conga Internal ID	Description
00101589	AWA-2767/ AWA-3144	If you were logged into Salesforce Org as a Delegate Approver, you did not see all the approver action buttons on the Approval Visualforce page.
00102799	AWA-2969	You could not access approval process records on the Opportunity object if you had enabled Einstein Opportunity Insights in your Salesforce Org.
00110011	AWA-3088	Before submitting an approval request, you could not see Backup or Delegate Approver names on the PreviewSubmitApprovals Visualforce page.
00104398	AWA-3134	Conga Approvals sent reminder emails even if you had recalled the approval request. This issue was observed if you had set Bypass Sharing as false in Approval System Properties.

Known Issues

The following table list the known issues in this release.

Conga Internal ID	Description
AWA-2814	When you submit approval requests, Conga Approvals sometimes give Unable_To_Lock_Row exception.
AWA-2850	Agreement Term Exception does not work with Assignee Type as Rule.

Doc ID: IWASFSUM200129RN


Approvals Summer20.03.12 Release Notes

Conga Release Notes contain the following information about Approvals Summer20.03.12 Release:

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release

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Packages



The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.1.0161.23 11.161.23
Conga Contract Lifecycle Management	11.0.0547 11.547
Conga CPQ Approvals (Required if you are using CPQ)	11.1.0018 11.18
Conga Base Library (Pre-requisite for Apttus Contract Management)	1.0.93 1.93
Conga Quote Management (Required if you are using CPQ Approvals)	10.1.0221 10.221
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	12.1.1787 12.1787
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	12.1.0332 12.332
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4
Conga Custom Approvals (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

i Before installing or upgrading Conga managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Managed Packages Dependency Matrix](#).

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Conga supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge Chromium • Google Chrome <p>Conga recommends the latest version of the browser for the best performance. Conga also recommends its customers to use Microsoft Edge Chromium as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Conga recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Approvals](#) in the *Approvals Administrator Guide*.

New Features

There are no new features in this release. Refer to the documentation portal for new updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

There are no data model changes in this release.

Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Conga Internal ID	Description
00111760	AWA-3152	Approvals emails sent to Ad-Hoc Approvers did not contain attachments. This issue was observed for Ad-Hoc Approvers added through the My Approvals page.

Known Issues

The following table list the known issues in this release.

Conga Internal ID	Description
AWA-2814	When you submit approval requests, Conga Approvals sometimes give Unable_To_Lock_Row exception.
AWA-2850	Agreement Term Exception does not work with Assignee Type as Rule.

Doc ID: AWASUM200312RN


Approvals Summer20.04.09 Release Notes

Conga Release Notes contain the following information about Approvals Summer20.04.09 Release:

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release

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Packages



The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.1.0161.25 11.161.25
Conga Contract Lifecycle Management	11.0.0547 11.547
Conga CPQ Approvals (Required if you are using CPQ)	11.1.0018 11.18
Conga Base Library (Pre-requisite for Apttus Contract Management)	1.0.93 1.93
Conga Quote Management (Required if you are using CPQ Approvals)	10.1.0221 10.221
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	12.1.1787 12.1787
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	12.1.0332 12.332
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4
Conga Custom Approvals (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

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System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Conga supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge Chromium • Google Chrome <p>Conga recommends the latest version of the browser for the best performance. Conga also recommends its customers to use Microsoft Edge Chromium as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Conga recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Approvals](#) in the *Approvals Administrator Guide*.

New Features

There are no new features in this release. Refer to the documentation portal for new updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

There are no data model changes in this release.

Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Conga Internal ID	Description
00111601	AWA-3146	Conga Approvals did not assign your approval requests to backup approver if your approval request contained sequential approvals and you had set Consolidate Approvals as <i>True</i> .
00111037	AWA-3182	If the approval request was approved by someone other than the approver, Conga Approvals did not save approval comments.

The following table lists the known issues resolved from the previous release.

Conga Internal ID	Description
AWA-2814	Conga Approvals sometimes displayed <i>Unable_To_Lock_Row</i> exception, while submitting approval requests.
AWA-2850	Agreement Term Exception did not work with Assignee Type as Rule.

Known Issues

There are no known issues in this release.

Doc ID: AWASUM200429RN


Approvals Summer20.04.23 Release Notes

Conga Release Notes contain the following information about Approvals Summer20.04.23 Release:

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
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Packages



The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.1.0161.26 11.161.26
Conga Contract Lifecycle Management	11.0.0547 11.547
Conga CPQ Approvals (Required if you are using CPQ)	11.1.0018 11.18
Conga Base Library (Pre-requisite for Apttus Contract Management)	1.0.93 1.93
Conga Quote Management (Required if you are using CPQ Approvals)	10.1.0221 10.221
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	12.1.1787 12.1787
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	12.1.0332 12.332
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4
Conga Custom Approvals (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

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System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Conga supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge Chromium • Google Chrome <p>Conga recommends the latest version of the browser for the best performance. Conga also recommends its customers to use Microsoft Edge Chromium as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Conga recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Approvals](#) in the *Approvals Administrator Guide*.

New Features

There are no new features in this release. Refer to the documentation portal for new updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

There are no data model changes in this release.

Resolved Issues

The following table lists the issue resolved in this release.

Case Number	Conga Internal ID	Description
00113016	AWA-3198	Approval Requests were not auto-selected on the My Approvals UI.

Known Issues

There are no known issues in this release.

