

Digital Commerce on Salesforce Spring

2020 Release Notes

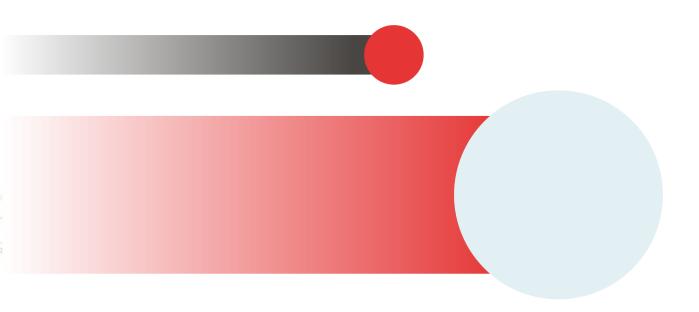


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About Release Notes

Apttus Release Notes contain the following information about Digital Commerce Spring 2020 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- What's new in Digital Commerce on Salesforce Spring 2020 Implementation and Deployment Guide.
- What's new in Digital Commerce on Salesforce Spring 2020 User Guide.
- What's new in Digital Commerce on Salesforce Spring 2020 REST API Guide.
- Packages: Lists packages that are required to upgrade to this release of the product
- System Requirements and Supported Platforms: Lists requirements and recommendations for installing this release
- New Features: Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- Enhancements: Provides high-level descriptions of enhancements to existing features
- Data Model Changes: Lists changes to the data model
- Resolved Issues: Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- Known Issues: Lists known issues that are applicable in this release
- This documentation may contain descriptions of software features that are optional and for which you may not have purchased a license. As a result, your specific software solution and/or implementation may differ from those described in this document. Please contact your CSM or AE for information on your specific features and licensing.

Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

| Product | Latest Certified Version |
|--|-------------------------------|
| | Version Name Version Number |
| Conga Contract Lifecycle Management | 9.3.0432.5 9.432.5 |
| Conga Digital Commerce (New) | 4.0.52 4.52 |
| | Spring 2020 |
| Conga Digital Commerce SDK (New) | 2001.0.125 (2001) |
| Conga Quote Management (New) | 9.2.0206 9.206 |
| Conga Base Library (New) | 1.0.36 1.36 |
| (Pre-requisite for Installing Conga Configuration & Pricing) | |
| Conga Configuration & Pricing (New) | 12.0.1715 12.1715 |
| Conga Quote Configuration Integration (New) | 11.2.0312 11.312 |
| Conga CPQ Setup | 11.1.39 11.39 |
| Conga CPQ API (New) | 12.0.0099 12.99 |
| Conga Promotions | 1.0.0000 1.0 |
| (Required if you are using Promotions) | |
| Conga Quote -Asset Integration | 6.5.0014 6.14 |
| (Required if you are using Assets Based Ordering) | |
| Conga Order Management | 1.0.0000 1.0 |
| (Required only if Partner Commerce package is installed) | |

| Product | Latest Certified Version Version Name Version Number |
|---------------|---|
| Conga Billing | 5.1.0158 5.158 |
| | 1 |

(i) Before installing or upgrading Apttus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at Packages Dependency Matrix.

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Digital Commerce.

| System Requireme nt | Minimum Supported Version |
|---------------------------|---|
| Operating System | Standard Salesforce.com requirements. See Salesforce PDF. |
| Browser | Apttus supports the following browsers: Microsoft Edge Google Chrome Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice. |
| | Internet Explorer is not supported. |

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see Upgrading Digital Commerce to in Digital Commerce on Salesforce Implementation and Deployment Guide.

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New Features

The following features are new to Digital Commerce in this release.

Headless Digital Commerce REST APIs

Headless Digital Commerce REST APIs

Introducing Headless Digital Commerce "service" that enables rapid experience-first commerce development and web applications. REST APIs allows your front-ends to interface with core e-commerce functionality like cart, checkout, as well as provides data object access to entities like product, product configurations, storefront and more.

