



# Intelligent Workflow Approvals on Salesforce Summer 2020 Patch 5 Release Notes



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# About Release Notes

Apttus Release Notes contain the following information about Intelligent Workflow Approvals Summer 2020 Patch 5 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
  - [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*
- [Packages](#): Lists packages that are required to upgrade to this release of the product
  - [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
  - [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
  - [Enhancements](#): Provides high-level descriptions of enhancements to existing features
  - [Data Model Changes](#): Lists changes to the data model
  - [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
  - [Known Issues](#): Lists known issues that are applicable in this release


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# Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.



Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals <b>(New)</b>	11.1.0161.13   11.161.13
Conga Contract Lifecycle Management	11.0.0547   11.547
Conga CPQ Approvals (Required if you are using CPQ)	11.1.0018   11.18
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.93   1.93
Conga Quote Management (Required if you are using CPQ Approvals)	10.1.0221   10.221
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	12.1.1787   12.1787
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	12.1.0332   12.332
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103   10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004   6.4

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Custom Approvals (Required if you are using Apptus Objects or other Salesforce Standard/Custom Objects)	1.0

 Before installing or upgrading Apptus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Apptus Packages Dependency Matrix](#).

# System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard <a href="#">Salesforce.com</a> requirements. See <a href="#">Salesforce PDF</a> .
Browser	<p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> <li>• Microsoft Edge</li> <li>• Google Chrome</li> </ul> <p>Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> <li>• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999)</li> <li>• Microsoft Word 2010 (32 bit &amp; 64 bit)</li> </ul> <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Apttus recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

## Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

## New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for updates.

# Enhancements

There are no enhancements in this release.



# Data Model Changes

This release does not have any data model changes for Intelligent Workflow Approvals.

## Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Apttus Internal ID	Description
00107853	AWA-3000	The content on My Approvals and Approvals Rule Manage UI overflowed and did not fit into a single view. The comment text was also replaced by '</br>'. This issue was observed when you had long textual comments with multiple approvers.
00107909	AWA-3001	For multi-tiered approval process, the approval request email contained attachment only for the first approver. The approval request email sent to the rest of the approvers did not contain email attachment.

# Known Issues

The following table lists the known issues in this release.

Apttus Internal ID	Description
AWA-2814	When you submit approval requests, Apttus Intelligent Workflow Approvals sometime gives Unable_To_Lock_Row exception.
AWA-2850	Agreement Term Exception does not work with Assignee Type as Rule.

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