



# Approvals Summer20.12.11 Release Notes




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Conga Release Notes contain the following information about Approvals Summer20.12.11 Release:

For more information on new features, enhancements, and document improvements refer to

- [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 Administrator Guide* or
  - [What's new](#) in *Intelligent Workflow Approvals on Salesforce Summer 2020 SOAP API Reference Guide*
- [Packages](#): Lists packages that are required to upgrade to this release of the product
  - [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
  - [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
  - [Enhancements](#): Provides high-level descriptions of enhancements to existing features
  - [Data Model Changes](#): Lists changes to the data model
  - [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
  - [Known Issues](#): Lists known issues that are applicable in this release


 This documentation may contain descriptions of software features that are optional and for which you may not have purchased a license. As a result, your specific software solution and/or implementation may differ from those described in this document. Please contact your CSM or AE for information on your specific features and licensing.

## Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.



Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Approvals <b>(New)</b>	11.1.0161.19   11.161.19
Conga Contract Lifecycle Management	11.0.0547   11.547
Conga CPQ Approvals (Required if you are using CPQ)	11.1.0018   11.18
Conga Base Library (Pre-requisite for Conga Contract Lifecycle Management)	1.0.93   1.93
Conga Quote Management (Required if you are using CPQ Approvals)	10.1.0221   10.221
Conga Configuration & Pricing (Required if you are using CPQ Approvals)	12.1.1787   12.1787
Conga Quote Configuration Integration (Required if you are using CPQ and Proposal management)	12.1.0332   12.332
Conga CLM Configuration Integration (Required if you are using CLM)	10.1.0103   10.103
Conga Quote Approvals (Required if you are using Proposal Management)	6.5.0004   6.4

Product	Latest Certified Version <i>Version Name / Version Number</i>
Conga Custom Approvals (Required if you are using Apttus Objects or other Salesforce Standard/Custom Objects)	1.0

 Before installing or upgrading Conga managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at [Managed Packages Dependency Matrix](#).

# System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Approvals.

System Requirement	Minimum Supported Version
Operating System	Standard <a href="#">Salesforce.com</a> requirements. See <a href="#">Salesforce PDF</a> .
Browser	<p>Conga supports the following browsers:</p> <ul style="list-style-type: none"> <li>• Microsoft Edge Chromium</li> <li>• Google Chrome</li> </ul> <p>Conga recommends the latest version of the browser for the best performance. Conga also recommends its customers to use Microsoft Edge Chromium as the browser of choice.</p> <div style="border: 1px solid #f0e68c; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> <li>• Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number has to be greater than 12.0.6520.4999)</li> <li>• Microsoft Word 2010 (32 bit &amp; 64 bit)</li> </ul> <div style="border: 1px solid #c0c0c0; padding: 5px; margin-top: 10px;"> <p> Conga recommends usage of the latest Microsoft Office Suite for the best performance.</p> </div>

## Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see [Upgrading Approvals](#) in the *Approvals Administrator Guide*.

## New Features

There are no new features in this release. Refer to the documentation portal for new updates.

# Enhancements

There are no enhancements in this release.



# Data Model Changes

There are no data model changes in this release.

## Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Conga Internal ID	Description
00107540	AWA-2996	You could not approve or reject approvals requests in bulk using the <i>approveRequest</i> or <i>rejectRequest</i> API.
00104637	AWA-3014	Users CCed in the approval request email could incorrectly approve an approval request by replying to that email.
00108218	AWA-3035	When you previewed an approval request, Conga Approvals created unnecessary records in the Agreement Approval History.
00108305	AWA-3041	Approval comments were not displayed properly if the comment contained special characters.
00109014	AWA-3063	If you had set Consolidate Notifications as true, all the parallel approval requests were not assigned to the backup approver. Only the first approval request was assigned to the backup approver.
00108857 / 00109540	AWA-3064/ AWA-3080	If you submitted multiline comments, Conga Approvals did not retain line breaks.
00109230	AWA-3068	If you had set Consolidate Notifications as true, all the sequential approval requests were not assigned to the backup approver. Only the last approval request was assigned to the backup approver.
00109257	AWA-3072	If you had set Consolidate Notifications as true, all the approval requests were not assigned to the delegated approver. Only one approval request was assigned to the delegated approver.
00109286	AWA-3073	Conga Approvals gave <i>Attempt to Dereference a null</i> error if you tried to approve an approval request from a related list. This issue was observed only for approval requests created before Summer 20 release.

Case Number	Conga Internal ID	Description
00108619	AWA-3074	You could not recall an approval request if it contained Reminders from other Approvers. This issue was observed if you had set <b>Bypass Sharing</b> as <i>True</i> in Approval System Properties.

## Known Issues

The following table list the known issues in this release.

Conga Internal ID	Description
AWA-2814	When you submit approval requests, Conga Approvals sometimes give Unable_To_Lock_Row exception.
AWA-2850	Agreement Term Exception does not work with Assignee Type as Rule.

Doc ID: IWASFSUM201211RN