Get Started

For details on E-Commerce REST APIs, refer CPQ REST API in *Digital Commerce on* Salesforce Spring 2020 REST API Guide.

Enhancements

The following section describes existing features that are changed (or are no longer supported) in this release.

- Updated Standard Table and Chart Components in Asset-Based Ordering
 - Updated Cart List Page
 - Ability to Hide Option Groups and Options
 - Support for Modifying Option Groups and Options Within a Bundle Configuration
 - Support for Required Checkbox for Options
 - Updates to Guest User Activity Due to Salesforce Critical Update
 - Sequencing Support for Options, Attributes, Attributes Groups, and Option Groups

Updated Standard Table and Chart Components in Asset-Based Ordering

The Installed Products page is updated to use the standard table and chart components from the elements library. You can view the *Assets By Price Type* and *Asset Amounts By Price Type* charts on the Installed Product page.

The Installed Product page can show the entire inventory of your assets; therefore, you can use the following filters available on the page to find a particular asset:

- Days to Renew
- Price Type
- Asset Action
- Product Family
- Advanced Filters (\mathbf{T})
- Search Assets (<u>Search</u> Q)

You can also use a combination of filters to refine your asset list.

Get Started

For details on the standard table and chart component update, refer to Managing Assets in *Digital Commerce on Salesforce Spring 2020 User Guide*.

Updated Cart List Page

The cart list page is updated to use the standard table component instead of a custom table.

You can see the cart details after logging into Digital Commerce. The Carts home page or My Carts page lists all carts that you have created for the selected account. The cart list page shows the carts with the following details:

- Configuration Name
- Created Date
- Number of Items
- Is Active
- Total Amount
- Status

From the My Carts page, you can:

- Create a cart
- Search a cart
- Delete a cart
- $\cdot\,$ Set a cart as active
- Sort the cart list
- Set pagination

Get Started

For details on validation constraint rules, refer to Managing the Cart in *Digital Commerce* on Salesforce Winter 2019 User Guide.

Ability to Hide Option Groups and Options

You can now completely hide an option group and the options within it from the user interface.

- Select the **Is Hidden** flag from the Option Group Configuration page to hide option groups.
- Use the exclusion type constraint rules to hide excluded options from the list. You must set up the Action Intent as Hide in the Constraint Rule Action.

Get Started

For details on hiding option groups and options, refer to Product Configuration in *Digital Commerce on Salesforce Spring 2020 User Guide*.

Support for Modifying Option Groups and Options Within a Bundle Configuration

In a Bundle configuration, from the Option Group configuration, you can now select the **Modifiable Type** setting with values Fixed and Variable.

- Selecting Variable enables you to change the quantity of the option products while configuring the product.
- Selecting Fixed restricts you from changing the quantity of the option products inside the parent option group.

Setting the Modifiable Type setting to Fixed or Variable impacts only on immediate options. There is no impact on the sub-option groups. You must set the modifiable type setting on each option group level. This also overrides the minimum and maximum validation.

Get Started

For details on using the Modifiable Type setting, refer to Product Configuration in *Digital Commerce on Salesforce Spring 2020 User Guide*.

Support for Required Checkbox for Options

With this release, when you select the **Required** flag for an option product in CPQ, it is considered in Digital Commerce. When you select the **Required** checkbox, it is selected by default in the configuration.

If there is a minimum quantity of 0 specified on the required option, the minimum quantity is ignored. The default quantity is 1 and you cannot change the quantity to 0.

Get Started

For details on using required checkbox for options, refer to Product Configuration in *Digital Commerce on Salesforce Spring 2020 User Guide*.

Updates to Guest User Activity Due to Salesforce Critical Update

Salesforce released a new patch that restricts Guest User Access. Apttus has enhanced the Digital Commerce SDK to consider guest created carts. To enable guest user flows, a new Secure guest user record access flag is introduced. By default, this flag is turned off in the sharing settings preventing the guest user to add products to the cart. The **Add to Cart** button is disabled.

