



Intelligent Workflow Approvals

Spring20.11.20 Release Notes



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This Release Note contains the following information about Intelligent Workflow Approvals Spring20.11.20 Release.

For more information on new features, enhancements, and document improvements refer to

- [What's new in Intelligent Workflow Approvals on Salesforce Spring 2020 Administrator Guide](#) or
- [What's new in Intelligent Workflow Approvals on Salesforce Spring 2020 SOAP API Reference Guide](#)

- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release


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Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.



Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals (New)	11.0.0115.16 11.115.16
Conga Contract Lifecycle Management	11.0.0518 11.518
Conga CPQ Approvals (Required if you are using CPQ)	11.0.0016 11.16
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.38 1.38
Conga Quote Management (Required if you are using CPQ Approvals)	8.5.0177 8.177
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	11.0.1552 11.1552
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	10.2.0263 10.263
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103 10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004 6.4

Product	Latest Certified Version <i>Version Name / Version Number</i>
Apttus Custom Approvals Management (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

 Before installing or upgrading managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Packages Dependency Matrix](#).

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Intelligent Workflow Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard Salesforce.com requirements. See Salesforce PDF .
Browser	<p>Conga supports the following browsers:</p> <ul style="list-style-type: none"> • Microsoft Edge • Google Chrome <p>Conga recommends the latest version of the browser for the best performance. Conga also recommends its customers to use Microsoft Edge as the browser of choice.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Conga recommends the usage of the latest Microsoft Office Suite for the best performance.</p> </div>

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Intelligent Workflow Approvals](#) in the *Intelligent Workflow Approvals Administrator Guide*.

New Features

There are no new features in this release. Keep checking the Conga Documentation Portal for new updates.

Enhancements

There are no new enhancements in this release.

Data Model Changes

There are no data model changes in this release for Intelligent Workflow Approvals.

Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Conga Internal ID	Description
00108857	AWA-3064	Multiple lines in Submission Comments with line breaks were not displayed correctly.
00108305	AWA-3041	If you added special characters in comments when submitting an approval request, the special characters were displayed incorrectly when you click Submit/Review Approvals.

Known Issues

The following table provides the cumulative list of known issues up to this release.

Conga Internal ID	Issue
AWA-1368	When the same user is assigned as a Backup Admin to an approver and as a parallel Ad hoc approver, the approval request is shown in both the My Approvals tab as well as in the Take Ownership tab.
AWA-1605	The approval Request page is distorted when multiple Delegate IDs are stored in the Delegate Approvers Field.

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