



Intelligent Workflow Approvals on Salesforce Spring 2020 Patch 9 Release Notes



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About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Spring 2020 Patch 9 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide* or
 - [What's new](#) in *Intelligent Workflow Approvals on Salesforce Spring 2020 SOAP API Reference Guide*
- [Packages](#): Lists packages that are required to upgrade to this release of the product
 - [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
 - [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
 - [Enhancements](#): Provides high-level descriptions of enhancements to existing features
 - [Data Model Changes](#): Lists changes to the data model
 - [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
 - [Known Issues](#): Lists known issues that are applicable in this release


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Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.



| Product | Latest Certified Version <i>Version Name / Version Number</i> |
|--|--|
| Conga Approvals (New) | 11.0.0115.8 11.115.8 |
| Conga Contract Lifecycle Management | 11.0.0518 11.518 |
| Conga CPQ Approvals (Required if you are using CPQ) | 11.0.0016 11.16 |
| Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management) | 1.0.38 1.38 |
| Conga Quote Management (Required if you are using CPQ Approvals) | 8.5.0177 8.177 |
| Conga Configuration & Pricing (Required if you are using CPQ Approvals) | 11.0.1552 11.1552 |
| Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management) | 10.2.0263 10.263 |
| Conga CLM Configuration Integration (Required if you are using CLM) | 10.1.0103 10.103 |
| Conga Quote Approvals (Required if you are using Proposal Management) | 6.5.0004 6.4 |

| Product | Latest Certified Version <i>Version Name / Version Number</i> |
|--|--|
| Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects) | 1.0 |

 Before installing or upgrading Apttus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Packages Dependency Matrix](#).

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

| System Requirement | Minimum Supported Version |
|--------------------|---|
| Operating System | Standard Salesforce.com requirements. See Salesforce PDF . |
| Browser | <p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge • Google Chrome <p>Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div> |
| Microsoft Office | <ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div> |

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for new updates.

Enhancements

There are no new enhancements in this release.

Data Model Changes

There are no data model changes in this release for Intelligent Workflow Approvals.

Resolved Issues

The following table lists the issue resolved in this release.

| Case Number | Apttus Internal ID | Description |
|-------------|--------------------|--|
| 00106420 | AWA-2974 | For approval requests with auto-escalations, Apttus Intelligent Workflow Approvals incorrectly reassigned the approval request to the Backup Admin User instead of the original approver. The approval request was also reassigned without waiting for the time configured in the Approval Rule. |
| 00103309 | AWA-2867 | The content on My Approvals and Approvals Rule Manage UI overflowed and did not fit into a single view. This issue was observed when you had long textual comments with multiple approvers. |

Known Issues

The following table provides the cumulative list of known issues up to this release.

| Apttus Internal ID | Issue |
|--------------------|---|
| AWA-1368 | When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab. |
| AWA-1605 | Approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field. |

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DOC ID: IWASFSPR20P9RN20200921