



APTTUS[®]

Contract Management on Salesforce Winter 2019 Patch 14

Release Notes

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About Release Notes

Apttus Release Notes contain the following information about Contract Management on Salesforce Winter 2019 Patch 14 Release.

For more information on new features, enhancements, and document improvements refer to

- [What's New](#) in *Contract Management on Salesforce Winter 2019 User Guide* or
- [What's New](#) in *Contract Management on Salesforce Winter 2019 Administrator Guide* or
- [What's New](#) in *Contract Management on Salesforce Winter 2019 SOAP API Guide*


- [Packages](#): Lists packages that are required to upgrade to this release of the product
- [System Requirements and Supported Platforms](#): Lists requirements and recommendations for installing this release
- [New Features](#): Provides high-level descriptions of new features introduced in this release, with links to more detailed information
- [Enhancements](#): Provides high-level descriptions of enhancements to existing features
- [Data Model Changes](#): Lists changes to the data model
- [Resolved Issues](#): Lists customer-reported issues that are resolved in this release or known issues resolved from previous releases
- [Known Issues](#): Lists known issues that are applicable in this release


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Packages

The following packages and dependent packages are required to upgrade to this release to utilize all the new features of this release. These are the *minimum* required versions; later versions are also supported. Separate prerequisites for each feature can be found in the respective guides. The packages marked as **(New)** are new packages in this release.



Product	Latest Certified Version (Name Number)
Apttus Contract Management (New)	10.2.0491.9 10.491.9
Apttus DocuSign API	5.2.0088 5.88
Apttus Contract DocuSign Integration	3.2.0038 3.38
Adobe Sign (New)	21.5.1 21.5.1
Apttus EchoSign Integration (New)	7.2.0030 7.30

 If you have activated Salesforce critical update—**Enable Improved Caching of Org Schema**, you need to upgrade to this release to avoid encountering any errors.

 **Note**
 To support the File type of document generated, if users check in and check out documents from X-Author Contracts, they must use X-Author Contracts V9.1.0430 and later versions.
 The template of *Pre FX2* format does not support the File type of document generated regardless of the X-Author Contracts version.

System Requirements and Supported Platforms

Apttus Contract Management is a web-based, on-demand application that is accessed via a standard web browser through the Internet. Before you install and start using Apttus Contract Management, you must ensure the minimum system requirements.

System Requirements	
Item	Requirement
Operating System	Standard Salesforce.com requirements.
Browser	<p>Apttus supports the following browsers:</p> <ul style="list-style-type: none"> • Google Chrome • Microsoft Edge <p>Apttus recommends the latest stable version of the browser for the best performance.</p> <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p> Internet Explorer is not supported.</p> </div>
Microsoft Office	<ul style="list-style-type: none"> • Microsoft Word 2007 with Service Pack 2 plus hotfix package 976477 (Word 2007 version number must be greater than 12.0.6520.4999) • Microsoft Word 2010 (32 bit & 64 bit) or Office 2010 (32 bit & 64 bit) • Microsoft Office 2019, 2016, 2013, and desktop version of Office 365 <div style="border: 1px solid #6c757d; padding: 5px; margin-top: 10px;"> <p> Apttus recommends the latest Microsoft Office Suite for the best performance.</p> </div>

New Features

There are no new features in this release. Keep checking the Apttus Documentation Portal for new updates.

Enhancements

There are no new enhancements in this release.

Data Model Changes

This release does not have any data model changes for Contract Management.

Resolved Issues

The following table lists the issues resolved in this release.

Case Number	Apttus Internal ID	Description
00102251	CLM-6368	<p>A user was unable to create a wizard design when more than 1000 objects were configured in the Salesforce org.</p> <p>Resolution: You can have a maximum of 3000 objects in salesforce org and you can create a wizard design without any interruption.</p>
00102030	CLM-6262	<p>When there was a failure in sending an email for review or signatures, the sender did see any error details in the Apex job status.</p> <p>Resolution: If there is a failure in sending the email for review or signatures, you will see the Status as Failed and error details along with agreement ID in the Status Detail column in the Apex Jobs page.</p>

Known Issues

The following table provides the cumulative list of known issues up to this release.

Apttus Internal ID	Issue
CLM-5486	<p>When you view Agreement Hierarchy for an Account, the Account Owner field incorrectly displays Internal Id.</p> <p>Workaround: You can configure <i>APTS_AccountHierarchyFields</i> admin setting and add <i>Owner.Name:Account Owner</i> as value to display the owner name for the Account Owner field.</p>
CLM-5367	The console app tab remains open on canceling sending for signatures and review.
CLM-5207	The console app displays the Generate button even after the user has generated the document.
XA-2718	On Partner Community portals, when you try to upload an offline agreement or check in an existing template to agreements in FX2 format from X-Author Contracts, an error message is displayed for version-aware and non-version-aware file or attachment type document.
CLM-3212	The Work Order custom object is not enabled for a template object of the Pre FX2 format.
CLM-3211	Agreement flow does not work for Communities in the Salesforce Lightning mode.
CLM-2730	In the Salesforce One app, when a user clicks the Agreement Actions from the Action panel once, the user stays on the same page. To go to the next page, the user must click twice. This is a Salesforce limitation for embedded Visualforce pages.
CLM-2690	In the Salesforce One app, clicking the lookup option does not open a new pop-up window.
CLM-2440	After an agreement document is sent for review, the activity history does not record details for any of the attachments.
CLM-2416	Entries on the Master Agreement Clauses listing are showing an incorrect timestamp.
CLM-2319	When a user uses the type-ahead search feature in the Wizard Component Library, the resultant text is sometimes deleted as it is being typed.

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