Get Started

For details on the new feature flag, refer to Managing Permissions for Secure Guest User Access to Storefront in *Digital Commerce on Salesforce Spring 2020 Implementation and Deployment Guid*e.

Sequencing Support for Options, Attributes, Attributes Groups, and Option Groups

The product configuration page now displays Attributes, Options, Options Groups, and Attribute Groups in a proper sequence leveraging CPQ metadata information.

The Option Group sequence ONLY considers the root sequence field available in Salesforce. The option groups are displayed sequentially, irrespective of the current option group level.

The option groups at the root level are displayed similar to the one's in Apttus CPQ. However, option groups that are not at the root level are arranged as per the value of its corresponding root sequence field. Example: Lesser the value, higher the sequential position in the product configuration user interface.

Data Model Changes

The following objects and fields are introduced to or changed in the system or data model in this release.

The System/User indicates whether the field is used by the System only (System), or if the field may be used for integration updates (User). The below given all fields are consumed by Users and updated by System.

| Objec t | Fields | Description | System /User | New/ Change d |
|-----------------|----------------|-----------------------------|-----------------|---------------------|
| Storefr onts | | | | Change d |
| | Guest Username | Email ID of the guest user. | User | New |
| | Guest Password | Password of the guest user. | User | New |

Resolved Issues

The following table lists the known issues resolved from the previous release.

| Apttus Internal ID | Description |
|-----------------------|--|
| DC-3833 | After auto promotion was applied and removed, manual promotion was not applied. |
| DC-3586 | Manual promotion was not automatically removed when you updated the product quantity when the promotion criteria was no longer fulfilled. This happened specifically when there was only one manual promotion applied. |

Known Issues

There are no known issues in this release.

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Digital Commerce on Salesforce Spring 2020 Patch 4 Release Notes

About Release Notes

Apttus Release Notes contain the following information about Digital Commerce Spring 2020 Patch 4 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- What's new in Digital Commerce on Salesforce Spring 2020 Implementation and Deployment Guide.
- What's new in Digital Commerce on Salesforce Spring 2020 User Guide.
- What's new in Digital Commerce on Salesforce Spring 2020 REST API Guide.
- Packages: Lists packages that are required to upgrade to this release of the product
- System Requirements and Supported Platforms: Lists requirements and recommendations for installing this release
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Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

| Product | Latest Certified Version |
|--|-------------------------------|
| | Version Name Version Number |
| Conga Contract Lifecycle Management | 9.3.0432.5 9.432.5 |
| Conga Digital Commerce (New) | 4.0.52.5 4.52.5 |
| | Spring 2020 Patch 4 |
| Conga Digital Commerce SDK (New) | 2001.1.34 (2001) |
| Conga Quote Management | 9.2.0206 9.206 |
| Conga Base Library | 1.0.36 1.36 |
| (Pre-requisite for Installing Conga Configuration & Pricing) | |
| Conga Configuration & Pricing | 12.0.1715 12.1715 |
| Conga Quote Configuration Integration | 11.2.0312 11.312 |
| Conga CPQ Setup | 11.1.39 11.39 |
| Conga CPQ API | 12.0.0099 12.99 |
| Conga Promotions | 1.0.0000 1.0 |
| (Required if you are using Promotions) | |
| Conga Quote -Asset Integration | 6.5.0014 6.14 |
| (Required if you are using Assets Based Ordering) | |
| Conga Order Management | 1.0.0000 1.0 |
| (Required only if Partner Commerce package is installed) | |

| Product | Latest Certified Version Version Name Version Number |
|---------------|---|
| Conga Billing | 5.1.0158 5.158 |

(i) Before installing or upgrading Apttus managed packages, you must review the dependency matrix for each managed package. You can refer to the package dependency matrix at Packages Dependency Matrix.