Doc ID: AWASUM200423RN


Approvals Summer20.05.10 Release Notes

Conga Release Notes contain the following information about Approvals Summer20.05.10 Release:

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
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Packages



The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.1.0161.28 11.161.28
Conga Contract Lifecycle Management	11.0.0547 11.547
Conga CPQ Approvals (Required if you are using CPQ)	11.1.0018 11.18
Conga Base Library (Pre-requisite for Apttus Contract Management)	1.0.93 1.93
Conga Quote Management (Required if you are using CPQ Approvals)	10.1.0221 10.221
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	12.1.1787 12.1787
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	12.1.0332 12.332
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4
Conga Custom Approvals (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

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System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Conga supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge Chromium • Google Chrome <p>Conga recommends the latest version of the browser for the best performance. Conga also recommends its customers to use Microsoft Edge Chromium as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Conga recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Approvals](#) in the *Approvals Administrator Guide*.

New Features

There are no new features in this release. Refer to the documentation portal for new updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

There are no data model changes in this release.

Resolved Issues

The following table lists the issue resolved in this release.

Case Number	Conga Internal ID	Description
00113582	AWA-3269	<i>My Approvals UI</i> did not display the count of total Approval Requests.
00112537	AWA-3257/ AWA-3194	On <i>My Approvals UI</i> , you could click Approve, Reject, and Save Comment button even if no approval requests were selected. This issue is now resolved. Conga Approvals now displays a warning message instructing you to select an approval request.

Known Issues

There are no known issues in this release.

Doc ID: AWASUM200510RN


Approvals Summer20.05.27 Release Notes

Conga Release Notes contain the following information about Approvals Summer20.05.27 Release:

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
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Packages



The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.1.0161.30 11.161.30
Conga Contract Lifecycle Management	11.0.0547 11.547
Conga CPQ Approvals (Required if you are using CPQ)	11.1.0018 11.18
Conga Base Library (Pre-requisite for Apttus Contract Management)	1.0.93 1.93
Conga Quote Management (Required if you are using CPQ Approvals)	10.1.0221 10.221
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	12.1.1787 12.1787
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	12.1.0332 12.332
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4
Conga Custom Approvals (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

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System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Conga supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge Chromium • Google Chrome <p>Conga recommends the latest version of the browser for the best performance. Conga also recommends its customers to use Microsoft Edge Chromium as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Conga recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Approvals](#) in the *Approvals Administrator Guide*.

New Features

There are no new features in this release. Refer to the documentation portal for new updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

There are no data model changes in this release.

Resolved Issues

The following table lists the issue resolved in this release.

Case Number	Conga Internal ID	Description
00115546	AWA-3316	<p>Conga Approvals did not preview and trigger eligible approval requests for an approval rule entry containing more than 2000 agreements.</p> <p>This issue is now resolved. You can now preview and trigger eligible approval requests for an approval rule entry containing upto 4000 agreements.</p>

Known Issues

There are no known issues in this release.

DOC ID: AWASUM200527RN


Approvals Summer20.07.16 Release Notes

Conga Release Notes contain the following information about Approvals Summer20.07.16 Release:

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*


- [Packages](#): Lists packages that are required to upgrade to this release of the product
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- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
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Packages



The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.1.0161.31 11.161.31
Conga Contract Lifecycle Management	11.0.0547 11.547
Conga CPQ Approvals (Required if you are using CPQ)	11.1.0018 11.18
Conga Base Library (Pre-requisite for Apttus Contract Management)	1.0.93 1.93
Conga Quote Management (Required if you are using CPQ Approvals)	10.1.0221 10.221
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	12.1.1787 12.1787
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	12.1.0332 12.332
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4
Conga Custom Approvals (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

 Before installing or upgrading Conga managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Managed Packages Dependency Matrix](#).

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Conga supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge Chromium • Google Chrome <p>Conga recommends the latest version of the browser for the best performance. Conga also recommends its customers to use Microsoft Edge Chromium as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Conga recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Approvals](#) in the *Approvals Administrator Guide*.

New Features

There are no new features in this release. Refer to the documentation portal for new updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

This release does not contain any data model changes for Conga Approvals.

Resolved Issues

The following table lists the issue resolved in this release.

Case Number	Conga Internal ID	Description
00117348	AWA-3405	Incorrect validation rule error message was displayed while approving or rejecting an Approval Request that satisfied the Salesforce Validation Rule.

Known Issues

There are no known issues in this release.

DOC ID: IWASUM200716RN


Approvals Summer20.08.02 Release Notes

Conga Release Notes contain the following information about Approvals Summer20.08.02 Release:

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
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- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
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Packages



The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.1.0161.32 11.161.32
Conga Contract Lifecycle Management	11.0.0547 11.547
Conga CPQ Approvals (Required if you are using CPQ)	11.1.0018 11.18
Conga Base Library (Pre-requisite for Apttus Contract Management)	1.0.93 1.93
Conga Quote Management (Required if you are using CPQ Approvals)	10.1.0221 10.221
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	12.1.1787 12.1787
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	12.1.0332 12.332
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4
Conga Custom Approvals (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

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System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Conga supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge Chromium • Google Chrome <p>Conga recommends the latest version of the browser for the best performance. Conga also recommends its customers to use Microsoft Edge Chromium as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Conga recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Approvals](#) in the *Approvals Administrator Guide*.

New Features

There are no new features in this release. Refer to the documentation portal for new updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

This release does not contain any data model changes for Conga Approvals.

Resolved Issues

The following table lists the issue resolved in this release.

Case Number	Conga Internal ID	Description
00117995	AWA-3432	After reassigning an approval request from the My Approvals page, the Return, Approve, Reject, and Save a Comment buttons were visible. Only the Return button should be visible.

Known Issues

There are no known issues in this release.

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