

APTTUS[®]

Intelligent Workflow Approvals on Salesforce Winter 2018 Release

Notes

12/07/2018

Table of Contents

About Release Notes.....	3
Packages	4
System Requirements and Supported Platforms.....	5
New Features.....	6
Ability to Optionally Skip Unresolved Approver from the List of Sequential Approvers.....	6
Enhancements.....	7
Data Model Changes.....	8
Resolved Issues	9
Known Issues.....	10
Apttus Copyright Disclaimer	11

About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Winter 2018 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Winter 2018 Administrator Guide* or
- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Winter 2018 SOAP API Reference Guide*

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release

i This documentation may contain descriptions of software features that are optional and for which you may not have purchased a license. As a result, your specific software solution and/or implementation may differ from those described in this document. Please contact your CSM or AE for information on your specific features and licensing.



Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

Product	Latest Certified Version <i>Version Name / Version Number</i>
Apttus Approvals Management (New)	9.0.0016 9.16
Apttus CPQ Approvals Management (New) (Required if you are using CPQ)	9.0.0007 9.7
Apttus Contract Management (New) (Required if you are using CPQ and Agreement Approvals)	9.3.0432 9.432
Apttus Proposal Management (New) (Required if you are using CPQ Approvals)	8.5.0177 8.177
Apttus Configuration & Pricing (New) (Required if you are using CPQ Approvals)	10.6.1403 10.1403
403Apttus Quote/Proposal Configuration Integration (New) (Required if you are using CPQ and Proposal management)	10.2.0263 10.263
Apttus Contract-Configuration Integration (New) (Required if you are using CLM)	10.1.0103 10.103
Apttus Quote/Proposal Approvals Management (Required if you are using Proposal Management)	6.5.0003 6.3
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/ Custom Objects)	1.0

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge • Google Chrome <p>Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #f0e68c; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #c0c0c0; padding: 5px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrade Information](#) in Intelligent Workflow Approvals Administrator Guide.

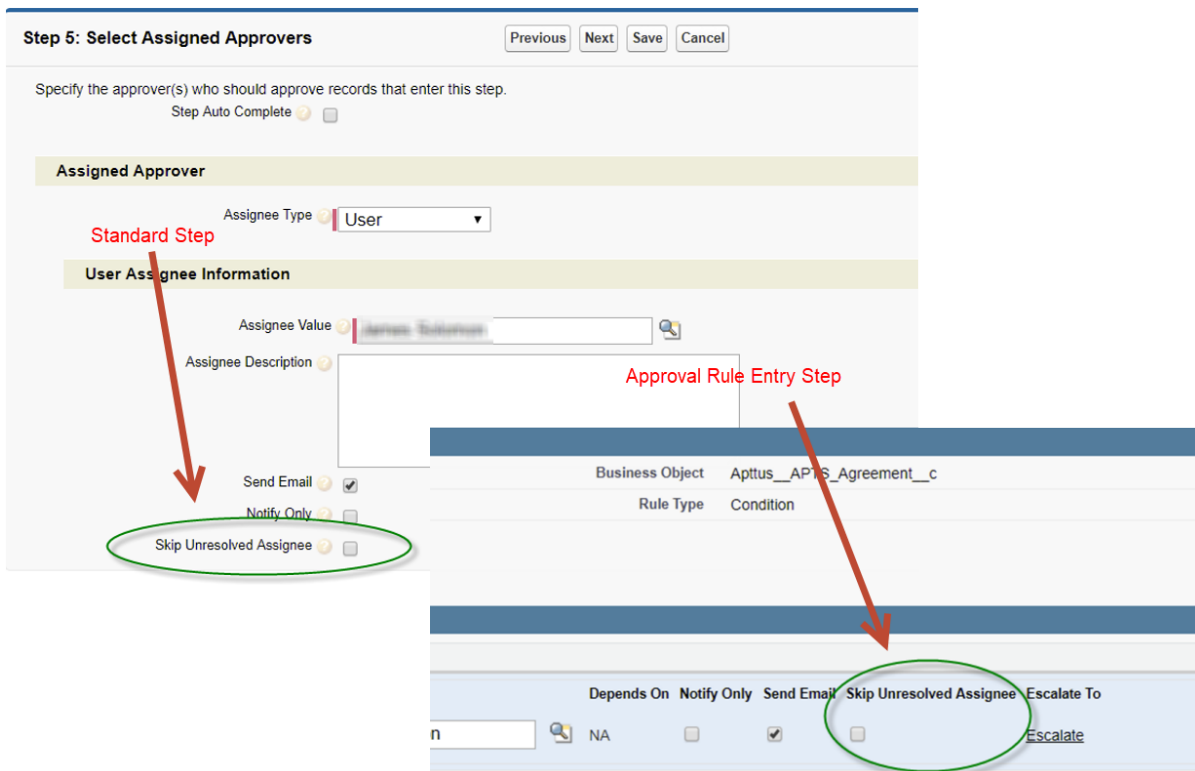
New Features

The following feature is new to Intelligent Workflow Approvals in this release.