System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Digital Commerce.

| System Requireme nt | Minimum Supported Version |
|---------------------------|---|
| Operating System | Standard Salesforce.com requirements. See Salesforce PDF. |
| Browser | Apttus supports the following browsers: Microsoft Edge Google Chrome Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice. A Internet Explorer is not supported. |

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see Upgrading Digital Commerce to in *Digital Commerce on Salesforce Implementation and Deployment Guide*.

New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for new updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

This release does not have any data model changes for Digital Commerce.

Resolved Issues

The following table lists the issue resolved in this release.

| Case Number | Apttus Internal ID | Description |
|-------------|-----------------------|--|
| 00101558 | DC-5057 | Noticeable performance issues upon initial page loading. |

Known Issues

There are no known issues in this release.

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DOC ID: DCOMSFSPR20P4RN20200608

Digital Commerce on Salesforce Spring 2020 Patch 6 Release Notes

About Release Notes

Apttus Release Notes contain the following information about Digital Commerce Spring 2020 Patch 6 Release on Salesforce.

For more information on new features, enhancements, and document improvements refer to

- What's new in Digital Commerce on Salesforce Spring 2020 Implementation and Deployment Guide.
- What's new in Digital Commerce on Salesforce Spring 2020 User Guide.
- What's new in Digital Commerce on Salesforce Spring 2020 REST API Guide.
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Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later

versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.

| Product | Latest Certified Version <i>Version Name Version Number</i> |
|--|--|
| Conga Contract Lifecycle Management | 9.3.0432.5 9.432.5 |
| Conga Digital Commerce (New) | 4.0.52.11 4.52.11 |
| | Spring 2020 Patch 6 |
| Conga Digital Commerce SDK (New) | 2001.1.60 (2001) |
| Conga Quote Management | 9.2.0206 9.206 |
| Conga Base Library | 1.0.36 1.36 |
| (Pre-requisite for Installing Conga Configuration & Pricing) | |
| Conga Configuration & Pricing | 12.0.1715 12.1715 |
| Conga Quote Configuration Integration | 11.2.0312 11.312 |
| Conga CPQ Setup | 11.1.39 11.39 |
| Conga CPQ API | 12.0.0099 12.99 |
| Conga Promotions | 1.0.0000 1.0 |
| (Required if you are using Promotions) | |
| Conga Quote -Asset Integration | 6.5.0014 6.14 |
| (Required if you are using Assets Based Ordering) | |
| Conga Order Management | 1.0.0000 1.0 |
| (Required only if Partner Commerce package is installed) | |
| Conga Billing | 5.1.0158 5.158 |

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System Requirements and Supported Platforms

The following table lists the minimum requirements for installing and using Digital Commerce.

| System Requireme nt | Minimum Supported Version |
|---------------------------|---|
| Operating System | Standard Salesforce.com requirements. See Salesforce PDF. |
| Browser | Apttus supports the following browsers: Microsoft Edge Google Chrome Apttus recommends the latest version of the browser for the best performance. Apttus also recommends its customers to use Microsoft Edge as the browser of choice. |
| | Internet Explorer is not supported. |

Upgrade Notes

For more information on the prerequisites and post-upgrade tasks, see Upgrading Digital Commerce to in Digital Commerce on Salesforce Implementation and Deployment Guide.

New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for new updates.

Enhancements

There are no enhancements in this release.

Data Model Changes

This release does not have any data model changes for Digital Commerce.

Resolved Issues

Case Number Apttus Description

The following table lists the issues resolved in this release.

| | Cuse Number | Internal ID | Description |
|--|-------------|-------------|--|
| | 00099314 | DC-4673 | Setting the options/bundle as Default under an option group (with Is Hidden flag set to True) did not add the nested bundle and options product to the cart. |
| | NA | DC-5399 | When a guest user opened the Digital Commerce application in another or different browsers and added a product to the cart, the application used existing configuration instead of creating a new cart. |

Known Issues

There are no known issues in this release.

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