



Intelligent Workflow Approvals on Salesforce Summer 2020 Patch 4 Release Notes



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About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Summer 2020 Patch 4 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
 - [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*
- [Packages](#): Lists packages that are required to upgrade to this release of the product
 - [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
 - [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
 - [Enhancements](#): Provides high-level descriptions of enhancements to existing features
 - [Data Model Changes](#): Lists changes to the data model
 - [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
 - [Known Issues](#): Lists known issues that are applicable in this release


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Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.



| Product | Latest Certified Version <i>Version Name / Version Number</i> |
|--|--|
| Conga Approvals (New) | 11.1.0161.9 11.161.9 |
| Conga Contract Lifecycle Management | 11.0.0547 11.547 |
| Conga CPQ Approvals (Required if you are using CPQ) | 11.1.0018 11.18 |
| Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management) | 1.0.93 1.93 |
| Conga Quote Management (Required if you are using CPQ Approvals) | 10.1.0221 10.221 |
| Conga Configuration & Pricing (Required if you are using CPQ Approvals) | 12.1.1787 12.1787 |
| Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management) | 12.1.0332 12.332 |
| Conga CLM Configuration Integration (Required if you are using CLM) | 10.1.0103 10.103 |
| Conga Quote Approvals (Required if you are using Proposal Management) | 6.5.0004 6.4 |

| Product | Latest Certified Version <i>Version Name / Version Number</i> |
|--|--|
| Conga Custom Approvals (Required if you are using Apptus Objects or other Salesforce Standard/Custom Objects) | 1.0 |

 Before installing or upgrading Apptus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Apptus Packages Dependency Matrix](#).

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

| System Requirement | Minimum Supported Version |
|--------------------|---|
| Operating System | Standard Salesforce.com requirements. See Salesforce PDF . |
| Browser | <p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge • Google Chrome <p>Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div> |
| Microsoft Office | <ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div> |

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

This release does not have any data model changes for Intelligent Workflow Approvals.

Resolved Issues

The following table lists the issue resolved in this release.

| Case Number | Apttus Internal ID | Description |
|-------------|--------------------|--|
| 00107256 | AWA-2993 | For rule-based approvals, the approval email did not contain the attachment file. This issue was observed if you had set Submission Comments Enabled as <i>true</i> . |

Known Issues

The following table lists the known issues in this release.

| Apttus Internal ID | Description |
|--------------------|---|
| AWA-2814 | When you submit approval requests, Apttus Intelligent Workflow Approvals sometime gives Unable_To_Lock_Row exception. |
| AWA-2850 | Agreement Term Exception does not work with Assignee Type as Rule. |

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