- Ability to Optionally Skip Unresolved Approver from the List of Sequential Approvers

Ability to Optionally Skip Unresolved Approver from the List of Sequential Approvers

As an Approvals admin, you can now optionally skip an unresolved approver from the list of sequential approvers. To achieve this, a new field has been introduced **Skip Unresolved Assignee**.



Get Started

For details on how to optionally skip unresolved approver, refer to [Configuring CPQ Approval Workflow](#) in *Intelligent Workflow Approvals on Salesforce Winter 2018 Administrator Guide*.

Enhancements

This release does not have any enhancements for Intelligent Workflow Approvals.

Data Model Changes

This release does not have any data model changes for Intelligent Workflow Approvals.

Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Apttus Internal ID	Description
N/A	AWA-1841	System displayed insufficient privileges error while creating or editing approvals steps.
N/A	AWA-1844	Clicking the Assigned To link opened the queue in Salesforce Classic view instead of Lightning view.
CAS-05239-S6J7R5	AWA-1848	In an approval request, Assigned To field displays inconsistently. At places it appeared as First Name and Last Name and at various places it appeared as Last Name and First Name.
CAS-06206-Q2B3W9	AWA-1849	Reassignment email not sent to the Backup Approver, even though Approval request displayed reassigned to the Backup Approver on the Agreement Detail Screen.
N/A	AWA-1864	In an approval request, clicking the Approve or Reject button displayed URL does not exist error.
N/A	AWA-1865	The Quote status and Reconfiguration (Product Configuration) was not displayed correctly, after recalling Approvals.
N/A	AWA-1866	Clicking on the Return to Cart button on the Approvals page for a quote opened a new tab.
N/A	AWA-1873	File upload failed when trying to upload files from the desktop.
N/A	AWA-1877	My Approvals button was not working from the Sales Console in Salesforce lightning mode.
N/A	AWA-1879	Preview and Submit Approvals button was not working from the Sales Console in Salesforce lightning mode.

Known Issues

The following table provides the cumulative list of known issues up to this release.

Aptus Internal ID	Issue
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1605	Approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.
AWA-1651	When you approve 41 requests simultaneously from the My Approvals page, the approval request takes time and the page hangs.

Apttus Copyright Disclaimer

Copyright © 2018 Apttus Corporation (“Apttus”) and/or its affiliates. All rights reserved.

No part of this document, or any information linked to or referenced herein, may be reproduced, distributed, or transmitted in any form or by any means, including photocopying, recording, or other electronic or mechanical methods, without the prior written consent of Apttus. All information contained herein is subject to change without notice and is not warranted to be error free.

This document may describe certain features and functionality of software that Apttus makes available for use under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not, in any form, or by any means, use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part of the software. Reverse engineering, disassembly, decompilation of, or the creation of derivative work(s) from, the software is strictly prohibited. Additionally, this document may contain descriptions of software modules that are optional and for which you may not have purchased a license. As a result, your specific software solution and/or implementation may differ from those described in this document.

U.S. GOVERNMENT END USERS: Apttus software, including any operating system(s), integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are “commercial computer software” pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

Neither the software nor the documentation were developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Apttus and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Apttus and X-Author are registered trademarks of Apttus and/or its affiliates.

The documentation and/or software may provide links to Web sites and access to content, products, and services from third parties. Apttus is not responsible for the availability of, or any content provided by third parties. You bear all risks associated with the use of such content. If you choose to purchase any products or services from a third party, the relationship is directly between you and the third party. Apttus is not responsible for: (a) the quality of third-party products or services; or (b) fulfilling any of the terms of the agreement with the third party, including delivery of products or services and warranty obligations related to purchased products or services. Apttus is not responsible for any loss or damage of any sort that you may incur from dealing with any third party.

For additional resources and support, please visit <https://community.apttus.com>.

DOC ID: IWASFWIN18RN20181207